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Disclaimer

Department of Tourism, Government of Karnataka, the nodal agency for implementation of the Karnataka Tourism Policy 2020-26, does hereby unequivocally and clearly states that;

The contents of the Karnataka Tourism Policy 2020-26 and the amendments thereof and the Operational Guidelines for implementation of Karnataka Tourism Policy 2020-26 enunciated therein may be read carefully by all the stakeholders and Tourism Projects and Tourism Service Providers intending to avail the incentives, subsidies, and concessions under the Policy. Accordingly, it is hereby clearly understood that the applicant Tourism Projects / Tourism Service Providers have carefully gone through the Karnataka Tourism Policy 2020-26 and its amendments as well as the Operational Guidelines and the contents thereof and they fully understand the implications thereof.

The Tourism Projects / Tourism Service Providers are hereby informed that mere registration or in-principle approval for their Project / Applicant with the Department of Tourism does not ipso-facto guarantee extension of any financial or monetary benefit to the Project / Applicant. The applications made by the Tourism Project / Tourism Service Provider under the provisions of this policy shall be appraised and scrutinized under the extant provisions of the Policy and each case shall be evaluated purely based on its merits and the compliance with the Policy and Guidelines for availing incentives, subsidies and concessions, subject to the availability of requisite funds. It is also clearly understood that the Policy & Guidelines may undergo changes from time to time without any prior intimation to any stakeholder or constituent. Granting of Incentives / Subsidies / Concessions under this policy does not mean verification of the authenticity of quality of the products and services offered at the Tourism Project.

All Tourism Projects and Tourism Service Providers are solely liable for any liabilities or legal proceedings arising from their operations. Any approval given by the Department of Tourism towards incentives, subsidies or concessions under Karnataka Tourism Policy 2020-26 is not a substitute for any statutory approval. Sanction of approvals and / or disbursal of any incentives, subsidies, or concessions under Karnataka Tourism Policy 2020-26 shall not create any liability or obligation upon the Department of Tourism or the Government of Karnataka towards the operation and management of tourism projects. Granting incentives, subsidies or concessions under Karnataka Tourism Policy 2020-26 does not mean verification of the authenticity of products and services and shall not create any liability or responsibility upon the Department of Tourism towards means of acquisition of artefacts or items of display.

It is, therefore, advised that the applicant projects / entities may in their own interest carry out thorough business survey and necessary due diligence to ensure the techno-economic and commercial viability of their projects and compliance with the Policy & Guidelines. The prospective applicants are advised to prepare their project proposals regardless of the incentives, subsidies or concessions factor to ensure the financial viability and bankability of their projects.

Applications shall be assessed on the basis of information and representations submitted by the Applicants. Department of Tourism takes no responsibility for any consequences arising from fraudulent practices or corrupt practices of the Applicant.
1. Introduction

Government of Karnataka vide Government Order No. TOR 135 TDB 2020, dated 18.09.2020 has notified the Karnataka Tourism Policy 2020-25. The Policy vision is as follows –

*Position Karnataka as the most preferred tourism destination that provides a safe and memorable experience for tourists through diverse high-quality tourism offerings developed in collaboration with tourism stakeholders and local communities to create sustainable and inclusive socio-economic development for all.*

The Government of Karnataka desires to achieve the vision for Karnataka’s tourism sector through various policy measures and one amongst these is providing attractive package of incentives, subsidies and concessions to various categories of Tourism Projects and Tourism Service Providers. In this regard, the Department of Tourism has prepared the Operational Guidelines for Karnataka Tourism Policy to specify the requirements / criteria for tourism projects in the State and detail the procedures to be followed for availing of incentives, subsidies, and concessions offered under the Karnataka Tourism Policy 2020-26. The Operational Guidelines have been prepared to act as a useful guiding tool for government officials, investors and entrepreneurs.

The Operational Guidelines have been provided in 3 volumes to enable applicants to readily examine the requirements for the incentives, subsidies and concessions that they seek under Karnataka Tourism Policy 2020-26. The volumes of the Operational Guidelines are as follows –

1. Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 1 – Subsidies
2. Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 2 – Incentives
3. Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 3 – Concessions

The Karnataka Tourism Policy 2020-26 came into effect on 18th September 2020 and will have a span of six years, i.e., up to 17th September 2026 or till the further extended date approved by Government of Karnataka. Tourism Projects and Tourism Service Providers intending to avail incentives, subsidies and concessions under Karnataka Tourism Policy 2020-26 must submit their respective applications on or before 17th September 2026.

The earlier Tourism Policy 2015-20 which was stated to be in force till 26th March 2020 vide order no. TD 81 TTT 2014 Bangalore dated 26.03.2015 has ceased to have effect. Applications for concessions and investment subsidies under Karnataka Tourism Policy 2015-20 that have been received after 26th March 2020 shall not be considered by Department of Tourism. However, entities which have been sanctioned and have partly availed the concessions and investment subsidies under earlier policy shall continue to enjoy those benefits as per sanctioned orders.

2. Definitions

1. **Applicant** shall, unless repugnant to the context or meaning thereof, mean a legal entity under the relevant law that is seeking an incentive, a subsidy or a concession under the Karnataka Tourism Policy 2020-26.

2. **Corrupt practice** means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the processes pertaining to Karnataka Tourism Policy 2020-26

3. **Date of Commercial Operation** means the date on which a New Tourism Project is open to tourists on a commercial basis after due testing, trials and commissioning under the relevant Government rules.

4. **Department of Tourism** shall mean Department of Tourism, Government of Karnataka, unless it be repugnant to the context or meaning thereof.

5. **Eligible Tourism Project** refers to the list of Tourism Projects identified by the Department of Tourism that shall be prioritized for development in Karnataka during the Policy Period. Eligible Tourism Projects shall be eligible for incentives, subsidies, and concessions under the Karnataka
Tourism Policy 2020-26 as outlined in Section 14 Incentives, Subsidies and Concessions of the Policy document.

6. **Eligible Project Cost (EPC)** means investment in fixed assets for the purposes of developing Tourism Projects defined in Karnataka Tourism Policy 2020-26. EPC shall mean costs incurred towards civil construction (including toilets, access for differently abled, electrification) and for providing utilities such as water purification, DG sets, air conditioning, lifts, sewage treatment plant, rainwater harvesting, solar heating, solar lighting system, borewells, etc.

EPC shall also include costs towards vehicle / aircraft / watercraft necessary to specifically undertake tourism activities for the following Tourism Projects defined in Karnataka Tourism Policy 2020-26 –

i. Adventure Tourism Project
ii. Caravan Tourism Project
iii. Houseboat Project
iv. Mobile Toilet Van Project under Safety and Hygiene Tourism Project

The applicability of vehicle / aircraft / watercraft necessary to specifically undertake tourism activities towards the calculation of EPC shall be determined by the District Tourism Committee / Empowered Committee for Tourism, as applicable.

EPC does not include the following heads of investment with respect to the Tourism Project –

i. Working Capital;
ii. Pre-operative expenses and preliminary expenses;
iii. Second-hand plant and machinery purchased or shifted from within or outside India;
iv. Interest capitalised;
v. Consumable stores;
vii. Investment on land required for setting up the Tourism Project, inclusive of the cost of the land;
viii. Vehicles, except those permissible for certain Tourism Projects as specified above;
ix. Furniture, fixtures, cutlery, crockery, utensils; and
x. Any construction which in the nature of real estate transactions is meant for sale / lease / rent. This may include shops, flats, offices, etc.

7. **Existing Tourism Project** shall mean an Eligible Tourism Project that has been established and operationalised before the operative period of Karnataka Tourism Policy 2020-26.

8. **Expansion Tourism Project** shall mean an Existing Tourism Project that is taking up an expansion of more than 50% of its existing capacity in terms of built-up area and/or EPC for the Project. Only one expansion project of an Existing Tourism Project will be eligible for incentives, subsidies and concessions during the operative period of Karnataka Tourism Policy 2020-26.

9. **Fixed capital investment** shall mean the investment in fixed assets for the purposes of developing Tourism Projects defined under Karnataka Tourism Policy 2020-26. The assessment of fixed capital investment shall be as per the guidance for assessment of Eligible Project Cost.

10. **Focus Tourism Destination** are destinations of Karnataka identified by the Department of Tourism for prioritized development.

The list of Focus Tourism Destinations has been provided in Section 11. However, as this list may be revised from time to time, Applicants should check the website of the Department of Tourism for the updated list of Focus Tourism Destinations.

11. **Fraudulent practice** means a misrepresentation of facts in order to influence processes under the Karnataka Tourism Policy 2020-26 or the execution of approvals / agreement / contract to the detriment of Government of Karnataka, and includes suppression of facts / materials pertaining to the application that are material to assessment of the application, activities to establish eligible project costs or project specifications at artificial levels, collusive practices by the Applicant either
prior to or after application submission, and activities that may deprive free and open participation by all applicants for incentives, subsidies and concessions under Karnataka Tourism Policy 2020-26. Operation of a Tourism Project for purposes other than tourism-related business or hospitality-related business shall also be interpreted as a fraudulent practice.

12. **Mega Tourism Project** shall mean Tourism Project with an EPC of above INR 100 Crore.

13. **Ministry of Tourism** shall mean Ministry of Tourism, Government of India, unless it be repugnant to the context or meaning thereof.

14. **New Tourism Project** shall mean an Eligible Tourism Project that has been established and operationalised during the operative period of Karnataka Tourism Policy 2020-26.

15. **PMU Division** shall mean Program Management Division of the Department of Tourism, Government of Karnataka.

16. **Project Specifications** means the specifications for Eligible Tourism Project to be eligible for Capital Investment Subsidy, Interest Subsidy, Exemption of Stamp Duty, Concessional Registration Charges and Reimbursement of Land Conversion Fees under Karnataka Tourism Policy 2020-26. Project Specifications are divided into three sub-categories –

   i. **Mandatory Specifications** means the project specifications that must be mandatorily provided or undertaken by the Eligible Tourism Project to be eligible for Capital Investment Subsidy, Interest Subsidy, Exemption of Stamp Duty, Concessional Registration Charges and Reimbursement of Land Conversion Fees under Karnataka Tourism Policy 2020-26.

   ii. **Operational Requirements** means the capabilities, operational performance measures and processes that an Eligible Tourism Project is expected to meet towards providing tourism products and services.

   iii. **Desirable Specifications** means the optional project specifications that may be provided or undertaken by the Eligible Tourism Project, i.e., these specifications are optional but will be used for assessment of Eligible Project Cost.

17. **Tourism Project** shall mean a legal entity under the relevant law that is engaged or to be engaged in providing any service related to tourism.

18. **Tourism Service Provider** shall mean any company, association, firm or any other legal entity under the relevant law who is engaged in providing any service related to tourism. This may include but is not limited to the entity responsible for operation and/or management of Tourism Projects as well as tour operators, travel agents, transport operators, ticketing agents, tourist guides amongst others.

### 3. Eligible Tourism Projects

The Eligible Tourism Projects listed below shall be eligible for incentives, subsidies and concessions under the Karnataka Tourism Policy 2020-26 –

1. Adventure Tourism Project
2. Agri Tourism Project
3. Amusement Park
4. Caravan Park Project
5. Caravan Tourism Project
6. Convention Centre
7. Cultural Tourism Project
8. Cultural Village
9. Eco Tourism Project
10. Heritage Hotel
11. Heritage Tourism Project
12. Heritage Walk
The list of Eligible Tourism Projects may be periodically reviewed by the Empowered Committee for Tourism constituted under the Policy and suitable inclusions / deletions / modifications may be made as per market demand and suggestions of the industry. The Department of Tourism shall issue necessary notifications from time to time.

The definitions and specifications for the Tourism Projects shall be as per the Operational Guidelines and related notifications issued by the Department of Tourism from time to time. To qualify for incentives, subsidies, and concessions under Karnataka Tourism Policy 2020-26, Eligible Tourism Projects must be registered with the Department and must meet the conditions as per the Operational Guidelines.

4. Benefits for Eligible Tourism Projects

Tourism Projects shall be eligible for the following incentives, subsidies and concessions under the Karnataka Tourism Policy 2020-26 –

4.1. Eligibility for Subsidies

The following identified Tourism Projects shall be eligible for subsidies under Karnataka Tourism Policy 2020-26 as follows.

1. Capital Investment Subsidy
   1. Adventure Tourism Project
   2. Caravan Park Project
   3. Caravan Tourism Project
   4. Hotel Project – Budget
   5. Hotel Project – Premium
   6. Houseboat Project
   7. Wayside Amenities
   8. Wellness Centre

2. Interest Subsidy
   1. Agri Tourism Project
   2. Cultural Tourism Project
      i. Cultural Village
      ii. Museum & Galleries
   3. Heritage Tourism Project
      i. Heritage Hotel
      ii. Sound & Light Show
   4. Safety & Hygiene Tourism Project
4.2. Eligibility for Incentives

Eligible Tourism Projects registered with the Department of Tourism shall be eligible for the following incentives under Karnataka Tourism Policy 2020-26 –
1. Registration of Tourism Projects and Tourism Service Providers
2. Facilitation Support
3. Marketing Support for Tourism
4. Special Recognition for Sustainability Measures
5. Assistance for Sustainability Initiatives
6. Tourism Excellence Awards
7. Support for Homestays

Details regarding the above-mentioned incentives are available in Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 2 - Incentives

4.3. Eligibility for Concessions

Eligible Tourism Projects shall be eligible for the following concessions under Karnataka Tourism Policy 2020-26 –
1. Exemption on Stamp Duty as detailed in Section 7.1
2. Concessional Registration Charges as detailed in Section 7.2
3. Reimbursement of Land Conversion Fee as detailed in Section 1
4. Exemption on Motor Vehicle Tax as detailed in Section 7.4

5. Benefits for Tourism Service Providers

Tourism Service Providers who are registered with the Department of Tourism shall be eligible for the following incentives and concessions under the Karnataka Tourism Policy 2020-26 –

5.1. Eligibility for Incentives

Tourism Service Providers registered with the Department of Tourism shall be eligible for the following incentives under Karnataka Tourism Policy 2020-26 –
1. Registration of Tourism Projects and Tourism Service Providers
2. Facilitation Support
3. Marketing Support for Tourism
4. Collaboration with Tourism Aggregators and Online Travel Agents
5. Marketing Development Assistance
6. Tourism Excellence Awards

Details regarding the above-mentioned incentives are available in Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 2 - Incentives

6. Project Specifications for Eligible Tourism Projects

6.1. General Specifications for all Eligible Tourism Projects

All Eligible Tourism Projects shall adhere to the following Operational Requirements and may undertake the following Desirable Specifications. These specifications are to be read in conjunction with the project-specific Operational Requirements and Desirable Specifications.
6.1.1. Operational Requirements
1. Staff shall be well-dressed, well-groomed and properly trained.
2. Staff shall preferably be trained local residents specialized in the respective fields of operation.
3. Staff shall be hospitable and capable to effectively respond to tourist requirements and should have a fair idea of the places of tourist interest in the State.
4. Properly equipped first aid kit should be available at the reception / front-desk and adequate first aid training should be provided to the staff.
5. A properly equipped first aid kit should be available at the reception. Adequate first aid training should be provided to the staff.
6. A well-defined mechanism should be available to handle a medical emergency. Management / operator of the project shall maintain effective coordination with local medical establishments.
7. Should prominently display directions and contact details of closest police station, fire station, and hospital / healthcare facility.
8. Information about nearby sites / activities / destinations of tourism interest should be displayed in the reception / front office area.
9. There should be sufficient signage in English and Kannada for facilities at the project.
10. The project must be operated in compliance with all applicable local acts, rules and regulations.

6.1.2. Desirable Specifications
1. Client facing staff such as front-office staff, guides, trainers, etc. shall be conversant in English and Kannada.
2. A qualified medical doctor shall be available on call.
3. Project shall utilize solar power / renewable energy sources for tourism facilities.
4. Projects may refer to the Handbook on Barrier Free and Accessibility issued by Central Public Works Department as reckoner to make the project barrier-free and accessible to all. A copy of the handbook is provided in Annexure 6.
5. Should undertake measures for sustainability and responsible tourism.

6.2. Adventure Tourism Project
6.2.1. Definitions
“Adventure Tourism” involves exploration or travel with perceived (and possibly actual) risk, and potentially requiring specialized skills and activities. Adventure Tourism activities may be classified under below mentioned three categories –

i. Land-Based Adventure Tourism
ii. Water-Based Adventure Tourism
iii. Air-Based Adventure Tourism

“Adventure Tourism Project” is a tourism project offering adventure tourism activities. The activities offered under an adventure tourism project must be recognized by a competent authority such as Adventure Tour Operators Association of India (ATOAI), General Thimayya National Academy of Adventure (GETNAA), Department of Youth Empowerment and Sports, Government of Karnataka (DYES), National Institute of Water Sports (NIWS), Directorate General of Civil Aviation (DGCA), Indian Mountaineering Foundation (IMF) and the Mountain schools recognized by the IMF and GOI (Nehru Institute of Mountaineering (NIM), Himalayan Mountaineering Institute (HMI), Atal Bihari Vajpayee Institute of Mountaineering and Allied Sports (ABVIMAS), Jawahar Institute of Mountaineering & Winter Sports (JIM), and National Institute of Mountaineering and Allied Sports (NIMAS) or equivalent as deemed suitable by the applicable committee.
6.2.2. Project Specifications

The following specifications provide a baseline for undertaking Adventure Tourism Projects. However, due to the diversity of adventure tourism activities, the specifications and requirements for each Adventure Tourism Project shall be considered on a case-to-case basis. The Department of Tourism shall form an expert committee to determine the final list of specifications for sanction of relevant approvals for the respective Adventure Tourism Project. The said committee shall also determine the project components which shall be considered towards Eligible Project Cost for the Project.

6.2.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for an Adventure Tourism Project –

1. Adventure Tourism Projects must have the following project credentials –
   a. All requisite permissions from necessary competent authorities will have to be obtained by the Adventure Tourism Project prior to commencement of operations.
   b. The entity operating the Adventure Tourism Project must have membership, accreditation or affiliation of a competent authority such as ATOAI, GETHNAA, NIWS, DGCA or equivalent.
   c. All directors / managers / instructors / operators / guides of the Adventure Tourism Project who are involved in leisure / recreational / instructional jobs should be trained and should hold valid license / certification from a relevant competent authority such as ATOAI, GETHNAA, NIWS, DGCA or equivalent for a duly benchmarked course / training program.

2. The area of operation is usually demarcated and designated by the Authorities for different types of adventure tourism activities and it shall be binding on the Adventure Tourism Project to restrict the operations only in such areas.

3. Adventure Tourism Project shall under no circumstances violate any guidelines provided by National Green Tribunal.

4. There should be a reception area at the entrance to welcome the visitors. The reception area should have all the required information about the place and other services / activities being offered.

5. There should be easily accessible clean and well-maintained toilet facilities with separate toilets for men and women.

6. There should be adequate parking facilities.

7. Vehicle / aircraft / watercraft used for adventure tourism activities must be registered / recognised by the applicable government authorities.

8. The Adventure Tourism Project facilities must be inspected and certified by the relevant competent authority.

9. The Adventure Tourism Project must be operated under the supervision of a person to be designated as the Centre Manager. The said person should be adequately experienced in the operation of adventure tourism activities, and fully understand various risks and challenges of adventure sports leisure and recreation activities, weather, waves, tides, currents etc as applicable for the adventure tourism activity. Besides being certified in Life Saving Techniques he/she should also be sufficiently proficient in handling various types of emergencies.

10. The Adventure Tourism Project should have adequate number of operators / instructors / guides as well as technical and support staff depending on the scale of operations and that should be ensured.

11. There should be a minimum of 1 (one) duly certified and licensed instructor / operator / guide per vehicle / aircraft / watercraft. When the vehicle / aircraft / watercraft are more in numbers, proportionate increase in the number of instructors / operators / guides should be ensured for the smooth and safe handling of the operations.
The requirement of instructor / operator / guide and support staff per vehicle / aircraft / watercraft as prescribed by relevant competent authority must be strictly adhered to for the safety of operations.

12. All instructors / operators / guides involved in leisure / recreational / instructional jobs should be trained and holding valid license through a duly bench-marked course in Life Saving Techniques, which inter alia covers the topics such as identifying / locating distressed persons; rescue using life-saving aids such as rescue tubes, rescue boards, any other useful aid available during critical moments; victim carriage, CPR, First Aid, Emergency Action Plan, Emergency Communication etc. They shall fulfil the required criteria for operating adventure tourism activities and shall carry out familiarization runs in the area of operation and equipment before being allowed to operate commercially.

13. Adventure Tourism Project should have the entire technical apparatus and arrangements for the proposed activities.

14. All equipment and gears should be procured from reputed manufacturer and must meet the safety norms for the respective adventure tourism activity. The Adventure Tourism Project should ensure that the equipment used for operations should be use-worthy and only such equipment put to use. All inspections as recommended by manufacturer must be carried out to ensure the equipment and gears are fit for use. A proper mechanism for the maintenance, storage, inspection, replacement, disposal of the equipment and criteria for quality purchase and replacement shall be implemented.

15. Adventure Tourism Project should ensure that stipulations on insurance – firm, operator, guest-participant, equipment and the like as prescribed by relevant competent authority are in place and valid, which should be renewed periodically and as per the conditions of the insurance policy.

16. Adventure Tourism Project shall ensure that a safety backup vehicle is available at all times during the operation of the activity. For undertaking Water Sports activities, rescue boat as prescribed by competent authority must be available. It should be anchored in the vicinity of the operational area throughout the period of operations. The boat should be rigid inflatable boat (RIB) or suitably designed one for this purpose and driven by a minimum 60 HP engine. The Boat Handler / driver should be certified in boat operations and Life Saving Techniques and in possession of valid license. Besides Boat Handler, a duly certified and experienced lifeguard and an assistant are required along with fully equipped boat - first aid kit, spine-board, rescue tube, lifebuoy, rope, oar, extra fuel in sufficient quantity and the like.

17. The instructors / operators / guides involved in any operation must carry or wear personal rescue equipment, along with all the required equipment for guiding/adventure trip, safety and rescue operations, including but not limited to whistle, flip lines, guiding and rescue knives, and rescue throw bags(in case of river activities)

18. Communication facilities such as mobile telephone / walkie – talkie, wireless, etc. wherever feasible shall be made available.

19. Adventure Tourism Project should have adequate safety gear for all participants for each of the activities offered by the project.

20. Surveillance cameras (CCTV) should be present at strategic locations for safety and security

21. The following information must be displayed for all guests –
   a. Description of adventure tourism activity
   b. Duration and rates for activities
   c. Safety instructions including do's and don'ts
   d. Applicable certifications of the operator
   e. Medical limits and restrictions
   f. Weather limits and restrictions
   g. List of contact details for emergency services, including medical, fire and police services
h. Fire and emergency procedures
i. Public liability insurance of the operator

22. Fire extinguishers and fire-fighting equipment should be available in operational areas.

23. Should have fire exit signs and emergency / backup power for all guest areas

24. The Adventure Tourism Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.2.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. All instructors / operators / guides should be conversant in English and Kannada.

2. Adventure Tourism Project shall engage only duly certified / licensed instructors for training / instructional purpose. Under no circumstances should it engage the guide / operator to handle the training / instructional activities.

3. Adventure Tourism Project shall ensure that under no circumstances, non-licensed / non-certified person is permitted to handle the vehicle / aircraft / watercraft operations.

4. All required permissions should be obtained every year from respective authorities or as per the timeline prescribed by the said authority before launch of operations.

5. Adventure Tourism Project shall maintain the following minimum documentation –
   a. Details of all guides and instructors, including copies of certification for adventure tourism activities, safety certifications and experience record
   b. Feedback from guests
   c. Safety audit record
   d. Copies of all applicable permits and permissions
   e. Installation, service, maintenance, user manual and inspection checklist for all equipment / gear / vehicle / aircraft / watercraft
   f. Record of purchase, use, maintenance, replacement and discarding of all equipment / gear / vehicle / aircraft / watercraft. This shall include equipment / gear / vehicle / aircraft / watercraft for adventure tourism activities as well as equipment / gear / vehicle / aircraft / watercraft for rescue, safety, and security. Maintenance log shall cover preventative maintenance as well as breakdown maintenance
   g. Current inspection reports
   h. Details of guests including identification documents where applicable
   i. Indemnity form signed by participants
   j. Necessary Insurance cover, including personal insurance for staff and public liability insurance
   k. Log of daily operations including daily operation sheets, relevant events, and number of guests per activity for each day of operations
   l. List of emergency contact numbers
   m. Risk Assessment and Risk Management Plan
   n. Rescue Plan and Emergency Action Plan

6. All instructors / operators / guides must undergo a physical and mental evaluation by competent medical personnel before the beginning of each season, and the certification of the same must be documented and medical fitness certificate shall be maintained in the records of the Adventure Tourism Project.

7. The clothing of the guiding team must be uniform, easily identifiable/distinguishable from the participants and specifically made for guiding and rescue work of relevant adventure activities.
8. The equipment and gears should be serviced regularly and as per the maintenance schedule provided by the manufacturer. The repairs, if any, also must be carried promptly and as when needed. The equipment should be taken out of operations as per the manufacturer’s prescription or if it is found unfit even after the repair.

9. Adventure Tourism Project should diligently maintain pre-activity and post-activity checklist on daily basis separately for all activities it offers and with the countersign of the Centre Manager.

10. It must be ensured that the participants and operators wear right cloths as needed for a particular activity. Loose, uncomfortable attire should not be allowed as it would have adverse impact on their safety and during rescue in the event of any eventuality. All participants should be wearing necessary safety gear at all times during the Adventure Tourism activity.

11. It must be ensured that everyone venturing into the water for any type of activity is permitted only after ensuring that they all wear personal floatation device (PFD) of appropriate size and cloth.

12. Adventure Tourism Project shall ensure they undertake any operation only during the operating season for activity type and only under safe and stable weather conditions during the season.

13. All Adventure Tourism operations shall be undertaken only during the availability of daylight and no operation shall be conducted in the dark. All operations shall be undertaken strictly at least post-sunrise and ideally must have ended at least 1 (one) hour before sunset. In case of overnight stay in Camping/Tented accommodation it has to be done in designated spot/site and pre-approved location only.

14. A briefing to all the participants shall be made before the start of the adventure trip, the emergency plan and the safety guidelines for the adventure activity, including details of the duration of the trip, route options, and distance; along with its objectives and inherent risks indicative of expected hazards and obtain their consent of participation in writing.

15. A qualified medical doctor shall be available on call. First aid shall be available at site with qualified first aid instructors (having additional knowledge of related accidents), with arrangements from a nearby hospital for quick emergency services.

16. The Adventure Tourism Project shall have a comprehensive and exhaustive list of all the latest contact details of all the emergency services including medical, fire, and police services among others.

17. Adventure Tourism Projects should operate in accordance with ‘Leave No Trace’ principles.

6.2.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Adventure Tourism Project may provide opportunities for guests and staff for training / certification in adventure tourism activities through duly certified / licensed instructors.

2. Use of package wastewater treatment plant shall be encouraged for recycling wastewater for making the Adventure Tourism Project a zero-discharge facility.

3. The vehicle / aircraft / watercraft used should have arrangements for storage of the discharge and wastages which could then be removed upon return to the Adventure Tourism Project.

6.3. Agri Tourism Project

6.3.1. Definitions

“Agri Tourism” is a form of niche tourism that includes active involvement in any agriculture-based operation or activity. There are a wide range of services and activities that may be offered under Agri Tourism including guided tours, participation in agricultural activities, knowledge session, animal rides, local cuisine among others for the purpose of tourists visiting a farm for leisure or education.
“Farm Stay” is a type of accommodation on a working farm / agricultural property provided to tourists visiting a farm.

“Agri Tourism Project” means setting up a working farm or an agricultural property for the purpose of experiential tourism. Agri Tourism Project must include at least one of the following components –

a. Agricultural farm  
b. Horticulture orchard / garden  
c. Fish pond  
d. Sericulture unit  
e. Apiculture unit  
f. Dairy farm  
g. Animal husbandry unit  
h. Plantation

6.3.2. Project Specifications

6.3.2.1. Mandatory Specifications

The following are the mandatory project specifications for an Agri Tourism Project –

1. Agri Tourism Project shall be set up within the land owned by farmer or farmer producer organization or farmer producer society.

2. The minimum farm area should be 5 acres (2,17,800 sq. ft.). A maximum of up to 10% of the total land available under the farm area should be undertaken for Agri Tourism related activities; the rest of the land in the farm should be reserved for cultivation and agricultural activities.

3. The areas for Agri Tourism activities should be clearly demarcated.

4. The Agri Tourism project should be easily accessible by motor vehicle to the public.

5. Agri Tourism Project must be involved in undertaking at least one of the following –

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Type of Farm / Agricultural Unit</th>
<th>Specifications / Activities Undertaken</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Agriculture farm</td>
<td>One or more of the following –</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Mono or multi crop garden of agriculture crops</td>
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<tr>
<td></td>
<td></td>
<td>• Crops that are a mix of regional or seasonal specialty shall be cultivated</td>
</tr>
<tr>
<td>2.</td>
<td>Horticulture orchard / garden</td>
<td>One or more of the following –</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Mono or multi crop garden of horticulture crops</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Organic Farming</td>
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<td></td>
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<td>• Flower gardens</td>
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<tr>
<td></td>
<td></td>
<td>• Vegetable farms</td>
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<tr>
<td></td>
<td></td>
<td>• Crops that are a mix of regional or seasonal specialty shall be cultivated</td>
</tr>
<tr>
<td>3.</td>
<td>Fish pond</td>
<td>Water storage farm pond with an approximate volume of 20,000 cum.</td>
</tr>
<tr>
<td>4.</td>
<td>Sericulture unit</td>
<td>Mulberry farm with rearing facility</td>
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<tr>
<td>5.</td>
<td>Apiculture unit</td>
<td>Apiaries with honey collection, processing and bottling facility</td>
</tr>
<tr>
<td>6.</td>
<td>Dairy Farm</td>
<td>Dairy farm with a minimum of 10 milch animals (buffaloes, cows, camels, goats and other milk producing animals) and a proportionate fodder cultivation and grazing area</td>
</tr>
<tr>
<td>7.</td>
<td>Animal Husbandry unit</td>
<td>Raising, breeding, farming and care of domesticated animals</td>
</tr>
<tr>
<td>Sl. No</td>
<td>Type of Farm / Agricultural Unit</td>
<td>Specifications / Activities Undertaken</td>
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<tr>
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</tr>
<tr>
<td>8.</td>
<td>Plantation</td>
<td>• Large-scale estate meant for farming that specializes in cash crops such as cotton, coffee, tea, cocoa, sugarcane, rubber, vineyard, etc.</td>
</tr>
</tbody>
</table>

6. The entry area for the farm should be developed to provide an encouraging experience for visitors. Gate, compound wall, name boards, etc. should be present at the entrance area.

7. There should be a reception area at the entrance to welcome the visitors. The reception area should have all the required information about the place and other services/ activities being offered.

8. Cafeteria / Eating area with adequate seating arrangement for visitors. Local home cooked food or local cuisines should be the main cuisine served to visitors, but other options may also be provided.

9. There should be adequate parking facilities.

10. Walkways should be clearly marked within the farm.

11. There should be adequate signage within the farm.

12. Complimentary purified drinking water should be provided for the visitors.

13. There should be easily accessible clean and well-maintained toilet facilities with separate toilets for men and women.

14. The Agri Tourism Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.3.2.1.1. Mandatory Activities at Agri Tourism Project

Agri Tourism Project must offer three or more of the following activities in the farm that shall enhance the visitors’ experience:

1. *Farm Day Tour including farmer interaction*: Visitors can be taken on a guided tour around the farm on designated farm trails. The tour shall also include interaction with farmers on farming process or operations. Camping may also be organized within the Agri Tourism Project in a shaded area near water source.

2. *Hands-on farming including picking fruits / vegetables*: Visitors can be given an opportunity to participate in farming activities such as tractor ploughing, sowing, de-weeding, harvesting watering etc for a short duration. Visitors can be given an opportunity to experience picking / harvesting ripen fruits and vegetables from the farms.

3. *Interaction with domesticated farm animals*: Visitors get to interact with domesticated farm animals in the farm and understand their routine and experience feeding the animals.

4. *Rides and Games*: Tractor ride / Cart ride / Rural games to be organized for the visitors.

5. *Showcase of Rural Life and Heritage*: Rural life and heritage within Agri Tourism Project and neighbouring areas to be showcased to the visitors. Provision for organizing folk dance, music, stories during the evening entertainment program and showcasing the local art forms and cultural heritage.

6. *Demonstration and Sale of Produce and Local Arts and Crafts*: Demonstration and sale of Agri produce and local art and crafts within the Agri Tourism Project facilities.

7. *Workshops on Innovative Farming Practices*: Conduct workshops for innovative farming practices by hosting experts and successful farmers at the Agri Tourism Project.

8. *Traditional Meals*: Traditional meal prepared with vegetables and grains grown on the farm to be provided to the visitors.
6.3.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.3.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The following facilities may optionally be provided in the Agri Tourism Project –

   1. **Farm Stay Facilities:** If provided, the farm stay facilities at an Agri Tourism Project must meet the below-mentioned specifications –
      i. Should have a rural feel and comply with eco-friendly accommodation measures i.e. built with locally available material, made from renewable resources and adopt ecological sustainable solutions.
      ii. Have minimum 3 lettable rooms and maximum up to 6 rooms only.
      iii. Well maintained and well-equipped guest rooms with good standard furnishing and equipment
      iv. Rooms should have clean beds and proper ventilation through windows.
      v. Measures must be taken for pest control and dampness.
      vi. Comfortable bed with good quality linen & bedding preferably of rural style
      vii. Wardrobe with at least 4 clothes hangers in the guest room.
      viii. Complimentary purified drinking water / RO water / mineral water.
      ix. Good quality chairs, working table and other necessary furniture
      x. Attached private bathroom with every room along with toiletries. Toilet may be Indian or Western style
      xi. Adequate common bathrooms and toilets for dormitory type of accommodation
      xii. Hot water should be provided for bathing
      xiii. Well maintained smoke free, clean, hygienic, odour free, pest free kitchen
      xiv. Dining area serving fresh traditional Indian breakfast, and meals with vegetables and grains grown on this farm
      xv. Good quality cutlery and crockery.
      xvi. Name, address and telephone number of doctors, pharmacy and police station should be displayed in all rooms and common areas.
      xvii. Owner / operator of the Agri Tourism Project will be liable to provide immediate medical and transportation assistance or any other emergency assistance in case of any casualty, which may occur during the stay of the visitors.
      xviii. Security guard facilities to be provided
      xix. Maintenance of register for guest check-in and check-out records including passport details in case of foreign tourists.

2. **Farm Store:** Agri Tourism Project may have shops selling farm produce, local products and value-added products to supplement their income opportunities. A farm store shall sell fresh farm produce including planting material and organic produce.

3. **Souvenir Shop:** Agri Tourism Project may have a Souvenir Shop that shall sell locally produced handicrafts.

4. **Nursery:** Agri Tourism Project may have a nursery for flower plants and other potted ornamental plants that can be purchased by tourists

5. **Pottery:** Agri Tourism Project may have an area where tourists can experience pottery making and purchase pottery products. However, this facility should not be utilized for manufacturing purposes.

6. **Training Hall:** Agri Tourism Project may have a well-equipped training hall to conduct interactive sessions for minimum 20 participants / school children / tourists on subjects related to agriculture and allied sectors including experience sharing. Visitors can also participate in these sessions if interested.
2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms

3. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.

4. Should have fire exit signs and emergency / backup power for all guest areas

6.4. Amusement Park

6.4.1. Definitions

“Amusement Park” is a particular site provided or allotted or procured for the purpose of entertainment and amusement where one or more rides are installed for the riders/visitors. Amusement Park are commercially operated enterprises that offer rides, games, and other forms of entertainment. They are generally equipped with stalls for games and refreshments, entertainment shows, and recreational devices such as carousel, ferris wheel, rollercoaster, etc. An Amusement Park may also have tourism-oriented elements in common with Theme Parks such as landscaping, buildings and attractions based on one or more specific theme.

“Amusement Park Project” is a tourism project that is operated as an Amusement Park. An Amusement Park Project must be a stand-alone facility and not located within another facility such as a commercial multiplex, retail arcade, etc.

6.4.2. Project Specifications

6.4.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for Amusement Park –

1. Amusement Park must have the following project credentials
   a. The Amusement Park must be registered with the Indian Association of Amusement Parks and Industries (IAAPI)

2. Amusement Park shall be in compliance with the “IS 15475: Code of Recommended Practice for Amusement Rides Safety” and “IS 15492: Code of Recommended Practice for Safety in Water Parks” as set out by the Bureau of Indian Standards, as is applicable for the amenities available at the Amusement Park.

3. The minimum project site area shall be 10 acres (4,35,600 sq. ft). Land conversion required for the purpose of construction and operation of Amusement Park must be done.

4. The Amusement Park must include facilities for entertainment and recreation such as rides, games, etc.

5. The Amusement Park must include restaurant / food courts. The food served in the restaurant/food court should be fresh and hygienically prepared. The restaurant / food court must be compliant with FSSAI standards

6. Dangerous machinery should be located away or sectioned off from the guests and common staff working areas.

7. **Toilet Facilities:** There should be adequate toilet facilities which meets the following specifications –
   i. Separate toilets for men and women, with screened access for each section
   ii. Should be accessible for differently abled persons
   iii. Floors and walls to have non-porous surfaces
   iv. Hot and cold running water available 24 hours
   v. Water saving taps / showers should be installed
8. There should be drinking water facilities. The water provided for drinking purposes should be cooled and fit for drinking as per WHO / BIS standards.

9. **Facilities for the differently abled guests**
   i. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.
   ii. Accessibility to at least to one restaurant
   iii. Designated toilet at the lobby level

10. **Parking Facilities**: There should be adequate parking facilities which meets the following specifications –
   i. Parking spaces shall be developed as per industry standards
   ii. There should be segregation between parking of private cars and taxis and for heavy vehicles such as coaches and buses
   iii. Exclusively earmarked accessible parking nearest to the entrance for differently abled guests
   iv. Parking security system shall be provided for guests and staff vehicles

11. **Safety & Security**: The following measures should have been taken for safety & security of guests and staff –
   i. Security office and booths for security arrangements
   ii. Fire and emergency procedure notices should be displayed
   iii. Fire safety arrangements
   iv. Fire exits should be provided in clearly visible locations
   v. Metal detectors (door frame or hand held)
   vi. CCTV at strategic locations with a control room for the monitoring
   vii. Security arrangements for all convention centre entrances
   viii. Fire and Emergency alarms should have visual & audible signals
   ix. Fire exit signs on guest floors
   x. Emergency / backup power in public areas

12. Lockers should be provided for guest convenience and safekeeping of belongings.

13. There should be sufficient signage in English and Kannada for facilities at the Amusement Park

14. There should be a dedicated tourist office catering to tourism promotion and services

15. Amusement Park must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.4.2.2. **Operational Requirements**

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. **Detailed Safety Management Plan**
   A detailed Safety Management Plan covering the following aspects of the Amusement Park must be prepared and complied with –
   1. Environmental factors – illumination, gases, dust, noise
   2. Hazardous supplies and materials – pool chemicals, cleaning solvents
   3. Power source equipment – pumps, motors
   4. Electrical equipment – switches, control rooms
5. Personal protective equipment – harness
6. Personal service and first aid equipment – restroom facilities
7. Fire protection systems – alarms, sprinklers, fire extinguishers
8. Walkways and roadways – width, ease of movement
9. Working structures – ladders, scaffolding
10. Transportation systems – cars, monorails, motorised service vehicles
11. Warning and signalling devices
12. Storage facilities
13. Rides and Buildings

2. The facility of doctor on call should be available.

6.4.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Souvenir Shops selling souvenirs, art, handicrafts, and other heritage and cultural products characteristic of the region
2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms
3. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka

6.5. Caravan Park Project

6.5.1. Definitions

“Caravan” are specially built vehicles being used for the purpose of travel, leisure and accommodation is termed as ‘Caravan’ and include vehicles viz. Recreational Vehicle (RV), Campervans, Motor Homes etc.

“Caravan Tourism” is a unique tourism product which promotes family-oriented tours through the provision of basic facilities for stay and travel, including bedrooms and kitchen and can be used to reach places at tourist circuits / destinations where adequate hotel accommodations may not be available.

“Caravan Park” is a place where Caravan vehicles can stay overnight in allotted spaces providing amenities and facilities.

“Caravan Park Project” is one where a Caravan Park is set up and operated for tourism purposes.

6.5.2. Project Specifications

6.5.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Caravan Park Project –

1. Land Requirement

Caravan Park should be developed in an area of at least half an acre (~21,800 sq. ft.) with a minimum of 5 parking bays. The density of Parking Bays shall not be more than 60 Parking Bays per hectare.

2. Parking Bay

A. Development of Parking Bay

i. The Parking Bays are to be provided in the Caravan Park with a minimum size of 7.5 m x 5 m
ii. Each parking bay should be clearly defined and should have direct access to a metal/cemented service road. The parking bay should be raised minimum 6 inches from the ground. Construction of the parking bay should ideally be of brick & mortar.

iii. A minimum gap of 5 metres between caravans is required.

iv. Each parking bay should be provided with electricity and water connections, sewerage outlets in strict adherence to the international / Indian environmental norms / best eco practices.

v. A proper exclusive landscaped area attached to each Parking Bay for the recreational facilities for tourists must be provided.

An illustrative layout of a Parking Bay in the Caravan Park is provided below. Kindly note that the below diagram is for illustration purpose only

![Illustrative layout of a Parking Bay.](image)

B. Service to be provided at Parking Bay

i. **Water**

   The Caravan Park should be provided with a constant supply of water including a constant supply of potable water. Each parking bay should be provided with a standpipe designed in such a way so that there is unhindered vehicular movement and approved tap fitting capable of having a hose attached thereto.

ii. **Electricity and lighting**

   Electricity supply and distribution throughout the Caravan Park should comply with the supply authorities’ codes and standards applicable. Each site should be provided with an outlet. All areas of the Caravan Park especially the parking and basic facilities areas should be well lit with provision of a generator for back up.

iii. **Laundry facilities**

   Laundry facilities should be provided in a separate building or may form part of an amenities complex, provided the laundry facilities are separate with an internal access.

   Each laundry should have –
   a. A separate designated area for washroom
   b. Minimum 1 washing machine and 1 automatic dryer for every 5 parking bays or part thereof
   c. An iron and an iron board to be provided on request

3. **Park Design and Location**

   Caravan Park should be designed in a way so to that they are compatible with its surroundings (natural and manmade) and shall cause the least possible disturbance to the surroundings. The open space area in the Caravan Park should be of adequate dimensions and should be designed for its intended purpose and landscaped to a standard that visually and physically separates the
Caravan Parking Bay from surrounding uses and where desirable, separates uses within the park. Adequate opportunities for safe active recreation for children and picnic tables would be desirable. There should be a provision of proper sewage disposal & waste management system.

The park layout should be capable of achieving adequate separation of different occupancies and activities and should be constructed to a standard suitable for use in all weather conditions.

4. **Landscaping & Plantation**

Caravan Park should ensure the following landscaping specifications –

a. Landscaping should be planned in a way to achieve privacy, screening and security.
b. Plantations and green cover should be in accordance / line with local indigenous species.
c. Landscaped areas should be located and designed to alleviate prevailing winds, dust and to some extent, noise.
d. Proper water harvesting structures should be put into place and wherever practical, surface water should be used for irrigating the landscaped areas.

5. **Open space recreation**

In addition to the buffer zone and separation strips between Caravan Park and road, space for the purpose of recreation may be provided within the park at a rate not less than 5% of the total site area. This space should be strategically located in relation to the Caravan Park and roads to ensure safe conditions for children with respect to vehicular movement.

6. **Internal Roadways**

All internal roadways should be designed to provide for convenient vehicular movement within the Caravan Park. They should be of adequate width, provided with an approved surface and be adapted to the topography of the park area. The design should provide adequate drainage and the elimination of excessive grades and cut. Road levels should facilitate site drainage.

7. **Differently Abled Friendly**

The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

8. **Toilet Facilities**

1. The toilet building should have separate screened access for male and female section earmarked for the guests of the Caravan Park and these sections shall be suitably separated, soundproofed and have an adequate supply of hot and cold water. Separate Water Closets (WCs) for drivers should be provided.

2. Female section in respect to every 10 bays should have the following –
   a. 2 water closets (WC’s)
   b. 2 wash hand basins & mirrors
   c. 2 showers and dressing areas
   d. Baby care facility

3. Male section in respect to every 10 bays should have the following –
   a. 1 urinal (2 stalls)
   b. 2 water closets (WC’s)
   c. 2 wash hand basins & mirrors
   d. 2 showers and dressing areas
4. There should be separate toilet facilities for the differently abled persons in the Caravan park.

5. **Note:** In case the Caravan Park has more than 10 Parking Bays, then the toilet facilities for Female and male section would increase as a multiple of these configurations for every 10 Parking Bays or part thereof.

9. **Water Waste disposal**
   Waste disposal in the parks should be carried out in a hygienic manner, adhering to standards, hygiene, and environment friendly practices.

10. **Movement and Parking**
    A drive-in area and forecourt must be provided of sufficient dimensions for the parking of caravans. Turning circles must be designed to ensure that a caravan and towing vehicle can turn in the space without disrupting the general Caravan Park area.

11. **Hygiene, Responsible Standards, Environment Friendly Practices**
    1. Responsible tourism friendly policy should be adopted for sustainable growth which also benefits the local community and does not adversely affect the local environment. Use of eco-friendly practices and local products should be encouraged.
    2. There should be a provision of facility for segregation of garbage into biodegradable (kitchen waste etc), non-biodegradable (thermo coal products, aluminium foil, cigarette buts etc) & recyclable (newspapers, bottles, cans etc). Composting should be encouraged for the disposal of kitchen garbage. Solid waste and sewage disposal should be carried out in an orderly and eco-friendly manner.
    3. Each Caravan Park should be provided with a system for the reception, storage and disposal of all refuse and waste matter originating from the park. All such materials should be handled in a manner so as not to create any offence, hazard to health, harbourage for vermin nor fly/mosquito breeding.
    4. Two standard pattern garbage covered receptacles / bins for bio-degradable and non-degradable waste should be provided for each parking bay which should be cleaned at least twice a day.
    5. The Caravan Park should be provided with an adequate and safe method of sewerage collection treatment and disposal. The sewerage system should be installed in accordance with the requirements of the concerned authorities.
    6. Each Caravan Park should be provided with an approved sewer connection point for wastewater originating from the caravan.

12. **Safety & Security**
    The Caravan Park have to be safe and secure zones, so that the visitors have a hassle free and stress-free environment. For this following mandatory requirements will need to be fulfilled –
    1. A boundary wall with limited entry and lockable gates around the Caravan Park area to avoid unnecessary trespassing and unauthorized entry is mandatory.
    2. Adequate security and safety arrangements should be made at the Caravan Park viz. deployment of security guards with a system of patrolling.
    3. Fire and emergency procedure notices should be displayed.
    4. Fire extinguishers should be available in each parking bay as well as public areas.
    5. CCTV should be installed at important points for security monitoring.

13. The Caravan Park shall have public liability insurance.
14. Standardization of electricity, water and sewage connections to ensure total compatibility with Caravan specifications as set by Government of India.

15. Caravan Park must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.5.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. Caravan Park to be operational 24 x 7 during season
2. Caravan Park to be connected by fair-weather road from the main road
3. The supervisory staff and other workers should be trained in Disaster Management to face disasters like fire, road accidents, earthquakes, floods, landslides (in hilly areas) etc.
4. Directions and contact details of the closest police station, fire station and hospital / healthcare facility should be prominently displayed in all parking bays.
5. Police authorities should be kept informed about the tourists / campers using the Caravan Park

6.5.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. **Tourist Facilitation Centre (TFC)**
   
   1. Tourist Facilitation Centre may be constructed providing appropriate facilities and infrastructure for tourists / campers. The architecture in hilly and ecologically fragile areas should incorporate creative architecture keeping in mind sustainability and energy efficiency and as far as possible in conformity with local art and architecture with use of local materials. The TFC building preferably should be restricted to ground level only.

   2. The amenities and services that may be provided in the Tourist Facilitation Centre for a Caravan Park Project are as follows –
      
      a. A comprehensive list of Do's and Don'ts should be displayed in all prominent areas and guest compliance to be politely requested for.
      b. There should be either an in-house arrangement or a tie-up with mechanic, tyre shop and fuel station for vehicular requirements and emergencies.
      c. At least one personnel (handyman), electrician, plumber, sweeper etc. to be available for general service and maintenance 24 hrs.
      d. The Caravan Park should be well lit and in addition to the use of energy efficient lighting (e.g. CFL), the use of solar energy should be encouraged. Other non-conventional eco-friendly energy resources could be used.
      e. Power back up system
      f. Local maps / brochures containing necessary information.
      g. Clean restrooms, clothes washing area.
      h. Waiting room, utility shop, and Food & Beverage outlet could be an additional facility.
      i. Dedicated visitor parking area to be provided.

6.6. Caravan Tourism Project

6.6.1. Definitions

“Caravan” are specially built vehicles being used for the purpose of travel, leisure and accommodation is termed as ‘Caravan’ and include vehicles viz. Recreational Vehicle (RV), Campervans, Motor Homes etc.
“Caravan Tourism” is a unique tourism product which promotes family-oriented tours through the provision of basic facilities for stay and travel, including bedrooms and kitchen and can be used to reach places at tourist circuits / destinations where adequate hotel accommodations may not be available.

“Caravan Tourism Project” is a Tourism Project which provides Caravan Tourism activities through rental and/or operation of Caravan vehicles.

6.6.2. Project Specifications

6.6.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for Caravan Tourism Project –

1. Caravan Tourism Project must have the following project credentials –
   a. Must be registered with the Transport Department, Government of Karnataka or any applicable appropriate authority for carrying on the business of operating tourist transport vehicles.
   b. Must be in compliance with Automotive Industry Standards AIS-124-Procedure for Type Approval and Certification of Motor Caravans for compliance to Central Motor Vehicles Rules, issued by Ministry of Road Transport and Highways, Government of India

2. Caravan vehicle must have the following specifications –
   i. Sofa cum bed for 2 pax.
   ii. Kitchenette with fridge and microwave oven.
   iii. Toilet cubicle with hand shower and sufficient freshwater storage.
   iv. Partition behind driver.
   v. Communication between passenger and driver.
   vi. Air-condition (desirable).
   vii. Eating table.
   viii. Audio / video facility.
   ix. Complete charging system – external and internal.
   x. GPS – (desirable). Caravan would enable themselves with GPS facility as and when it becomes available.
   xi. Vehicle to be Bharat Stage II compliant.
   xii. Hygiene, Responsible Standards, Environment Friendly Practices

3. If an assembly point / pickup point is operated by the Tourism Service Provider for the Caravan Tourism Project, it must have facilities for guests such as waiting lounge, drinking water facility, and clean working toilets

4. Tourism Service Provider for the Caravan Tourism Project must have a fleet of at least 2 Caravan vehicles

5. Caravan Tourism Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.6.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.6.2.3. Desirable Specifications

1. Client facing staff such as front-office staff, guides, trainers, etc. shall be conversant in English and Kannada.

2. Caravan tours may be supplemented with information, educational and communication (IEC) material such as brochures, hand-outs, etc
6.7. Convention Centre

6.7.1. Definitions

“Convention Centre” is a covered facility with halls and exhibition area that is designed to hold conventions, conferences, and exhibitions, where individuals and groups gather to promote and share common business interests and is targeted at the Meetings, Incentives, Conferences and Exhibition (MICE) and Business Tourism segments.

“Convention Centre Project” is a Convention Centre which must have at least one convention hall, two mini convention halls, one exhibition hall, one restaurant and parking facilities.

6.7.2. Project Specifications

6.7.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for Convention Centre –

1. The minimum carpet area at the project site shall be 5,000 sq. m (~53,800 sq. ft). Land conversion required for the purpose of construction and operation of Convention Centre must be done.

2. At least 75% of the convention seating capacity should be centrally air-conditioned

3. All convention hall, mini convention hall and other areas for convention / conference should be equipped with audio-visual conferencing equipment, sound and light system, public address system, slide projection, video screening and other such facilities. Each hall / room should have its own equipment.

4. Convention Hall: This is the main hall for the purpose of conducting conventions the Convention Centre. There should be at least 1 (one) Convention Hall which meets the following specifications –
   i. Pillarless hall with minimum seating capacity of 500 people in classroom style
   ii. Built-up area of minimum 7,500 sq. ft of convention area

5. Mini Convention Halls: These are smaller halls available for the purpose of conducting seminars, committees, meetings, etc. There should be at least 2 (two) Mini Convention Halls that meet the following specifications –
   i. Minimum seating capacity of 100 people in classroom style or theatre style

6. Exhibition Hall: There should be at least 1 (one) Exhibition Hall which meets the following specifications –
   i. Capacity to accommodate at least 20 booths of 3 meters by 3 meters (i.e. 1,800 sq. m or ~19,375 sq. ft) in size, excluding passages in between the booths

7. Restaurant / Food Court: There should be at least 1 (one) Restaurant / Food Court which meets the following specifications –
   i. The area of the restaurant / food court, excluding kitchen area, should measure at least 500 sq. m (~5,380 sq. ft)
   ii. Should cater to 500 people simultaneously
   iii. Should be adequately covered and comfortable
   iv. The food served should be fresh and hygienically prepared.
   v. Must be compliant with FSSAI standards

8. Parking Facilities: There should be adequate parking facilities which meets the following specifications –
   i. Parking spaces shall be developed as per industry standards
   ii. Adequate parking facilities for at least 50 cars and 5 coaches / buses
   iii. There should be segregation between parking of private cars and taxis and for heavy vehicles such as coaches and buses
iv. Exclusively earmarked accessible parking nearest to the entrance for differently abled guests
v. Parking security system shall be provided for guests and staff vehicles

9. **Toilet Facilities:** There should be adequate toilet facilities which meets the following specifications –

vi. Separate toilets for men and women, with screened access for each section
vii. Should be accessible for different-abled persons
viii. Floors and walls to have non-porous surfaces
ix. Hot and cold running water available 24 hours
x. Water saving taps / showers should be installed

10. There should be a dedicated tourist office catering to tourism promotion and services

11. There should be drinking water facilities. The water provided for drinking purposes should be cooled and fit for drinking as per WHO / BIS standards.

12. **Facilities for the differently abled guests**

i. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

ii. Accessibility to at least to one restaurant
iii. Designated toilet at the lobby level

13. **Infrastructural Facilities:** The Convention Centre should have the following infrastructural facilities in addition to the above-mentioned facilities –

i. Landscaped forefront
ii. Exhibition management centre
iii. Administrative facilities for corporate office
iv. Trade Show / Fair facilities such as bank and money changing facilities, travel desk, STD/ISD, press Lounge, VIP lounges etc.
v. Technical facilities such as plant room, electric substation, stores, electric power back-up system, fire hydrant etc.
vii. Gate complex for stipulating entry and exit
vii. Information booths
viii. Public convenience
ix. Baby care room
x. Public Address system
xi. First aid with doctor on call facilities
xii. Storage complex for custom storage and handling
xiii. Locker facilities

14. **Safety & Security:** The Convention Centre should ensure that the following measures have been taken for safety & security of staff and guests –

i. Security office and booths for security arrangements
ii. Fire and emergency procedure notices should be displayed
iii. Fire safety arrangements
iv. Fire exits should be provided in clearly visible locations
v. Metal detectors (door frame or hand held)
vi. CCTV at strategic location with a control room for the monitoring
vii. Security arrangements for all convention centre entrances
viii. Fire and Emergency alarms should have visual & audible signals
ix. Fire exit signs on guest floors
x. Emergency / backup power in public areas

15. The Convention Centre shall not be used for hosting of private functions.
16. There should be sufficient signage in English and Kannada for facilities at the Convention Centre
17. Convention Centre must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.7.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.7.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Souvenir Shops selling souvenirs, art, handicrafts, and other heritage and cultural products characteristic of the region
2. Organization of cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms

6.8. Cultural Tourism Project

6.8.1. Definitions

“Cultural Tourism” is a type of tourism activity in which the tourist’s essential motivation is to learn, discover, experience and consume the tangible and intangible cultural attractions / products / knowledge / practices in a tourism destination. These attractions/products relate to a set of distinctive material, intellectual, spiritual and emotional features of a society / destination that encompasses arts and architecture, historical and cultural heritage, culinary heritage, literature, music, creative industries and the living cultures with their lifestyles, value systems, beliefs and traditions

“Cultural Tourism Project” is a tourism project set up for cultural tourism to showcase the culture, rural life, art, craft, cuisine and heritage of rural locations in the State of Karnataka and promotes indigenous art and crafts. Eligible Tourism Projects classified as Cultural Tourism Projects are as below –

i. Cultural Village

Refer to Section 6.9 for detailed project specifications for availing incentives, subsidies & concessions for Cultural Village under Cultural Tourism Project

ii. Museum and Gallery

Refer to Section 6.18 for detailed project specifications for availing incentives, subsidies & concessions for Museum and Gallery under Cultural Tourism Project

6.9. Cultural Village

6.9.1. Definitions

A “Cultural Village” showcases the culture, rural life, art, craft, cuisine and heritage of rural locations in the State of Karnataka and promotes indigenous art and crafts.

“Cultural Village Project” is a Cultural Village set up and operated as a tourism project which also consists of features such as souvenir shops and live demonstration areas among others but shall exclude manufacturing in any form.
6.9.2. Project Specifications

6.9.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Cultural Village Project –

1. The Cultural Village Project should showcase the culture, rural life, art, craft, cuisine and heritage of rural locations in the State of Karnataka.
2. The Cultural Village Project should be set up on a minimum one acre (~43,500 sq. ft.) land.
3. The project should have space to work for at least 5 artisans.
4. The project should have an exhibition area of not less than 1,000 sq ft, to display different crafts, a multipurpose hall for live demonstrations, folk shows, performing arts and film screening etc.
5. The project should have minimum one souvenir shop that sells locally produced handicrafts and promotes indigenous art and crafts. The shops will exclude manufacturing in any form.
6. The project should have an information centre and a sales outlet
7. There should be minimum one restaurant in the Cultural Village with a capacity of minimum 30 seats. The food served in the restaurant should be fresh and hygienically prepared. The restaurant shall endeavour to be compliant with FSSAI standards.
8. The project should have village tours to exhibit the rural lifestyle, culture and infrastructure and have arts and crafts demonstrations – such as stone carving, sandalwood carving, wood carving, pottery, wall paintings, and other crafts of Karnataka.
9. The project should have public amenities services like drinking water facility, separate male and female restrooms/ washrooms for the benefit of tourists/ visitors.
10. The project should have adequate parking spaces for the benefit of visitors/ tourists.
11. Details such as timings, entry fee, weekly holiday/ holidays (if any), etc. must be displayed in a conspicuous area outside at the project site.
12. Should have fire exit signs and emergency / backup power for all guest areas
13. The Cultural Village Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.9.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. The Cultural Village should benefit the local community economically and socially and enable interaction between the tourists and the locals for a more enriching tourism experience.
2. The Cultural Village shall not be used for hosting of private functions or as a convention centre.

6.9.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.
2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms.

3. Provision of permanent workspace in project premises for live demonstration for at least one or two local art/craft forms and allowing marketing of the same.

4. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka.

5. Cultural Village Project may have a well-equipped training hall to conduct interactive sessions for minimum 20 participants/school children/tourists on subjects related to local culture and rural life including experience sharing. Visitors can also participate in these sessions if interested.

6.1. Eco Tourism Project

6.10. Definitions

“Eco Tourism” is broadly defined as tourism which is ecologically sustainable. The concept of ecological sustainability subsumes the environmental carrying capacity of a given area.

“Eco Tourism Project” is a Tourism Project for Eco Tourism which must possess the following characteristics –

- The local community should be involved leading to the overall economic development of the area;
- The likely conflicts between resource use for eco-tourism and the livelihood of local inhabitants should be identified and attempts made to minimize the same;
- The type and scale of eco-tourism development should be compatible with the environment and socio-cultural characteristics of the local community, and;
- It should be planned as a part of the overall area development strategy, guided by an integrated land-use plan avoiding inter-sectoral conflicts and ensuring sectoral integration, associated with commensurate expansion of public services.

Eco Tourism Project must be established and operated in accordance with the provisions of the existing environmental laws/acts of the country/state, especially in conformance the Wildlife (Protection) Act, 1972 and the Forest (Conservation) Act, 1980 and various other directives and/or guidelines issued by the Government from time to time.

6.1.2. Project Specifications

6.10.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for an Eco Tourism Project –

The project specifications mentioned below are as per the Guidelines for Eco-Tourism issued by the Department of Forest, Ecology and Environment vide Government Order No. FEE 172FWL2015 dated 20.6.2015. The guidelines for Eco-Tourism are applicable to any protected areas, national parks, wildlife sanctuaries, community reserves; conservation reserves, sacred groves, or pilgrimage spots located within protected and/or forested areas. Tourism Service Providers should ensuring that they are compliant with applicable guidelines for undertaking Eco-Tourism in Karnataka that may be issued from time to time by relevant competent authority.

1. The eco-tourism project activities/development must be in accordance with the provisions of the existing environmental law/act of the country/state, especially in conformance the Wildlife (Protection) Act, 1972 and the Forest (Conservation) Act, 1980 and various other directives and/or guidelines issued by the Government from time to time.

2. The project should adhere to international standards in terms of quality and safety in developing and operating eco-tourism facilities and activities.
3. It is essential to conduct carrying capacity of the proposed site to arrive at the type’s tourism related activity that the proposed site and the maximum number of visitors/guests the facility could sustain.

4. The project should be developed in consultation with local community, wherever resources harnessed for eco-tourism are traditionally in use by the local community. Mechanisms to ensure flow of benefits to the community should be clearly identified.

5. Tourism infrastructure for development of eco-tourism project should conform to environment-friendly, low impact aesthetic architecture, including solar energy, waste recycling, rainwater harvesting, water conservation, natural cross-ventilation, energy conservation, and proper sewage disposal and merging with the surrounding habitat.

6. **Eco-friendly Accommodation**: Accommodation that proposed to be developed in an eco-tourism destination should be:
   - built with locally available material,
   - make use of renewable resources,
   - adopt ecological sustainable solutions.
   - Should be a low-cost housing.
   - The minimum required land would need to be converted for any construction work.

7. The marketing strategies for promotion of the project must be based on sound market research and segmentation analysis with the use of electronic, print and cyber media for marketing.

8. Installation of technologically efficient systems and clean development mechanisms will be mandatory for operation of any eco-tourism facility.

9. **Activities**: The following activities and facilities may be undertaken for promoting an area as an eco-tourism destination within the State. It is expected that an eco-tourism project will undertake at least 5 of the activities/facilities enlisted below:
   a. **Nature Camps**: In case nature camp is undertaken, camping sites identified for eco-tourism activities should be provided with basic facilities to enable the tourists to stay in natural surroundings either solely to experience the wilderness, or additionally for participating in other activities requiring overnight stay in forests.
   b. **Trekking and Nature Walks**: In case nature walks or trekking is undertaken, the trekking routes of varying distances and guided nature trails should ensure that they cause minimum/no disturbance to the natural vegetation and soil. Staff and local persons, especially youth should be appropriately trained to act as nature guides and naturalists so as to assist visitors during wildlife viewing and trekking.
   c. **Wildlife Viewing**: Destinations can promote wildlife viewing in eco-friendly vehicles or on animal back at appropriate sites for observing wildlife.
   d. **Adventure Sports**: Facilities for adventure sports such as rock climbing, rappelling and parasailing along with water sports such as river rafting, boating and canoeing should be developed in consultation and cooperation with experts and such department or agency having control over the water bodies.
   e. **Angling**: Angling should be developed only on suitable rivers/water bodies flowing through or along the forest areas in consultation with the concerned department. If necessary, water bodies may be artificially stocked by rearing and releasing fish seed into the rivers that have been depleted of the target species over time.
   f. **Herbal eco-tourism**: Herbal eco-tourism may be developed at locations having a rich herbal heritage. Traditional medicinal practices of such locations could be explored and based on these, authentic herbal products having appropriate certifications and recognition could be made available to the tourists.
   g. **Interpretation centres**: Interpretation facilities should be strengthened to provide complete information to visitors and accommodate the requirements of various classes of visitors.
envisaged. Each destination must incorporate ways to enhance and enrich the visitor experience.

h. **Conservation education**: Conservation education should be promoted in and around each destination for creating awareness amongst school and college students, local communities, government staff and visitors in order to maintain and enhance support for eco-tourism and environmental conservation. Various means that could be adopted include media campaigns, formation of eco-clubs at schools and colleges, exposure visits to destinations, displays and hoardings, community centres etc. New and innovative methods must also be encouraged.

i. **Other Facilities**: Facilities for any other eco-friendly activities could also be developed based on specific requirements of a site, provided the activity is compatible with the overall objectives of this policy and in conformance with the various standards and guidelines laid down in this regard.

10. Creating environmental awareness amongst all sections and age groups, especially the youth, to be incorporated as a major activity for each eco-tourism destination.

11. The entity should establish an online advance booking system to control tourist and vehicle numbers to avoid the number of visitors and vehicles exceeding carrying capacity.

12. The guidelines for eco-tourism are applicable to any protected areas, national parks, wildlife sanctuaries, community reserves, conservation reserves, sacred groves, or pilgrimage spots located within protected and/or forested areas.

13. Priority would be given to projects proposed to be developed near existing and known tourist destinations. The entire concept should contribute to the revenue of the local community and raise their living standards by involving them in provision of various services related to this segment of tourism.

14. Eco Tourism Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

### 6.10.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. Tourism Service Providers who intend to undertake to an Eco Tourism Project should practice the following –
   i. Adopt low-impact tourism that protects ecological integrity of wilderness areas, secures wildlife values of the destination and its surrounding areas.
   ii. Undertake activities in the Eco tourism project based on carrying capacity-based study.
   iii. Highlight the heritage value of Karnataka’s wilderness and protected areas.
   iv. Build environmental and cultural awareness and respect.
   v. Facilitate the sustainability of eco-tourism enterprises and activities.
   vi. Provide livelihood opportunities to local communities.
   vii. Use indigenous and ecologically sustainable materials for tourism activities.

2. No new tourist facilities shall be set up on forest lands. This is in compliance with the Wildlife (Protection) Act, 1972, and the directives of the Honourable Supreme Court. Car park security system shall be provided for guest and staff vehicles.

3. Any core area in a Tiger Reserve from which relocation has been carried out, will not be used for tourism activities.

5. There shall be a complete ban on burying, burning or otherwise disposing non-biodegradable or toxic waste in the tourism area.

6. Perform only such activities and facilities that have the least impact on the natural resources and the local culture.

7. Any adventure tourism activities undertaken as part of eco-tourism project must conform to the adventure tourism guidelines and registered with GETHNAA or equivalent competent authority.

8. Information about nearby sites / activities / destinations of tourism interest should be displayed in the reception / front office area.

6.10.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

2. Souvenir Shops selling souvenirs, art, handicrafts, and other heritage and cultural products characteristic of the region.

3. Organization of cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms.

6.11. Heritage Hotel

6.11.1. Definitions

“Hotel” is an establishment providing accommodation, meals, and other services for travellers and tourists.

“Resort” is a hotel used for relaxation, recreation, attracting visitors for vacations and/or tourism.

“Heritage Hotel” is a Hotel / Resort established in Palaces / Castles / Forts / Havelis / Hunting Lodges / Residence of any size built prior to 01 January 1950. The architectural features and general construction should have the distinctive qualities and ambience in keeping with the traditional way of life of the area.

“Heritage Hotel Project” means a Heritage Hotel classified as Heritage / Heritage Classic / Heritage Grand in accordance with the guidelines classification for Heritage Hotels issued by Ministry of Tourism. The detailed checklist of requirements for classification of Heritage Hotels is provided in Annexure 4.

6.11.2. Project Specifications

6.11.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Heritage Hotel Project –

1. The establishment of a Heritage Hotel should be as per the guidelines issued by Ministry of Tourism, Government of India.

2. The Heritage Hotel Project should have a minimum of 5 lettable rooms (10 beds).

3. The minimum project site area for the Heritage Hotel Project shall be 6,000 sq. ft. Land conversion required for the purpose of construction and operation of the Hotel / Resort must be done.
4. The new construction or expansion or alteration in the premises should not disturb the aesthetic appearance of existing heritage building / structures.

5. Any extension, improvement, renovation, change in the existing structures should be in keeping with the traditional architectural styles and constructional techniques harmonizing the new with the old.

6. General features and ambience should conform to the overall concept of heritage and architectural distinctiveness. The architectural features of the heritage building should be retained as far as possible. If need arises, any extension/improvement/renovation/change/maintenance in the building should be keeping with the original architectural features and in harmony with it.

7. The imminent surroundings of the heritage building and especially, approaches to the heritage value properties should be in consonance with the architectural features of the heritage hotel.

8. The Hotel / Resort should offer traditional cuisine of the area.

9. The Hotel / Resort should have adequate parking space for cars.

10. All public rooms and areas and the guest rooms should be well maintained and well equipped with quality carpets/area rugs/good quality furniture, fittings etc. in good taste and in keeping with the traditional lifestyle. If carpeting is not provided, the quality of flooring should be very good (This is not to suggest that old and original flooring whether in stone or any other material should be replaced unnecessarily).

11. The guest rooms should be clean, airy, pest free without dampness and musty odour, and of reasonably large size with attached bathrooms with modern facilities (e.g. flush commodes, wash basins, running hot and cold water, etc.). No room or bathroom size is prescribed; however, general ambience, comfort and imaginative re-adaptation is recommended.

12. There should be a well-appointed lobby and/or lounge equipped with furniture of high standard with separate ladies and gents cloak rooms with good fittings.

13. The project shall ensure that any part of the building that is being used for the commercial purpose may not be weak or damaged and if any, immediately the area shall be demarcated as no use. Also, ensure periodic strength checks are being done.

14. A reception, cash and information counter, left luggage room, attended by trained and experienced personnel.

15. There should be money changing facilities, left luggage room and arrangements for first aid.

16. There should be a well-equipped, well-furnished and well-maintained dining room on the premises and, wherever permissible by law, there may be an elegant, well equipped bar/permit room.

17. The kitchen and pantry should be professionally designed to ensure efficiency of operation and should be well equipped. Crockery, cutlery, glassware should be of high standard and in sufficient quantity, keeping in view the lifestyle and commensurate with the number of guests to be served.

18. The kitchen must be clean, airy, well lighted and protected from pests. Drinking water must be bacteria free and there must be a filtration/purification plant for drinking water.

19. There must be three tier washing system with running hot and cold water; hygienic garbage disposal arrangements; and frost-free deep freezer and refrigerator (where the arrangement is for fresh food for each meal, standby generator will not be insisted upon).

20. Each guest room should be provided with a vacuum jug/flask with bacteria free drinking water. Arrangements for heating/cooling must be provided for the guest rooms in seasons.

21. Places which have telephone lines must have at least one phone in the office with call bells in each guest room.

22. Arrangements for medical assistance must be there in case of need.
23. The staff/room ratio must be in keeping with the number of guest room in each property. The hotels must be run on a professional basis without compromising on their ambience and services.

24. The hotel should be environment friendly. The gardens and grounds should be very well maintained. There should be an efficient system of disposal of garbage and treatment of wastes and effluents.

25. The Hotel / Resort should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The Hotel / Resort should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the Hotel / Resort barrier-free and accessible to all.

26. Should have fire exit signs and emergency / backup power for all guest areas

27. The Hotel / Resort must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

28. The Hotel / Resort must be classified as a Heritage or Heritage Classic or Heritage Grand as per ‘Guidelines for Classification of Heritage Hotels’ issued by the Ministry of Tourism, Government of India. The detailed checklist of requirements for classification of hotel / resort as Heritage, Heritage Classic or Heritage Grand is provided in Annexure 4

29. In the case of Expansion Tourism Project, the newly built up area added should not exceed 50% of the total built up (plinth) area including the old and new structures. For this purpose, facilities such as swimming pools, lawns etc. will be excluded.

6.11.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. The Heritage Hotel should offer good quality cuisine and the food and beverage service should be of good standard.

2. Housekeeping at these hotels should be of the highest possible standard and there should be a plentiful supply of linen, blankets, towels, etc. which of the highest possible standard and should be a plentiful be of high quality.

6.11.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Purchase of vegetables, fruits, dairy, poultry, fish, etc from local self-help groups / farmers / farmer groups / fishermen / fishermen groups.

2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms

3. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.

4. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka
6.12. Heritage Tourism Project

6.12.1. Definitions

“Heritage Tourism Project” is a project engaged in tourism related activities and located within a Heritage building and built prior to 01 January 1950. Eligible Tourism Projects classified as Heritage Tourism Projects are as below –

i. Heritage Hotel

Refer to Section 6.11 for detailed guidelines and minimum project requirements for availing incentives, subsidies & concessions for Heritage Hotel under Heritage Tourism Project

ii. Sound & Light Show

Refer to Section 6.21 for detailed guidelines and minimum project requirements for availing incentives, subsidies & concessions for Sound & Light Show under Heritage Tourism Project

6.13. Heritage Walk

6.13.1. Definitions

“Heritage Walk” is a walking tour on a set route that covers the history and the heritage of a location. Professional guides take the tourists on a tour through different buildings / monuments / sites across the location to explore the history and heritage of the location.

“Heritage Walk Project” is a tourism project that conducts Heritage Walks which provides educational and interpretative information on the buildings, monuments, sites and locations covered during the walk.

6.13.2. Project Specifications

6.13.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Heritage Walk –

1. Heritage Walk should be conducted by professional guides / licensed guides recognized by Archaeological Survey of India or by Ministry of Tourism, Government of India or by Department of Tourism, Government of Karnataka or by equivalent competent authority

2. The walks should be curated to focus on themes showcasing the culture, history and heritage of the location

3. Information on various aspects of the Heritage Walk should be clearly communicated for the benefit of participants. This shall include –

   • The length of the walk
   • The duration of the walk
   • The contents of the walk
   • Guidelines on do’s and don’ts
   • The assembly points for the tour
   • The end point for the tour
   • Travel options to reach the assembly point and from the end point
   • Cost / Tariffs
   • Meal inclusions, if applicable
   • Other relevant information for the benefit of tourists/ visitors

4. The management / operator of the Heritage Walk shall be sole responsible for any dispute that arises out of authenticity of the information disseminated or claim raised during the Heritage Walk

5. Provision should be there to provide information during the tour in at least two languages (one being English) for the benefit of participants
6. Heritage Walk must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.13.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. The Tourism Service Provider for the Heritage Walk should make arrangement for providing basic amenities like drinking water facility, restrooms/ washrooms during the walks for the benefit of participants.
2. Designated areas for breaks should be marked during the walks
3. The project should ensure that adequate information has been shared with the visitor/ tourist to ensure their safety during the walk’s, especially near heritage building that may be weak or damaged and the required advisory for caution should be provided.
4. Records should be maintained of the number of participants who in each of the walking tours

6.13.2.3. Desirable Specifications

1. Client facing staff such as front-office staff, guides, etc. shall be conversant in English and Kannada.
2. The tours may be supplemented with information, educational and communication (IEC) material such as brochures, hand-outs, etc
3. If an assembly point / pickup point is operated by the Tourism Service Provider for the Heritage Walk, it may have facilities for guests such as waiting lounge, drinking water facility, and clean working toilets


“Homestay” means a place where the Owner or any of his or her family is physically residing in the same Homestay and where any tourist can stay on payment for boarding and lodging and such accommodation is recognized as such by the Department of Tourism.

“Homestay Project” is a Homestay with minimum one lettable room and maximum 6 lettable rooms. A maximum of 12 beds may be lettable across all rooms in the Homestay.

6.14.1. Project Specifications

In accordance with Government Order No. TD 201 TTT 2016 dated 13.10.2016 and amendments thereof. A copy of the order is provided at Annexure 7

6.15. Hotel Project – Budget

6.15.1. Definitions

“Hotel” is an establishment providing accommodation, meals, and other services for travellers and tourists.

“Resort” is a hotel used for relaxation, recreation, attracting visitors for vacations and/or tourism.

“Hotel Project – Budget” means Hotel or Resort classified under 1 star or 2 star classification of hotels as per the guidelines of Ministry of Tourism, Government of India.

6.15.2. Project Specifications

6.15.2.1. Mandatory Specifications

The following are the Project specifications which are mandatory for a Hotel Project - Budget –
1. The minimum project site area shall be 6,000 sq. ft. Land conversion required for the purpose of construction and operation of the Hotel / Resort must be done.

2. The Hotel / Resort must have minimum 20 lettable rooms, all rooms with outside windows / ventilation.

3. The minimum size of each room should be 130 sq. ft.

4. The minimum size of attached toilet for each room should be 40 sq. ft.

5. The Hotel / Resort must have lounge or seating area in the lobby. The lobby shall have furniture and fixtures which shall include chairs / arm chairs, sofa, tables and fresh floral display.

6. The Hotel / Resort must have a clean and hygienic kitchen.

7. The Hotel / Resort must have minimum one dining room serving all meals.

8. The Hotel / Resort should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The Hotel / Resort should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the Hotel / Resort barrier-free and accessible to all.

9. The Hotel / Resort must provide adequate parking facilities in relation to the number of rooms and banquet / convention hall capacity. There should be exclusively earmarked accessible parking nearest to the entrance for differently abled guest.

10. The Hotel / Resort should provide stay facilities / dormitories for drivers.

11. The Hotel / Resort must adopt eco-friendly practices –
   a. Must have sewage treatment plant
   b. Must have waste management system.
   c. Must adopt rainwater harvesting measures
   d. Must adopt pollution control methods for air, water and light
   e. Must use non-CFC equipment for refrigeration and air conditioning

12. The Hotel / Resort must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

13. The Hotel / Resort must be classified under 1-star or 2-star classification of hotels as per the latest guidelines issued by Ministry of Tourism, Government of India. The detailed checklist of requirements for classification of hotels under 1 star or 2 star category is provided in Annexure 3

   **Note:** The Mandatory Specifications as listed in this section shall take precedence in case of any conflict / ambiguity with respect to the guidelines issued by Ministry of Tourism, Government of India.

6.15.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.15.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Responsible Tourism
   1. Purchase of vegetables, fruits, dairy, poultry, fish, etc from local self-help groups / farmers / farmer groups / fishermen / fishermen groups.
2. Ensuring art group performance and local festival experience for guests
3. Ensuring experiential tour packages for guests
4. Conducting programs for medical awareness, medical camps or other activities with NGOs or self-help groups for local people

2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms
3. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.
4. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka

### 6.16. Hotel Project – Premium

#### 6.16.1. Definitions

“Hotel” is an establishment providing accommodation, meals, and other services for travellers and tourists.

“Resort” is a hotel used for relaxation, recreation, attracting visitors for vacations and/or tourism.

“Hotel Project – Premium” means Hotel or Resort classified under 3 star or above classification of hotels as per the guidelines of Ministry of Tourism, Government of India.

#### 6.16.2. Project Specifications

##### 6.16.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Hotel Project - Premium –

1. The minimum project site area shall be 10,000 sq. ft. Land conversion required for the purpose of construction and operation of the Hotel / Resort must be done.
2. The Hotel / Resort must have minimum 30 lettable rooms, all rooms with outside windows / ventilation.
3. The minimum size of each room should be 150 sq. ft.
4. The minimum size of attached toilet for each room should be 40 sq. ft.
5. The Hotel / Resort must have lounge or seating area in the lobby. The lobby shall have furniture and fixtures which shall include chairs / arm chairs, sofa, tables and fresh floral display
6. The Hotel / Resort must have a clean and hygienic kitchen
7. The Hotel / Resort must have at least one multi-cuisine restaurant cum coffee shop
8. All 4-star and above category hotel/resorts must have at least one suite, in-room safe, bar (where bar license is not prohibited under state law), in-room tea/coffee making facility, under-belly screening for vehicles, business centre, etc. as part of the facilities and services
9. The Hotel / Resort should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The Hotel / Resort should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the Hotel / Resort barrier-free and accessible to all.
10. The Hotel / Resort must provide adequate parking facilities in relation to the number of rooms and banquet / convention hall capacity. There should be exclusively earmarked accessible parking nearest to the entrance for differently abled guest.

11. The Hotel / Resort must provide stay facilities / dormitories for drivers.

12. The Hotel / Resort must adopt eco-friendly practices –
   a. Must have sewage treatment plant
   b. Must have waste management system.
   c. Must adopt rainwater harvesting measures
   d. Must adopt pollution control methods for air, water and light
   e. Must use non-CFC equipment for refrigeration and air conditioning

13. The Hotel / Resort must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

14. The Hotel Project – Premium must be classified under 3-star or above classification of hotels as per the latest guidelines issued by Ministry of Tourism, Government of India. The detailed checklist of requirements for classification of hotels under 3 star or above category is provided in Annexure 3

   **Note:** The Mandatory Specifications as listed in this section shall take precedence in case of any conflict / ambiguity with respect to the guidelines issued by Ministry of Tourism, Government of India.

6.16.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.16.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. **Responsible Tourism**
   1. Purchase of vegetables, fruits, dairy, poultry, fish, etc from local self-help groups / farmers / farmer groups / fishermen / fishermen groups.
   2. Ensuring art group performance and local festival experience for guests
   3. Ensuring experiential tour packages for guests
   4. Conducting programs for medical awareness, medical camps or other activities with NGOs or self-help groups for local people

2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms

3. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.

4. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka

6.17. **Houseboat Project**

6.17.1. **Definitions**

“Houseboat” is a boat that has been designed or modified to be used as a floating accommodation facility offered to tourists. A Houseboat can be set up at backwater, lakeside, reservoir, or riverside
location. Houseboat may or may not be motorised, as in the latter case the Houseboat is moored and kept stationary at a fixed point.

“Houseboat Project” is a Tourism Project offering Houseboat based tourism activities.

6.17.2. Project Specifications

6.17.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Houseboat Project –

1. The boat should have obtained a valid license from the appropriate authority for plying in the backwaters / lakeside / reservoir / riverside location in Karnataka.

2. The design and construction standards of the Houseboat vessel should be in accordance with the specification issued by Indian Register of Shipping or equivalent authorized certification body that is acceptable to the Central / State Government.

3. The project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

4. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, handrails on staircases, barrier free washrooms, information available in braille, etc. to make the project barrier-free and accessible to all.

5. General

1. Furniture provided in the houseboat should be of good quality.

2. A common toilet for the staff of the houseboat should also be provided.

3. Provision for 24 hour electricity on board the houseboat for lights and fans.

4. Provision should be made for 24 hour electricity in the living and service areas.

5. LED lamps should be used.

6. Provision should be made for 24 hour running water for bathrooms.

6. Rooms

1. The Houseboat should have minimum 2 Bedrooms with attached bath and toilet.

2. Size of rooms in the houseboat should not be lesser than the specifications mentioned below:
   - Bedrooms: 80 sq. ft. (minimum width – 7 ft.)
   - Living/dining: 80 sq. ft.
   - Kitchen: 20 sq. ft.
   - Attached toilet: 20 sq. ft. (minimum width – 3 ft.)
   - Common toilet: 10 sq. ft.
   - Passages: 3 ft. wide

3. Bedrooms should be provided with an attached toilet. Toilets for guests should be of western style and should be cleanly maintained.

4. Clean and good quality linen and toiletries should be used.

5. Each bedroom should have at least 2 cots, wardrobe, table, chairs, side lamps, mattress, pillows etc.

6. Bedrooms should be provided with electric fans ceiling/wall mounted, mosquito screens and nets.
7. Kitchen and Dining

1. A separate dining area with an adequate facilities for in-house guests must be provided

2. The kitchen must have provisions for protection from hazards by
   - Using fire-proof materials
   - Having at least two fire extinguishers

3. Storage hold in the kitchen must be hygienic. Food materials on board should be packed properly and stored in a clean environment.

4. Crockery and glassware should be of good quality.

5. Provision should be made for 24 hour running water for kitchen

6. Purified water / hot water should be available for cooking and drinking.

8. Waste Management

1. Arrangements such as scientifically designed septic tanks and bio toilets for managing solid waste, liquid waste, septic waste and sewage

2. Bio-degradable waste management practices such as composting, aero bins, biogas plants, etc should be followed

3. Collection and scientific disposal of non-biodegradable waste should be followed

4. No discharge of any waste in the backwaters / lakeside / reservoir / riverside location in Karnataka where the Houseboat is operating

9. Safety and Security

1. Fuel storage should not be near the kitchen.

2. At least 2 life buoys for a minimum one bedroom houseboat. This should be increased in a ratio of 2:1, i.e., two life buoy for 1 bed room ratio.

3. Minimum 5 fire buckets must be available in one houseboat

4. First aid kit must be available

5. GPS system must be available

6. Hand rails in front and back of boats must be present

7. Cross bars must be present if boat has an upper deck

8. Smoke alarm must be present in the engine room

9. Security and safety amenities as prescribed by the regulatory authority shall be maintained by the operator.

10. Display

1. Name and approval numbers must be permanently displayed on both sides of the houseboat.

2. Route of the trip, time of cruise, night halt point must be displayed

3. Permitted number of staff and Passengers, awareness, demo posters about life jacket and its usage, style of wearing life jacket and Emergency numbers (Police, Fire, and Ambulance) must be displayed

4. Do’s and don’ts on board the Houseboat must be displayed

5. Vessel number must be painted on the life jacket, life buoy, fire extinguisher and fire bucket

6.17.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –
1. The houseboat shall maintain reservation register, occupancy register and log book and regularly updated tourist records

2. Code of conduct for guest & staff which represents the necessity to honour the privacy of local people must be displayed

3. All staff should have swimming knowledge

**6.17.2.3. Desirable Specifications**

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. **General**
   1. The general construction of the houseboat should show distinctive qualities of luxury.
   2. The houseboat should be furnished with superior quality carpets, curtains, furniture etc.
   3. Alternate sources of energy for fuel, like solar power, to be used for heating, lighting etc.

2. **Rooms**
   1. A/C facility may be provided in bedrooms
   2. 24 hours A/C facility may be provided

3. **Kitchen and Dining**
   1. Provision of a refrigerator on board.
   2. Arrangement for providing guests a menu of their choice.

4. **Staff**
   1. Staff should be trained at a government approved agency

5. **Responsible Tourism**
   1. Purchase of vegetables, fruits, dairy, poultry, fish, etc from local self-help groups / farmers / farmer groups / fishermen / fishermen groups.
   2. Ensuring art group performance and local festival experience for guests
   3. Ensuring village life experience tour packages for long-stay guests
   4. Conducting programs for medical awareness, medical camps or other activities with NGOs or self-help groups for local people
   6. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka

**6.18. Museum and Galleries**

**6.18.1. Definitions**

“**Museum**” is an institution that conserves a collection of artifacts, objects of scientific, artistic, historical and cultural importance, displays and makes them available for tourists viewing through exhibits.

“**Gallery**” includes permanent building in which paintings, sculptures and other art forms are exhibited for purposes of information dissemination/ sale and is accessible by the tourists.

“**Museum & Gallery Project**” is a tourism project that comprises of either a Museum or a Gallery or both in a project site and is engaged in tourism related activities.
6.18.2. Project Specifications

6.18.2.1. Mandatory Specifications

The following project specifications are mandatory for a Museum & Gallery Project –

1. The Museum / Gallery should adhere to guidelines / rules / regulations of the competent State / Central Authority and address the various aspects of Museum and / or Gallery such as acquisition, extension and resetting of galleries, classification and documentation of collections, modernization of displays, setting up of conservation laboratory etc giving a holistic or composite vision of the Museum and Gallery , projecting its concept and design.

2. The Museum / Gallery should be a structure that conserves and/ or exhibits work of art, science, history and heritage on a permanent basis.

3. The Museum / Gallery should have a minimum area of 5,000 sq. ft. of exhibition / display area. Land conversion required for the purpose of construction and operation of the Museum / Gallery must be done.

4. The Museum / Gallery should have a good number of collected items, reflecting the theme of the Museum / Gallery. All items exhibited and conserved in the Museum / Gallery should display adequate information about such items, in at least two languages (one being English) for the benefit of tourists / visitors.

5. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

6. The Museum / Gallery should have adequate parking spaces in relation to the project capacity for the benefit of visitors/ tourists. There should be exclusively earmarked accessible parking nearest to the entrance for differently abled guest.

7. Details such as timings, entry fee, weekly holiday/ holidays (if any), etc. should be displayed in a conspicuous area outside at the project site.

8. The management of the Museum / Gallery shall be solely responsible for dispute that arises out of authenticity or claim raised against the products or artefacts or items that are conserved / exhibited / for sale either at the Museum / Gallery.

9. The Museum / Gallery shall ensure that artefacts / items of an objectionable nature shall not be conserved / exhibited.

10. The owner / operator of the Museum / Gallery should ensure that the facility is well preserved and maintained as per good industry practice.

11. The products or artefacts or items of the Museum / Gallery should always be safeguarded by the owner / operator with installation of effective security systems.

12. Fire and emergency procedure notices should be displayed

13. The Museum / Gallery should have drinking water facility, restrooms/ washrooms and cafeteria annexed to it for the benefit of tourists/ visitors.

14. Should have emergency / backup power for all guest areas

15. The Museum / Gallery must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.
6.18.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. The Museum / Gallery shall record the number of people who visit the Museum / Gallery on every day of operation.

6.18.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The Museum / Gallery may have arrangements for tour guides, video / audio guides, other literature, etc. on items that have been exhibited and / or conserved.
2. The Museum / Gallery shall arrange for adequate information on the items displayed in the form of brochure, hand-outs, etc whichever is applicable.
3. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms
4. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.

6.19. Ropeway

6.19.1. Definitions

“Ropeway” is a transport system for people, used especially in tourist destinations in mountainous areas, or used to reach difficult places / places normally inaccessible by road, in which carriers are suspended from moving cables powered by a motor.

“Ropeway Project” is a Ropeway developed for the purpose of tourism. The ropeways may be of the following types –

- Mono-cable Detachable Gondolas (MDG)
- Bi-cable (2S) & Tri-cable (3S) Gondolas lifts
- Pulsed Movement Gondolas aerial ropeway
- Detachable Chairlift
- Fixed grip chairlifts
- Tele mix: combined detachable chairlift and gondola lift
- Aerial Tramways
- Funicular railroads
- Sky Bus

6.19.2. Project Specifications

6.19.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for Ropeway Project –

1. The internationally approved norms for setting up, running and maintaining the ropeway facilities should be followed.
2. The cabins should leave at brief intervals so that transportation is continuous and waiting time is minimum.
3. Cabins should be sturdy and aesthetic.
4. Should have full capacity generator set to drive the ropeway in case of power failure.
5. Should be comfortable for the passengers and free from noise.

6. Should have an emergency brake in addition to normal brake.

7. Details such as timings, entry fee, weekly holiday/holidays (if any), etc. should be displayed in a conspicuous area outside at the project site.

8. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities/infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

9. Should have proper landing stations.

10. Should have fire exit signs and emergency / backup power for all guest areas

11. Should have waiting lounge, drinking water facility, toilets and cafeteria for the benefit of passengers at all stations.

12. Ropeway must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.19.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.19.2.3. Desirable Specifications

As per Desirable Specifications specified in Section 6.1.

6.20. Safety and Hygiene Tourism Project

6.20.1. Definitions

“Safety and Hygiene Tourism Project” is a tourism project that provides facilities for the purpose of ensuring Safety and Hygiene of the tourists/visitors in a tourist destination.

The following projects shall be considered as Safety and Hygiene Tourism Project under the Policy –

i. Mobile Toilet Van Project

“Mobile Toilet Van” is a facility with temporary toilets/urinals (5-10 WCs/urinals) mounted on wheels to provide hygienic and healthy public toilet facilities. There is one sludge tank of required volume below the WCs and on chassis of the van.

“Mobile Toilet Van Project” is a tourism project that includes Mobile Toilet Van that provides hygienic and healthy public toilet facility at a tourist destination.

6.20.2. Project Specifications – Mobile Toilet Van Project

The following specifications provide a baseline for Mobile Toilet Van Project. However, due to the diversity of facilities that may be offered, the specifications and requirements for each Mobile Toilet Van Project shall be considered on a case-to-case basis. The Department of Tourism shall form an expert committee to determine the final list of specifications for sanction of relevant approvals for the respective Mobile Toilet Van Project. The said committee shall also determine the project components which shall be considered towards Eligible Project Cost for the Project.

6.20.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Mobile Toilet Van Project –
1. Mobile Toilet Van should provide clean, safe, accessible, convenient, and hygienic facilities to the public at a tourist destination at a level of privacy adequate to perform necessary personal sanitary functions.

2. The Mobile Toilet Van Project and the management/operator for the Mobile Toilet Van Project should be licensed and approved by the relevant competent authority at the State and the local level of the project site.

3. Location of the Mobile Toilet Van should be at a tourist destination and should be aimed at ensuring that toilet facilities are accessible and maximizes opportunities for utilization.

4. Infrastructure and design of the project and facilities provided by the project should comply with the standards laid down by Ministry of Housing & Urban Affairs Advisory on Public and Community Toilets.

5. In addition to the requirements/specifications provided by Ministry of Housing & Urban Affairs Advisory on Public and Community Toilets, Mobile Toilet Van Project should ensure the below mentioned parameters –
   1. Clean and usable toilet seats
   2. Wash basin with tap
   3. Availability of water in all the cubicles
   4. Proper ventilation
   5. Proper light points
   6. Proper Bolting arrangements
   7. Safe disposal system
   8. Dry and clean floor
   9. Availability of mirror
   10. Availability of dustbin
   11. Soap dispenser availability
   12. Usable taps with no leakage
   13. Gender segregated entrance
   14. Accessible entrance
   15. Proper signage availability
   16. Availability of consumables, cleaning equipment, and protective gear and inventory
   17. Availability of hand dryer or paper napkin
   18. Availability of sanitary napkin vending machine or loose napkin
   19. Incinerator or dustbin with a tag of Sanitary napkin disposal
   20. Functional floodlight / Halogen vapor lamps outside the toilet
   21. SMS/ICT based feedback mechanism
   22. Structural Audit Report

6. Availability of adequate water, adequate lighting and proper cleaning are the crucial facilities along with the provision of adequate number of WCs and urinal units provided under the project. The Mobile Toilet Van should be equipped with water storage and wash hand facilities.

7. Mobile Toilet Van should have one sludge tank of required volume below the WCs and on chassis of the van. After the sludge tank is filled or is about to fill, it should be moved to the site where sludge is disposed. Normally sludge is removed at manhole of nearby sewer network. After removing sludge, it is put again at the site.

8. The design of the project should allow for universal access and ease of use. The design must adequately address the different sanitation needs of special user groups including, women, children, old, infirm and the differently abled. The project should provide gender-wise toilet seats (men / women / transgender) and should also cater to children and differently abled.

9. Number of WCs, urinals and standard sizes of WCs, bathrooms, urinals and washing area in a public toilet facility should be as per the prescribed standards provided by Ministry of Housing & Urban Affairs Advisory on Public and Community Toilets
10. The project should maintain a feedback register placed at the counter/entrance of Mobile Toilet Van, easily available to users of toilets. Operators of toilet facility should make request to users for providing comments on the kind of service they received in the toilet and any suggestion for improvement.

6.20.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. For cleaning purpose, at least one cleaning person should be attached with the Mobile Toilet Van with all essential cleaning materials. Depending on the size of the toilet facilities, a suitable number of cleaning personnel may be engaged by the operator.
2. There should be a regular meeting by competent authorizing local body to review comments received from users and action taken to rectify.
3. Toilet facilities should be usable throughout the duration of the operating hours of the destination/tourist spot in the vicinity of the toilet.
4. CCTV should be installed at important points such as entry and exit for security monitoring as well as identification of lapses in maintenance of the toilet.

6.20.2.3. Desirable Specifications

1. Wall and floor should be stain and graffiti free
2. Toilets should have low floor seats
3. Toilet facilities are operational 24 x 7
4. Plants and shrubs may be provided in the vicinity of the toilet
5. Project shall utilize solar power/renewable energy sources for tourism facilities

6.21. Sound & Light Show

6.21.1. Definitions

“Sound & Light Show” is a spectacle/performance at a destination/site/place of historical or cultural heritage, that involves illumination of a building/historic site and is usually at presented at night-time to familiarize tourists with the rich heritage of the place. Sound & Light shows are imparted to spectators by means of narration, sound effects, and music through audio-visual, digital or electronic medium. The format usually involves no active participation by actors but a recorded narrative of the history of the building concerned by one or a cast of voices. The scope of Sound & Light Show includes other types of illumination-based performance such as Laser Shows and 3D Projection Mapping.

“Sound & Light Show Project” is one where a Sound & Light Show is conducted for tourism related purpose within a heritage building or adjacent to a heritage monument.

6.21.2. Project Specifications

6.21.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Sound & Light Show Project –

1. Provision for proper seating arrangements for minimum 50 tourists.
2. Should have sufficient technical components including lighting fixtures, automation system and software, projectors, panels, cables, computer system, audio system, enclosures, stands, poles, mounting brackets and other accessories. A log book of the technical components should be maintained.
3. Should maintain and adhere to the layout plan and technical drawings which provides specifications for the following aspects of the project –
   - Spectator’s gallery
   - Control room
   - Power source
   - Cable routing, cable laying
   - Lighting fixtures / projectors
   - Enclosures, stands and mounting poles
   - Visitor amenities
   - Visitor movement

4. Should use latest instrument, equipment and devices used as per industry standards.

5. Should have system for controlling lighting and sound as per industry standards.

6. Adequate power arrangements should be available.

7. Technology proposed and software to be used shall be of the latest version of reputed brand with the proper license.

8. Appropriate licenses should have been taken for broadcast / use of copyrighted works.

9. Public amenities like facilities for drinking water, clean toilets with separate toilets for male and female.

10. Facilities for waste management should be provided.

11. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

12. Adequate parking facilities should be provided.

13. Should have fire exit signs and emergency / backup power for all guest areas.

14. The Sound & Light Show Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.21.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. The Sound and Light Show Project should offer the show in English and Kannada.

2. The storyline for the Sound and Light Show Project should be authentic. For this, a reputed historian who is an authority on the history associated with the site may be consulted. The basic storyline for the Sound and Light Show Project shall be vetted by ASI / State Archaeology Department or equivalent competent authority.

6.21.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The show should be of a duration of minimum 30 minutes.
2. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.

6.22. Tented Accommodation

6.22.1. Definitions

“Tented Accommodation” are accommodation facility wherein furnished tents can be set up for accommodation along with facilities for dining, recreation, etc. Tented Accommodation sites are usually related to tourism in remote or eco-sensitive areas such as forests, riverside or coastal areas.

“Tented Accommodation Project” is a Tourism Project where tented accommodation facility can be set up in a dedicated area with minimal ecological impact.

6.22.2. Project Specifications

6.22.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Tented Accommodation Project –

1. The Tented Accommodation must be classified under Standard category of Tented Accommodation as per Guidelines for Project Approval and Classification of Tented Accommodation issued by Ministry of Tourism, Government of India dated 28th July 2008 and amendments thereof. The detailed checklist of requirements for classification of Tented Accommodation is provided in Annexure 5

2. Must have clear ground admeasuring at least 1000 sq. m (~10,750 sq. ft).

3. Project must be primarily transient in nature, i.e., the facilities can be removed from the project premises, there are no permanent / RCC structures and are not restrained from removal by foundation or utilities.

4. Must have minimum 6 lettable tents, all tents with two outside windows / ventilation.

5. Minimum size of tent excluding bathroom with should be 10 ft. x 10 ft. with a centre height of 7 ft.

6. Platform minimum to be raised by 12 inches.

7. Tents must have dedicated bathroom with private access. If bathrooms are not attached, there should be 1 bathroom for 3 tents. Size of bathroom shall be as permitted by local conditions.

8. Must have common bathroom for guests

9. Must have dining room serving breakfast, lunch and dinner

10. Must have eco-friendly structures for the purpose of kitchen, dining area, and recreation

11. Must have adequate electricity, water supply, sewerage disposal and drainage facility.

12. Must have adequate safety & security for the benefit of tourists

13. Must have adequate parking facility in relation to the number of tents and designated parking space for the differently abled persons.

14. Must have lounge / reception facility

15. Should have fire exit signs and emergency / backup power for all guest areas

16. Tented Accommodation must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.22.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.
6.22.2.3. Desirable Specifications

As per Desirable Specifications specified in Section 6.1.

6.23. Theme Park

6.23.1. Definitions

“Theme Park” is an Amusement Park that based on one or more themes. A Theme Park has themed attractions, be it food, costumes, entertainment, retail stores and/or rides.

6.23.2. Project Specifications

6.23.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for Theme Park –

1. Theme Park may have facilities such as amusement rides, water slides, accommodation, theatre, shopping area, activity area and theme areas. While some combination of these facilities may be offered, it is, however, not mandatory to have all these facilities.

2. The Theme Park must include restaurant / food courts. The food served in the restaurant/ food court should be fresh and hygienically prepared. The restaurant / food court must be compliant with FSSAI standards.

3. If the Theme Park offers amusement rides or water rides / slides, it must be in compliance with the "IS 15475: Code of Recommended Practice for Amusement Rides Safety" and "IS 15492: Code of Recommended Practice for Safety in Water Parks" as set out by the Bureau of Indian Standards, as is applicable for the amenities available at the Theme Park.

4. Theme Park should be based on one or more themes. The theme must be represented across various aspects of the facilities, amenities and services offered at the Theme Park.

5. The minimum project site area shall be 2.5 acres (~1,08,900 sq. ft.). Land conversion required for the purpose of construction and operation of a Theme Park would must be done.

6. Theme Park must be a stand-alone facility and not located within another facility such as a commercial multiplex, retail arcade, etc.

7. Dangerous machinery shall be located away or sectioned off from the guests and common staff working areas.

8. Toilet Facilities: There should be adequate toilet facilities which meets the following specifications –
   i. Separate toilets for men and women, with screened access for each section
   ii. Should be accessible for different-abled persons
   iii. Floors and walls to have non-porous surfaces
   iv. Hot and cold running water available 24 hours
   v. Water saving taps / showers should be installed

9. There should be drinking water facilities. The water provided for drinking purposes should be cooled and fit for drinking as per WHO / BIS standards.

10. Facilities for the differently abled guests
   i. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.
   ii. Accessibility to at least to one restaurant
iii. Designated toilet at the lobby level

11. **Parking Facilities:** There should be adequate parking facilities which meets the following specifications –
   
i. Parking spaces shall be developed as per industry standards
   
ii. There should be segregation between parking of private cars and taxis and for heavy vehicles such as coaches and buses
   
iii. Exclusively earmarked accessible parking nearest to the entrance for differently abled guests
   
iv. Parking security system shall be provided for guests and staff vehicles

12. **Safety & Security:** The following measures should have been taken for safety & security of guests and staff –
   
i. Security office and booths for security arrangements
   
ii. Fire and emergency procedure notices should be displayed
   
iii. Fire safety arrangements
   
iv. Fire exits should be provided in clearly visible locations
   
v. Metal detectors (door frame or hand held)
   
vi. CCTV at strategic locations with a control room for the monitoring
   
vii. Security arrangements for all convention centre entrances
   
viii. Fire and Emergency alarms should have visual & audible signals
   
ix. Fire exit signs on guest floors
   
x. Emergency / backup power in public areas

13. Lockers should be provided for guest convenience and safekeeping of belongings.

14. There should be sufficient signage in English and Kannada for facilities at the Theme Park

15. There should be a dedicated tourist office catering to tourism promotion and services

16. Theme Park must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

### 6.23.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. **Detailed Safety Management Plan**

   A detailed Safety Management Plan covering the following aspects of the Amusement Park must be prepared and complied with –
   
1. Environmental factors – illumination, gases, dust, noise
   
2. Hazardous supplies and materials – pool chemicals, cleaning solvents
   
3. Power source equipment – pumps, motors
   
4. Electrical equipment – switches, control rooms
   
5. Personal protective equipment – harness
   
6. Personal service and first aid equipment – restroom facilities
   
7. Fire protection systems – alarms, sprinklers, fire extinguishers
   
8. Walkways and roadways – width, ease of movement
   
9. Working structures – ladders, scaffolding
   
10. Transportation systems – cars, monorails, motorised service vehicles
   
11. Warning and signalling devices
   
12. Storage facilities
   
13. Rides and Buildings
6.23.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Souvenir Shops selling souvenirs, art, handicrafts, and other heritage and cultural products characteristic of the region
2. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms
3. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka

6.24. Tourist Interpretation Centre

6.24.1. Definitions

“Tourist Interpretation Centre” is a facility for dissemination of knowledge of natural or cultural heritage to tourists; it provides a visitor an interpretation of the place of interest through variety of media, such as video displays and exhibitions of material.

6.24.2. Project Specifications

6.24.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for Tourist Interpretation Centre –

1. The Tourist Interpretation Centre shall offer a combination of educational activities that are designed to reveal meanings and relationships through the use of presentations, original objects, first-hand experience, graphic illustrations, activities, or media designed to help people understand, appreciate, and care for the natural and cultural environment. The following are few basic specifications which are mandatory for Tourist Interpretation Centres:

2. Site Requirement/ Location

   i. Tourist Interpretation Centre should be suitably located preferably in proximity to an existing tourist destination.
   ii. The minimum project site area shall be 300 sq. ft. Land conversion required for the purpose of construction and operation of Tourist Interpretation Centre must be done.

3. Design Requirements

   i. All the facilities in the centre should be safe, secure, accessible, adequate and in operating condition.
   ii. The centre should be spacious and designed for easy and convenient movement of tourists through the displays/ exhibits used for interpretation within the premises.
   iii. The Tourist Interpretation Centre should have well-structured tour, evacuation routes and assembly points, ample lighting and signages for the benefit of guests
   iv. The centre should have arrangements for guides; video/ audio guides on items that have been exhibited and/ or conserved.
   v. The centre should have public amenities services like drinking water facility, separate male and female restrooms/ washrooms for the benefit of guests.
   vi. The centre should have proper security and standard operating procedures for visitor management
   vii. The centre should have adequate parking spaces for the benefit of guests
   viii. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms,
accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

4. Should have fire exit signs and emergency / backup power for all guest areas

5. Tourist Interpretation Centre must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.24.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. **Primary Activities at the Tourist Interpretation Centre**
   i. The centre should provide interpretive and educational information to the visitors (including those with physical, sensory, and cognitive impairments) about tourism in Karnataka, its diverse products, culture, heritage, the various tourist projects/destinations and its facilities, visitor security and safety, the geographic area where the project is located, and the cultural and natural resources of the area.
   ii. The Interpretation Centre should enhance the public understanding of tourism and its contribution to the State, understanding of the archaeological, historical, human-made, natural, and cultural features of the State which should lead to:
      • Developing public appreciation for the proper and safe use of project resources;
      • Fostering the spirit of personal stewardship of public lands;
      • Orienting the visitor to the tourism destinations, products and its recreational opportunities and
      • Aiding project personnel in accomplishing management objectives.
   iii. All audio-visual presentations, photographs, taped messages, and other interpretive materials should be accurate, current, and communicated effectively to the visitors.
   iv. The Interpretation Centre should enable interpretation and education through alternative formats to accommodate the needs of differently abled guests.

6.24.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. Shall arrange for adequate information, educational and communication (IEC) material in the form of brochure, hand-outs, etc whichever is applicable.

6.25. Tourist Luxury Coach

6.25.1. Definitions

“**Tourist Luxury Coach**” is an air-conditioned coach with push back seats used for the normal transportation of tourists to different tourist destinations and for sightseeing of various tourist places.

“**Tourist Luxury Coach Project**” is a Tourism Project that operates Tourist Luxury Coaches for sightseeing and transportation to tourist destinations.

6.25.2. Project Specifications

The following are the project specifications which are mandatory for a Tourist Luxury Coach –

1. Tourist Luxury Coach must have the following project credentials –
   a. Must be registered in the State of Karnataka
   b. Must hold a valid National Permit / All India Permit holder
   c. Must be registered as contract carriage if operating chartered services.
d. Tourism Service Provider for the Tourist Luxury Coach must be registered with or recognized by Indian Association of Tour Operators (IATO) or equivalent national-level association of tour operators.

2. The Tourist Luxury Coach must be fully air conditioned.

3. The Tourist Luxury coach must have a minimum seating capacity of 25 seats.

4. The Tourist Luxury Coach should be sturdy and aesthetically pleasing.

5. The internationally approved norms for setting up, running and maintaining the facilities should be followed.

6. If the assembly point / pickup point is operated by the Tourism Service Provider for the Tourist Luxury Coach, it should have waiting lounge, drinking water facility, and clean working toilets for the benefit of passengers.

7. It should have a clear and publicly displayed schedule of operation and fare.

8. The Tourist Luxury Coach must be equipped with first aid facility.

9. Tourist Luxury Coach Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.

6.25.2.1. Operational Requirements

As per Operational Requirements specified in Section 6.1

6.25.2.2. Desirable Specifications

1. Client facing staff such as front-office staff, guides, etc. shall be conversant in English and Kannada.

2. Tourist amenities such as audio-video system, video player, on-board refreshments, internet access, etc. may be provided in the Tourist Luxury Coach.

3. If an assembly point / pickup point is operated by the Tourism Service Provider for the Tourist Luxury Coach, it may have facilities for guests such as waiting lounge, drinking water facility, and clean working toilets.

6.26. Wellness Centre

6.26.1. Definitions

“Wellness Tourism” means travelling for the primary purpose of achieving, promoting and maintaining maximum health and a sense of well-being. The following health systems are considered under the purview of Wellness Tourism for Karnataka Tourism Policy 2020-26 –

1. Ayurveda
2. Yoga & Naturopathy
3. Unani
4. Siddha
5. Homeopathy

“Wellness Tourism Service Provider” (WTSP) is the operator for the Wellness Facility. The WTSP must be accredited under the applicable law.

“Wellness Centre” is a facility where an accredited wellness tourism service provider (WTSP) provides services for Wellness Tourism.
6.26.2. Project Specifications

6.26.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Wellness Centre –

1. The Wellness Centre must have the following credentials –
   a. The WTSP for the Wellness Centre should be registered under registered under the Karnataka Private Medical Establishments Act (KPME) 2009 or Department of AYUSH, Government of Karnataka or licensed by the State Government under the applicable law.
   b. The Wellness Centre can offer services only for the health systems for which it has at least 1 (one) qualified Doctor. The Wellness centre should have qualified doctor / doctors who shall meet the following qualification criteria for the respective health systems –

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Health System</th>
<th>Minimum Qualification</th>
<th>Desirable Qualification</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Ayurveda</td>
<td>BAMS (Bachelor of Ayurveda Medical and Surgery) from a government approved institute</td>
<td>MD (Ayurveda) or MS (Ayurveda) from a government approved institute</td>
<td>Can be in either Panchakarma or Kaya Chikitsa, recommended to have both</td>
</tr>
<tr>
<td>2</td>
<td>Yoga &amp; Naturopathy</td>
<td>BNYS (Bachelor of Naturopathy and Yogic Sciences) from a government approved institute</td>
<td>MD (Naturopathy) or MD (Yoga) from a government approved institute</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>Unani</td>
<td>BUMS (Bachelor of Unani Medicine and Surgery) from a government approved institute</td>
<td>MD (Unani) from a government approved institute</td>
<td>-</td>
</tr>
<tr>
<td>4</td>
<td>Siddha</td>
<td>BSMS (Bachelor of Siddha Medicine and Surgery) from a government approved institute</td>
<td>MD (Siddha) from a government approved institute</td>
<td>-</td>
</tr>
<tr>
<td>5</td>
<td>Homeopathy</td>
<td>BHMS (Bachelor of Homeopathic Medicine &amp; Surgery) from a government approved institute</td>
<td>MD (Homeopathy) from a government approved institute</td>
<td>-</td>
</tr>
</tbody>
</table>

   c. If providing massage treatment, at least one government-approved male masseur and at least one government-approved female masseur should be on the payroll of the Wellness Centre facility.
   d. All paramedical staff including teachers, practitioners, masseur, nutritionist, nurses, etc. for AYUSH services should be well trained and should hold relevant certifications and qualifications from competent authorities.

2. Wellness Centre should have a team of certified staff and practitioners / licensed medicinal facilities with at least 10 well-trained staff on payroll.

3. Guest Rooms

   1. Wellness Centre should have minimum 10 guest rooms with proper ventilation
   2. Minimum floor area (including sleeping, living, bathing, cooking & dining) –

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Room Type</th>
<th>Floor Area</th>
<th>Other Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Studio</td>
<td>250 sq. ft</td>
<td>-</td>
</tr>
</tbody>
</table>
### Operational Guidelines for Karnataka Tourism Policy 2020-26 Vol III - Concessions

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Room Type</th>
<th>Floor Area</th>
<th>Other Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>One Bedroom</td>
<td>450 sq. ft</td>
<td>Living, dining, bedroom and kitchen areas are separate with doors</td>
</tr>
<tr>
<td>3</td>
<td>Two Bedroom</td>
<td>650 sq. ft</td>
<td>Living, dining, bedroom and kitchen areas are separate with doors</td>
</tr>
<tr>
<td>4</td>
<td>Three Bedroom</td>
<td>1000 sq. ft</td>
<td>Living, dining, bedroom and kitchen areas are separate with doors</td>
</tr>
</tbody>
</table>

3. For Wellness Centre at location less than 2000 ft, air-conditioning needs to be provided. Air-conditioning/ heating depends on climatic conditions & architecture. Room temp. should be between 20 & 28 Degrees Celsius. About 50% of the rooms should be air-conditioned as applicable. Should be available on request.

4. Furniture including sofa, chairs and other necessary furniture should be provided.

5. All types of guest rooms should have the following amenities –
   i. Iron with iron board
   ii. 15 amp earthed power socket
   iii. Internet Connection
   iv. Telephone in the room
   v. Ward robe with clothes hangers
   vi. Shelves or drawer space

6. Water saving taps and showers should be provided in the guest rooms.

7. All rooms should have an attached bathroom. The minimum size of each bathroom is 36 sq ft. Bathroom floor and walls should have non-porous surfaces.

8. All bathrooms should have the following amenities –
   i. Western WC toilet to have a seat and lid, Toilet paper
   ii. Water saving taps/shower
   iii. Floors and walls to have non-porous surfaces
   iv. Hot and cold running water available 24 hours
   v. Guest toiletries to be provided. Minimum 1 new soap per guest
   vi. 1 bath towel and 1 hand towel to be provided per guest
   vii. Sanitary bin

9. Dining area should have separate dining table and chairs to accommodate maximum bedding for the room type.

10. Kitchen / kitchenettes should have the following facilities and amenities –
    i. Refrigerator with deep freezer
    ii. Good quality cooking vessels / utensils
    iii. Drinking water
    iv. Microwave oven or OTG
    v. Ventilation system

11. Garbage should be segregated as per local laws.

12. Safekeeping facilities must be available

### Public Area

1. Lobby / reception area with a minimum size of 100 sq. ft. with facilities for keeping luggage.
2. Waiting chairs must be available in adequate numbers for patients
3. Landline / mobile telephone facility must be available
4. Internet facility must be available
5. Purified drinking water facility must be available

### Treatment Room
1. Minimum 2 (two) treatment rooms having a minimum size of 100 sq. ft with width not less than 8 ft. There should be at least one treatment room for male and one treatment room for female. Proper signage for male and female treatment room

2. Table in each treatment room should be minimum 7 ft x 3 ft. Table should be made of good quality wood / fibre glass.

3. Gas / electric stove should be present in treatment room. Cylinder for gas stove should be kept outside the treatment room.

4. Medicated hot water facility should be available for bathing and other purpose.

5. Treatment rooms should not be air conditioned and exhaust fan should be attached.

6. Bathrooms with toilet should be adjacent/attached to the treatment rooms separately for male and female

7. Wall clock should be available inside the treatment room

6. Auditorium

1. Auditorium or well-covered open with minimum capacity of 50 people must be present

7. Restaurant / Dining Facilities

1. Restaurant/dining room that services multi cuisine food for all 3 meals must be present

8. Kitchen

1. Exclusive kitchen & service area with FSSAI certificate must be present

9. Other Facilities

1. Steam bath facility must be provided

2. One consultation room with a minimum size of 100 sq. ft with width not less than 8 ft. The room should be well equipped with medical instruments, like blood pressure apparatus, stethoscope, examination couch, weighing machine etc.

3. Minimum one wheelchair / trolley with safety beds should be available in the Wellness Centre

4. Sterilisation and disinfection facilities should be available

5. Separate staff room must be present

6. Separate housekeeping department with minimum one housekeeper must be present

7. System for periodic pest control must be present

8. Arrangements must be available for laundry / dry cleaning services.

10. Waste Management

1. There should be a proper waste disposal system

2. Facilities for eco-friendly and scientific disposal of solid, liquid, human waste and garbage should be provided

11. Facilities for differently abled Guests

1. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

2. Designated toilet at lobby level

3. At least one dedicated guest room with attached bathroom
4. At least one dedicated treatment room with necessary facilities
5. Exclusively earmarked accessible parking nearest to the entrance for differently abled guest.
6. Ramps with anti-slip floors at the entrance.
7. Free accessibility in public areas and to at least one restaurant

12. General
1. Parking should be adequate in relation to the capacity of the guest rooms and auditorium.
2. 24 hour lifts for buildings higher than ground plus two floors. Local laws shall apply and may require relaxation of this condition.
3. Wellness program / services details with duration and rate should be well exhibited
4. Various departments, names of doctors available, timing of OP and services should be well displayed
5. The rights and responsibilities of patients in the prescribed format should be displayed

13. Safety and Security
1. Surveillance cameras (CCTV) at strategic locations for safety and security
2. Security arrangements for all Wellness Centre entrances.
3. Fire and emergency procedure notices should be displayed
4. Fire extinguishers should be available in the treatment rooms as well as other areas
5. Fire and emergency alarms should have visual & audible signals.
6. First aid kit with over the counter medicines at the front desk
7. Metal detectors (door frame or handheld)

14. Should have fire exit signs and emergency / backup power for all guest areas
15. Land conversion required for the purpose of construction and operation of the Wellness Centre must be done.
16. Wellness Centre must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities, applicable statutory bodies, and any other concerned authorities, as may be applicable for the respective project.

6.26.2.2. Operational Requirements

In addition to Operational Requirements specified in Section 6.1, Tourism Projects should meet the following capabilities, operational performance measures and processes –

1. General
   1. The Wellness Centre and premises should be kept clean and hygienic
   2. Gloves, masks, soaps and disinfectant should be available and used properly
   3. Reception must be manned for minimum 16 hours with 24 hour call services available.
   4. Complaint and suggestion box should be available in the waiting area
   5. Feedback register should be available
   6. Multiple means of payment including common credit cards should be accepted
   7. Facility for messages for guests to be recorded and delivered should be available

2. Wellness Facilities, Treatment Areas and Medicines
   1. Privacy of patients should be ensured during patient examination and treatment
   2. Case records [OP ticket, patient register, case sheets, treatment register, discharge card] should be filed in a systematic manner
3. Prescriptions should be written in specified location in the case sheet by the treatment doctor
4. Medication orders should be clear, legible, dated, timed and signed
5. Intake medicines used should be GMP certified
6. Adequate amount of emergency medicines and first aid should be stocked at all time
7. Medicines should be stored in clean, well lit and ventilated environments as specified by the manufacturer

3. **Staff**
   1. Staff should wear name badges.
   2. Attendance register for all staff should be maintained in a systematic manner
   3. Staff record containing qualification, training, appointment order should be maintained

6.26.2.3. **Desirable Specifications**

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The Wellness Centre should conduct health programmes health camp, awareness programmes for the guests twice in a year and details should properly recorded
2. The following additional facilities may be provided –
   a. Meditation / Yoga centre
   b. Indoor Games / Activity room
   c. Utility shop
   d. Gift Shop
3. 24 hour doctor facility should be available
4. Energy saving lighting systems such as solar/CFL/LED alone should be used
5. There should be a Herbal Garden attached to the centre having plant names neatly and permanently labelled

6. **Responsible Tourism**

1. Purchase of vegetables, fruits, dairy, poultry, fish, etc from local self-help groups / farmers / farmer groups / fishermen / fishermen groups.
2. Ensuring art group performance and local festival experience for guests
3. Conducting programs for medical awareness, medical camps or other activities with NGOs or self-help groups for local people
4. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms
5. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.
6. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka

6.27. **Wayside Amenities**

6.27.1. **Definitions**

“**Wayside Amenities**” (WSAs) also commonly referred to as Highway Rest Areas are passenger-oriented complexes located along National Highways and State Highways that are set up for the benefit of travellers and tourists.
“Wayside Amenities Project” is a tourism project comprising of a Wayside Amenities complex.

6.27.2. Project Specifications

6.27.2.1. Mandatory Specifications

The following are the project specifications which are mandatory for a Wayside Amenities Project –

1. Wayside Amenities Project should be undertaken on road stretches of national highways and state highways where Wayside Amenities facilities catering to tourists are currently lacking, i.e., no or very few such facilities exist.

2. The Project site should be next to a National Highway or State Highway and should be easily accessible from the Highway.

3. The project site area shall be minimum of half an acre (~21,800 sq. ft.). Land conversion required for the purpose of construction and operation of Wayside Amenities must be done.

4. The Wayside Amenities Project must have sewage treatment plant and waste management system.

5. The Wayside Amenities Project must adopt rainwater harvesting measures.

6. The Wayside Amenities Project must adopt pollution control methods for air, water and light

7. The Wayside Amenities Project must prominently display directions and contact details of closest police station, fire station, and hospital / healthcare facility.

8. The project should be designed to ensure proper access to all people, including differently abled and elderly users. Measures should be taken such that all users can approach, enter, or leave the facility independently and can reach and use its facilities without undue difficulties. The project should have facilities / infrastructure such as wheelchair accessibility, ramps with anti-slip floors, way finding signage, handrails on staircases, barrier free public washrooms, accessibility to public areas, accessible car park, information available in braille, etc. to make the project barrier-free and accessible to all.

9. The following are the list of mandatory facilities for Wayside Amenities Project. All the following facilities must be operated in the Wayside Amenities Project on a mandatory basis after taking clearances / approvals / licenses from the appropriate statutory authority as applicable –

1. Food Court / Restaurants
   i. There should be minimum one Restaurant or a Food court. The Restaurant / Food court should have a capacity of minimum 30 seats.
   ii. The food served should be fresh and hygienically prepared
   iii. The restaurant / food court must be compliant with FSSAI standards
   iv. It is desirable that at least one restaurant services local food characteristic of the region

2. Retail Arcade (Convenience Store, Pharmacy, Shops)
   i. The Retail Arcade should have a minimum area of 200 sq. ft.
   ii. It is desirable that the shops sell souvenirs, art, handicrafts, and other heritage and cultural products characteristic of the region.
   iii. Relevant clearances / approvals / licenses from appropriate statutory authority must be obtained, if required

3. Tourist Information Kiosk
   i. Tourist Information Kiosk that shall provide details regarding the tourist destinations in Karnataka.
   ii. Promotional materials such as brochures, leaflets, maps, etc. will be provided by the Department of Tourism, Government of Karnataka

4. Toilet facilities
i. Separate toilets for male and female
ii. Separate toilet with accessibility for differently abled
iii. At least one baby care room
iv. No rent shall be charged from customers / passengers for usage of the facility
v. The toilet building should have separate screened access for male and female section earmarked for the guests of the Wayside Amenities and these sections shall be suitably separated, soundproofed and have an adequate supply of hot and cold water.
vi. Separate Water Closets (WCs) for drivers should be provided.
vii. Female section in respect to every 10-car parking space should have the following:
   a. 2 water closets (WC’s)
   b. 2 wash hand basins & mirrors
   c. Baby care facility
viii. Male section in respect to every 10-car parking space should have the following:
   a. 1 urinal (2 stalls)
   b. 2 water closets (WC’s)
   c. 2 wash hand basins & mirrors

5. Drinking Water
i. The water provided for drinking purposes should be cooled and fit for drinking as per WHO / BIS standards
ii. No rents shall be charged from customers / passengers for usage of the free drinking water facility
iii. May sell branded packaged drinking water in addition to providing free water

6. Car Parking
i. There shall be minimum 25 parking lots for parking of taxis/ private cars
ii. The Car parking space shall be developed as per industry standards
iii. Shall be segregated from parking of heavy vehicles
iv. Dimensions for standard parking spaces –

<table>
<thead>
<tr>
<th>Type of Parking Space</th>
<th>Length (ft)</th>
<th>Width (ft)</th>
<th>Minimum headroom (ft)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private cars and taxis</td>
<td>16.4</td>
<td>8.2</td>
<td>7.9</td>
</tr>
</tbody>
</table>

Minimum headroom means the clearance between the floor and the lowest projection from the ceiling, including any lighting units, ventilation duct, conduits or similar installations.

7. Resting Area
i. There should be a Resting Area with a minimum area of 500 sq. ft with comfortable and spacious seats for travellers

8. Facility for charging of mobile phones and small electronics
i. Shall be as per industry standards

9. CCTV in public areas with data backup
i. Shall be as per industry standards

10. Entry and Exit Points
i. Entry and exit road of good quality built as per National Highway / State Highway standards for easy access into the facility
ii. Traffic from both directions must have separate access roads.

11. The Wayside Amenities Project must have all necessary licenses / no objection certificate (NOC) from the relevant local authorities and any other concerned authorities, as may be applicable for the respective project.
6.27.2.2. Operational Requirements

As per Operational Requirements specified in Section 6.1.

6.27.2.3. Desirable Specifications

In addition to Desirable Specifications specified in Section 6.1, the following optional project specifications may be provided or undertaken by the Tourism Project –

1. The Department of Tourism shall provide the design and specifications for a model Wayside Amenities facility on its website. Interested Applicants may utilize the model Wayside Amenities facility of the Department of Tourism as guidance for the establishment of their Wayside Amenities.

2. The following listed facilities may be operated in the Wayside Amenities Project after taking clearances / approvals / licenses from the appropriate statutory authority, as applicable –

   1. **24-hour uninterrupted supply of hot water and cold water**
      i. Shall be as per industry standards

   2. **Open Air Rest Area with Benches and Tables**
      i. Shall be as per industry standards

   3. **Village Haat**
      i. Designated area for local artisans and craftsmen to display their wares
      ii. May also feature artisans creating the wares on site
      iii. May include performance area to showcase local performers

   4. **Booth / Stall / Outlet operated by tourism service providers and operators**
      i. Shall be as per industry standards

   5. **Bus Parking**
      i. There shall be minimum 10 parking lots for parking of tourist coaches/ buses.
      ii. Bus Parking shall be segregated from regular car parking
      iii. Dimensions for standard parking spaces –

<table>
<thead>
<tr>
<th>Type of Parking Space</th>
<th>Length (ft)</th>
<th>Width (ft)</th>
<th>Minimum headroom (ft)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coaches and buses</td>
<td>39.4</td>
<td>11.5</td>
<td>12.5</td>
</tr>
<tr>
<td>Light buses</td>
<td>26.2</td>
<td>9.9</td>
<td>10.8</td>
</tr>
</tbody>
</table>

   - Buses mean a motor vehicle constructed or adapted for the carriage of more than 16 passengers and their personal effects.
   - Light buses mean a motor vehicle having permitted gross vehicle weight not exceeding 4 tonnes which is constructed or adapted for use solely for the carriage of not more than 16 passengers and their personal effects, but does not include an invalid carriage, motorcycle, motor tricycle, private car & taxi.
   - Minimum headroom means the clearance between the floor and the lowest projection from the ceiling, including any lighting units, ventilation duct, conduits or similar installations.

   6. **Dormitory for Drivers**
      i. Shall be as per industry standards

   7. **Vehicle Service Station (air filling station, puncture repair, pollution check, etc.)**
      i. Shall be as per industry standards

   8. **Spare Parts Shop**
      i. Shall be as per industry standards

   9. **Children’s play area**
i. Shall be as per industry standards

10. Self-laundry facility
   i. Shall be as per industry standards

11. Doctor on call
   i. Shall be as per industry standards

12. Medical clinic
   i. Shall be as per industry standards
   ii. Must secure relevant clearances / approvals / licenses from appropriate statutory authority

13. Vending machine
   i. Shall be as per industry standards

14. Cyber cafe
   i. Provide facilities such as internet-connected computers, printer, and scanner

15. ATM
   i. Shall be as per industry standards
   ii. Must secure relevant clearances / approvals / licenses from appropriate authority

16. Smoking Zone
   i. Shall be as per industry standards

17. Telephone Tower
   i. Must secure relevant clearances / approvals / licenses from appropriate statutory authority

3. Organization of weekend cultural show of at least one hour in the project premises during the tourist season through live performance by local artistes to showcase the local language, local dance, theatre and music forms.

4. Provision of permanent workspace in project premises for live demonstration for at least one or two local art / craft forms and allowing marketing of the same.

5. Organizing a local cuisine day at least once a week during the tourist season showcasing the culinary variety of Karnataka.

6. Additional facilities catering to the requirements of the highway commuter that are not listed above in Mandatory Specifications or Desirable Specifications may be developed by the Applicant in consultation with the Department of Tourism, Government of Karnataka. However, these shall not be considered towards assessment of Eligible Project Cost.

7. Standard Operating Procedure for Claiming Concessions

7.1. Exemption on Stamp Duty

7.1.1. Policy Provision

As per Section 14.3.1 of Karnataka Tourism Policy 2020-26 –

New Tourism Projects and Expansion Tourism Projects will qualify for 50% exemption of Stamp Duty in respect of the following –

1. Loan agreements, credit deeds mortgage, and hypothecation deeds executed for availing loans from State Government, National Level Financial Institutions, Commercial Banks, RRBs, Cooperative Banks, Khadi and Village Industries Board (KVIB) / Khadi and Village Industries Commission (KVIC), Karnataka State SC/ST Development Corporation, Karnataka State Minority
Development Corporation and other institutions which may be notified by the Government from
time to time for a maximum period of five years only; and
2. For lease deeds, lease-cum-sale and absolute sale deeds executed in respect of Tourism Projects
However, no Exemption on Stamp Duty with respect to the development of Tourism Projects within
the jurisdiction of the Bruhat Bengaluru Mahanagara Palike (BBMP).

7.1.2. Eligibility
1. New Tourism Projects and Expansion Tourism Projects shall be eligible for availing the Exemption
on Stamp Duty. Existing Tourism Projects shall not be eligible for this concession.
2. There shall be no Exemption on Stamp Duty with respect to the development of Tourism Projects
within the jurisdiction of the Bruhat Bengaluru Mahanagara Palike (BBMP)
3. A Tourism Project can claim Exemption on Stamp Duty only once during the operative period of
the Policy.

7.1.3. General Terms and Conditions
1. The total quantum of subsidies and concessions availed by a Tourism Project shall not exceed
30% of the EPC of the project.
2. Tourism Projects intending to avail exemption on stamp duty shall have to obtain project approval
prior to commencement of construction work pertaining to establishment of a New Tourism Project
or expansion of an Expansion Tourism Project.
3. Tourism Projects that have commenced construction work pertaining to establishment of a New
Tourism Project or expansion of an Expansion Tourism Project before sanction of project approval
shall not be eligible for exemption on stamp duty fee under Karnataka Tourism Policy 2020-26.
4. The concession shall only come into effect after the issue of enabling notifications by the Revenue
Department.

7.1.4. Procedure
1. The Applicant shall apply to the Convener of the District Tourism Committee along with the
application forms and relevant supporting documents as specified in Section 7.1.5.
2. The Applicant shall apply online through the Department of Tourism website along with the
required documents as per the checklist mentioned in Section 7.1.5. Till the time the necessary
services are ready and operational on the Department of Tourism website, hard copy of the
application along with the required documents shall be submitted to the Convener of the District
Tourism Committee or the Empowered Committee for Tourism as the case may be.
3. The proposal received by the District Tourism Committee shall be forwarded to the District Tourism
In-Charge Officer for project appraisal. The District Tourism In-Charge Officer shall constitute a
suitable committee to support in carrying out the project appraisal. The District Tourism In-Charge
Officer will verify the documents submitted.
Any deficiencies in the documents submitted shall be notified by the District Tourism In-Charge
Officer to the Applicant for necessary action. Applications that are incomplete in any respect shall
be given a time of 10 (ten) days by the District Tourism In-Charge Officer to correct deficiencies
in the application. However, if corrections are not made within time limits prescribed, the
incomplete applications are liable to be summarily rejected. The District Tourism In-Charge Officer
may ask for clarifications up to a maximum of 2 (two) times, after which applications that are
deficient in any respect are liable to be summarily rejected. The decision to reject the Application
shall be conveyed by the District Tourism In-Charge Officer to the District Tourism Committee.
4. The District Tourism In-Charge Officer shall inspect the project site and undertake necessary
verifications for the Tourism Project. Based on the verification of documents and site inspection
report, the District Tourism In-Charge Officer shall prepare a Project Appraisal Report conveying
whether —
• The Tourism Project is eligible under Karnataka Tourism Policy 2020-26
• The loan documents / land documents submitted by the Applicant are eligible for Exemption on Stamp Duty under Karnataka Tourism Policy 2020-26

5. The District Tourism In-Charge Officer submit the report to the District Tourism Committee for further action. The District Tourism In-Charge Officer shall consult with the Program Management Unit (PMU) Division of the Department of Tourism for any clarifications with regards to the preparation of the Project Appraisal Report.

The Project Appraisal Report shall be submitted to the District Tourism Committee by the District Tourism In-Charge Officer within **45 days** from the receipt of the proposal from the District Tourism Committee, excluding the time taken by the Applicant to submit information pertaining to deficiencies in the application.

6. The District Tourism Committee shall review the Project Appraisal Report and accord their approval for issuing of certificate for exemption on stamp duty.

The sanction / rejection of the approval by the District Tourism Committee shall be done within **30 days** of the receipt of the appraisal report from the District Tourism In-Charge Officer.

In case the application is not eligible under Karnataka Tourism Policy 2020-26 as per the Project Appraisal Report, the committee shall convey that the application has been rejected. Rejected Applicants may submit a new application. However, this shall be considered as a fresh application and the date of submission of the rejected application shall have no bearing on this application.

7. After approval of the District Tourism Committee, the Convener of the District Tourism Committee shall issue a certificate for exemption on stamp duty in accordance with the applicable notifications of the Revenue Department. Pro Forma for the certificate are provided as follows –

<table>
<thead>
<tr>
<th>Loan Documents:</th>
<th>Loan agreements, credit deeds loan agreements, credit deeds, mortgage and hypothecation, deeds executed for availing loans from State Government, National Level Financial Institutions, Commercial Banks, RRBs, Co-operative Banks, Khadi and Village Industries Board (KVIB) / Khadi and Village Industries Commission (KVIC), Karnataka State SC/ST Development Corporation, Karnataka State Minority Development Corporation and other institutions which may be notified by the Government from time to time for a maximum period of five years only; and</th>
<th>Section 20.3.2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land Documents:</td>
<td>For lease deeds, lease-cum-sale and absolute sale deeds executed in respect of Tourism Projects</td>
<td>Section 20.3.4</td>
</tr>
</tbody>
</table>

Convener of the District Tourism Committee shall issue the certificate within **30 days** of the approval of the committee.

8. After issue of the certificate for exemption on stamp duty, the District Tourism In-Charge shall notify the successful applicant to submit the bank guarantee prior to dispatch of the certificate. Upon being notified, the successful Applicant shall submit a bank guarantee for an amount equivalent to 50% of the total amount of stamp duty exemption to the District Tourism In-Charge Officer as a security for successful completion of the Tourism Project. The bank guarantee shall be from any Nationalised Bank / Schedule Commercial Bank approved by Reserve Bank of India and shall be submitted within **7 days** of being notified.

The Tourism Project must commence operations as per the timeline below –

<table>
<thead>
<tr>
<th>Eligible Project Cost</th>
<th>Timeline for Commencement of Operation for Tourism Project</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to INR 5 Crore</td>
<td>2 years</td>
</tr>
<tr>
<td>More than INR 5 Crore</td>
<td>3 years</td>
</tr>
</tbody>
</table>
After the successful commencement of operation, the Tourism Project shall register with the Department of Tourism. Upon registration with the Department of Tourism, the bank guarantee shall be returned to the applicant. If the Tourism Project fails to commence operations within the timeline as per the table above or fails to register with the Department of Tourism, the bank guarantee shall be encashed by the Department of Tourism.

7.1.5. Documents to be Submitted

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Duly filled in prescribed form for General Details of the Applicant at Section 20.1.1 along with supporting documents</td>
</tr>
<tr>
<td>2.</td>
<td>Duly filled in prescribed form for Project Approval for Tourism Project at Section 20.2.1 along with supporting documents</td>
</tr>
<tr>
<td>3.</td>
<td>Draft Project Report in the format suggested at Annexure 2</td>
</tr>
<tr>
<td>4.</td>
<td>Duly filled in prescribed form for Issue of Stamp Duty Exemption and Concessional Registration Charges Certificate for Loan Documents at Section 20.3.1 along with supporting documents</td>
</tr>
<tr>
<td>5.</td>
<td>Self-attested copy of loan sanction order issued by bank / financial institution / Government</td>
</tr>
<tr>
<td>6.</td>
<td>Duly filled in prescribed form for Issue of Stamp Duty Exemption and Concessional Registration Charges Certificate for Land Documents at Section 20.3.3 along with supporting documents</td>
</tr>
<tr>
<td>7.</td>
<td>Self-attested copy of unregistered lease deed / lease cum sale deed / draft absolute sale deed</td>
</tr>
<tr>
<td>8.</td>
<td>Self-attested copy of land / plot allotment letter</td>
</tr>
</tbody>
</table>

7.1.6. Time Frame for Filing Application

The Applicant shall apply before commencement of the construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project. Applications received after starting the works for establishment of a New Tourism Project or expansion of an Expansion Tourism Project shall be liable to be summarily rejected.

7.2. Concessional Registration Charges

7.2.1. Policy Provision

As per Section 14.3.2 of Karnataka Tourism Policy 2020-26 –

For all loan documents and sale deeds as specified under the head “Exemption on Stamp Duty” above, New Tourism Projects and Expansion Tourism Projects shall be eligible for 100% exemption of registration charges.

7.2.2. Eligibility

1. New Tourism Projects and Expansion Tourism Projects shall be eligible for availing of Concessional Registration Charges. Existing Tourism Projects shall not be eligible for this concession.

2. Concessional Registration Charges shall be applicable for the following loan documents: Loan agreements, credit deeds loan agreements, credit deeds, mortgage and hypothecation, deeds executed for availing loans from State Government, National Level Financial Institutions, Commercial Banks, RRBs, Co-operative Banks, Khadi and Village Industries Board (KVIB) / Khadi and Village Industries Commission (KVIC), Karnataka State SC/ST Development Corporation, Karnataka State Minority Development Corporation and other institutions which may be notified by the Government from time to time for a maximum period of five years only; and
3. Concessional Registration Charges shall be applicable for the following sale deeds: Lease deeds, lease-cum-sale and absolute sale deeds executed in respect of Tourism Projects.

4. A Tourism Project can claim Concessional Registration Charges only once during the operative period of the Policy.

7.2.3. General Terms and Conditions

1. The total quantum of subsidies and concessions availed by a Tourism Project shall not exceed 30% of the EPC of the project.

2. Tourism Projects intending to avail concessional registration charges shall have to obtain project approval prior to commencement of construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project.

3. Tourism Projects that have commenced construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project before sanction of project approval shall not be eligible for concessional registration charges under Karnataka Tourism Policy 2020-26.

4. The concession shall only come into effect after the issue of enabling notifications by the Revenue Department.

7.2.4. Procedure

1. The Applicant shall apply to the Convener of the District Tourism Committee along with the application forms and relevant supporting documents as specified in Section 7.2.5.

2. The Applicant shall apply online through the Department of Tourism website along with the required documents as per the checklist mentioned in Section 7.2.5. Till the time the necessary services are ready and operational on the Department of Tourism website, hard copy of the application along with the required documents shall be submitted to the Convener of the District Tourism Committee or the Empowered Committee for Tourism as the case may be.

3. The proposal received by the District Tourism Committee shall be forwarded to the District Tourism In-Charge Officer for project appraisal. The District Tourism In-Charge Officer shall constitute a suitable committee to support in carrying out the project appraisal. The District Tourism In-Charge Officer will verify the documents submitted.

   Any deficiencies in the documents submitted shall be notified by the District Tourism In-Charge Officer to the Applicant for necessary action. Applications that are incomplete in any respect shall be given a time of 10 (ten) days by the District Tourism In-Charge Officer to correct deficiencies in the application. However, if corrections are not made within time limits prescribed, the incomplete applications are liable to be summarily rejected. The District Tourism In-Charge Officer may ask for clarifications up to a maximum of 2 (two) times, after which applications that are deficient in any respect are liable to be summarily rejected. The decision to reject the Application shall be conveyed by the District Tourism In-Charge Officer to the District Tourism Committee.

4. The District Tourism In-Charge Officer shall inspect the project site and undertake necessary verifications for the Tourism Project. Based on the verification of documents and site inspection report, the District Tourism In-Charge Officer shall prepare a Project Appraisal Report conveying whether –

   • The Tourism Project is eligible under Karnataka Tourism Policy 2020-26
   • The loan documents / land documents submitted by the Applicant are eligible for Concessional Registration Charges under Karnataka Tourism Policy 2020-26

5. The District Tourism In-Charge Officer submit the report to the District Tourism Committee for further action. The District Tourism In-Charge Officer shall consult with the Program Management Unit (PMU) Division of the Department of Tourism for any clarifications with regards to the preparation of the Project Appraisal Report.
The Project Appraisal Report shall be submitted to the District Tourism Committee by the District Tourism In-Charge Officer within **45 days** from the receipt of the proposal from the District Tourism Committee, excluding the time taken by the Applicant to submit information pertaining to deficiencies in the application.

6. The District Tourism Committee shall review the Project Appraisal Report and accord their approval for issuing of certificate for concessional registration charges.

   The sanction / rejection of the approval by the District Tourism Committee shall be done within **30 days** of the receipt of the appraisal report from the District Tourism In-Charge Officer.

   In case the application is not eligible under Karnataka Tourism Policy 2020-26 as per the Project Appraisal Report, the committee shall convey that the application has been rejected. Rejected Applicants may submit a new application. However, this shall be considered as a fresh application and the date of submission of the rejected application shall have no bearing on this application.

7. After approval of the District Tourism Committee, the Convener of the District Tourism Committee shall issue a certificate for exemption on concessional registration charges in accordance with the applicable notifications of the Revenue Department. Pro Forma for the certificate are provided as follows –

   **Loan Documents**: Loan agreements, credit deeds loan agreements, credit deeds, mortgage and hypothecation, deeds executed for availing loans from State Government, National Level Financial Institutions, Commercial Banks, RRBs, Co-operative Banks, Khadi and Village Industries Board (KVIB) / Khadi and Village Industries Commission (KVIC), Karnataka State SC/ST Development Corporation, Karnataka State Minority Development Corporation and other institutions which may be notified by the Government from time to time for a maximum period of five years only; and

   **Land Documents**: For lease deeds, lease-cum-sale and absolute sale deeds executed in respect of Tourism Projects

   Convener of the District Tourism Committee shall issue the certificate within **30 days** of the approval of the committee.

8. After issue of the certificate for concessional registration charges, the District Tourism In-Charge shall notify the successful applicant to submit the bank guarantee prior to dispatch of the certificate. Upon being notified, the successful Applicant shall submit a bank guarantee for an amount equivalent to 50% of the total amount of concessional registration charges to the District Tourism In-Charge Officer as a security for successful completion of the Tourism Project. The bank guarantee shall be from any Nationalised Bank / Schedule Commercial Bank approved by Reserve Bank of India and shall be submitted within **7 days** of being notified.

   The Tourism Project must commence operations as per the timeline below –

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</tbody>
</table>

   After the successful commencement of operation, the Tourism Project shall register with the Department of Tourism. Upon registration with the Department of Tourism, the bank guarantee shall be returned to the applicant. If the Tourism Project fails to commence operations within the timeline as per the table above or fails to register with the Department of Tourism, the bank guarantee shall be encashed by the Department of Tourism.
7.2.5. Documents to be Submitted

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Duly filled in prescribed form for General Details of the Applicant at Section 20.1.1 along with supporting documents</td>
</tr>
<tr>
<td>2.</td>
<td>Duly filled in prescribed form for Project Approval for Tourism Project at Section 20.2.1 along with supporting documents</td>
</tr>
<tr>
<td>3.</td>
<td>Draft Project Report in the format suggested at Annexure 2</td>
</tr>
<tr>
<td></td>
<td><strong>If applying for Concessional Registration Charges for Loan Documents</strong></td>
</tr>
<tr>
<td>4.</td>
<td>Duly filled in prescribed form for Issue of Stamp Duty Exemption and Concessional Registration Charges Certificate for Loan Documents at Section 20.3.1 along with supporting documents</td>
</tr>
<tr>
<td>5.</td>
<td>Self-attested copy of loan sanction order issued by bank / financial institution / Government</td>
</tr>
<tr>
<td></td>
<td><strong>If applying for Concessional Registration Charges for Land Documents</strong></td>
</tr>
<tr>
<td>6.</td>
<td>Duly filled in prescribed form for Issue of Stamp Duty Exemption and Concessional Registration Charges Certificate for Land Documents at Section 20.3.3 along with supporting documents</td>
</tr>
<tr>
<td>7.</td>
<td>Self-attested copy of unregistered lease deed / lease cum sale deed / draft absolute sale deed</td>
</tr>
<tr>
<td>8.</td>
<td>Self-attested copy of land / plot allotment letter</td>
</tr>
</tbody>
</table>

7.2.6. Time Frame for Filing Application

The Applicant shall apply before commencement of the construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project. Applications received after starting the works for establishment of a New Tourism Project or expansion of an Expansion Tourism Project shall be liable to be summarily rejected.

7.3. Reimbursement of Land Conversion Fee

7.3.1. Policy Provision

As per Section 14.3.3 of Karnataka Tourism Policy 2020-26 –

100% reimbursement payment of land conversion fee for converting the land from agricultural use to non-agricultural use for the development of New Tourism Projects and Expansion Tourism Projects.

However, no reimbursement on land conversion fee for conversion of land located within the jurisdiction of the Bruhat Bengaluru Mahanagara Palike (BBMP) and Bengaluru Metropolitan Region Development Authority (BMRDA).

7.3.2. Eligibility

1. New Tourism Projects and Expansion Tourism Projects shall be eligible for availing of the reimbursement of land conversion fee. Existing Tourism Projects shall not be eligible for this concession.

2. There shall be no reimbursement on land conversion fee for conversion of land located within the jurisdiction of the Bruhat Bengaluru Mahanagara Palike (BBMP) and Bengaluru Metropolitan Region Development Authority (BMRDA).

7.3.3. General Terms and Conditions

1. The total quantum of subsidies and concessions availed by a Tourism Project shall not exceed 30% of the EPC of the project.

2. Tourism Projects intending to avail reimbursement of land conversion fee shall have to obtain project approval prior to commencement of construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project.
3. Tourism Projects that have commenced construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project before sanction of project approval shall not be eligible for reimbursement of land conversion fee under Karnataka Tourism Policy 2020-26.

7.3.4. Procedure

7.3.4.1. Phase 1 – Issuing of Project approval

1. The Applicant for the Tourism Project intending to obtain project approval for an Eligible Tourism Project shall apply to the Convener of the District Tourism Committee (in case the EPC of the Eligible Tourism Project is up to INR 5 Crore) or the Empowered Committee for Tourism (in case the EPC of the Eligible Tourism Project is above INR 5 Crore). The application form shall be submitted along with relevant documents as specified in Section 7.3.5.

2. The Applicant shall apply online through the Department of Tourism website along with the required documents as per the checklist mentioned in Section 7.3.5. Till the time the necessary services are ready and operational on the Department of Tourism website, hard copy of the application along with the required documents shall be submitted to the Convener of the District Tourism Committee or the Empowered Committee for Tourism as the case may be.

3. A. If the Eligible Project Cost of the Tourism Project is up to INR 5 Crore –

The proposal received by the District Tourism Committee shall be forwarded to the District Tourism In-Charge Officer for project appraisal. The District Tourism In-Charge Officer shall constitute a suitable committee to support in carrying out the project appraisal. The District Tourism In-Charge Officer will verify the documents submitted.

Any deficiencies in the documents submitted shall be notified to the Applicant for necessary action. Applications that are incomplete in any respect shall be given a time of **10 (ten) days** to correct deficiencies in the application. However, if corrections are not made within time limits prescribed, the incomplete applications are liable to be summarily rejected. The District Tourism In-Charge Officer may ask for clarifications up to a maximum of **2 (two) times**, after which applications that are deficient in any respect are liable to be summarily rejected. The decision to reject the Application shall be conveyed by the District Tourism In-Charge Officer to the District Tourism Committee.

The District Tourism In-Charge Officer shall inspect the project site and undertake necessary verifications for the Tourism Project. Based on the verification of documents and site inspection report, the District Tourism In-Charge Officer shall prepare a Project Appraisal Report conveying whether the Tourism Project is eligible under Karnataka Tourism Policy 2020-26 and submit the report to the District Tourism Committee for further action. The District Tourism In-Charge Officer shall consult with the Program Management Unit (PMU) Division of the Department of Tourism for any clarifications with regards to the preparation of the Project Appraisal Report.

The Project Appraisal Report shall be submitted to the District Tourism Committee by the District Tourism In-Charge Officer within **45 days** from the receipt of the proposal from the District Tourism Committee, excluding the time taken by the Applicant to submit information pertaining to deficiencies in the application.

B. If the Eligible Project Cost of the Tourism Project is up to INR 5 Crore –

The proposal received by the Empowered Committee shall be forwarded to the Program Management Unit (PMU) Division of the Department of Tourism for project appraisal. The PMU Division shall constitute a suitable committee to support in carrying out the project appraisal. The PMU Division will verify the documents submitted.

Any deficiencies in the documents submitted shall be notified by the PMU Division to the Applicant for necessary action. Applications that are incomplete in any respect shall be given a
time of 10 (ten) days to correct deficiencies in the application. However, if corrections are not made within time limits prescribed, the incomplete applications are liable to be summarily rejected. The PMU Division may ask for clarifications up to a maximum of 2 (two) times, after which applications that are deficient in any respect are liable to be summarily rejected. The decision to reject the application shall be conveyed by the PMU Division to the Empowered Committee.

The PMU Division shall inspect the project site and undertake necessary verifications for the Tourism Project. Based on the verification of documents and site inspection report, the PMU Division shall prepare a Project Appraisal Report conveying whether the Tourism Project is eligible under Karnataka Tourism Policy 2020-26 and submit the report to the Empowered Committee.

The Project Appraisal Report shall be submitted to the Empowered Committee by the PMU Division within 45 days from the receipt of the proposal from the relevant committee, excluding the time taken by the Applicant to submit information pertaining to deficiencies in the application.

4. The District Tourism Committee / Empowered Committee, as applicable, shall review the Project Appraisal Report and accord their project approval after which the Applicant may commence work on establishment of a New Tourism Project or expansion of an Expansion Tourism Project. In case the application is not eligible under Karnataka Tourism Policy 2020-26 as per the Project Appraisal Report, the committee shall convey that the application for project approval for the Tourism Project under Karnataka Tourism Policy 2020-26 has been rejected. Rejected Applicants may submit a new application seeking Project approval. However, this shall be considered as a fresh application and the date of submission of the rejected application shall have no bearing on this application.

The pro forma for the project approval for a tourism project is provided in Section 20.2.2.

The sanction / rejection of project approval shall be done within 45 days of the receipt of the appraisal report by the PMU Division.

5. After the sanction of project approval, the Tourism Project must commence operations as per the timeline below –

<table>
<thead>
<tr>
<th>Eligible Project Cost</th>
<th>Timeline for Commencement of Operation for Tourism Project after Sanction of Project approval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to INR 5 Crore</td>
<td>2 years</td>
</tr>
<tr>
<td>More than INR 5 Crore</td>
<td>3 years</td>
</tr>
</tbody>
</table>

7.3.4.2. Phase 2 – Sanction of Reimbursement of Land Conversion Fee

1. After completion of the construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project and commencement of commercial operation for the Tourism Project, the Applicant for the Tourism Project shall register the Tourism Project with the Department of Tourism.

2. After successful registration with the Department of Tourism, the Applicant shall submit the application in the format at Section 20.4.1 along with supporting documents to the Department of Tourism for sanction of reimbursement of land conversion fee.

3. The Applicant shall apply online through the Department of Tourism website along with the required document as per the checklist mentioned below. Till the time necessary services are ready and operational on the Department of Tourism website, hard copy of the application along with the required documents (as per following checklist) shall be submitted to the Program Management Division (PMU Division), Department of Tourism. Applications that are incomplete in any respect shall be liable to be summarily rejected.

4. The PMU Division shall carry out the necessary verifications and prepare an Appraisal Report conveying whether the Applicant is eligible or not for the reimbursement of land conversion fee.
under Karnataka Tourism Policy 2020-26. The PMU Division shall submit the Appraisal Report to the Director, Department of Tourism, for their review and approval.

The Appraisal Report shall be submitted by the PMU Division within 30 days from the receipt of the proposal from the Applicant.

5. On verification of the documents, if it is in compliance with the Karnataka Tourism Policy 2020-26, then Director, Department of Tourism, shall sanction the approval for reimbursement of land conversion fee paid by the applicant. The pro forma for the sanction order is provider at Section 20.5.2.

The sanction / rejection of the reimbursement of land conversion fee shall be done by Director, Department of Tourism, within 30 days of the receipt of the Appraisal Report.

6. Upon sanction of the reimbursement of land conversion fee under Karnataka Tourism Policy 2020-26, the Director, Department of Tourism, shall transfer the entire sanctioned amount to the bank account of Applicant.

The disbursal shall be done within 15 days of the sanction of the reimbursement of land conversion fee.

Disbursal shall be done on a first-come-first-serve basis as per the date of sanction of reimbursement of land conversion fee. Disbursal of reimbursement shall be subject to availability of budget.

7.3.5. Documents to be Submitted

7.3.5.1. Phase 1 – Issuing of Project approval

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Duly filled in prescribed form for General Details of the Applicant at Section 20.1.1 along with supporting documents</td>
</tr>
<tr>
<td>2.</td>
<td>Duly filled in prescribed form for Project approval for Tourism Project at Section 20.2.1 along with supporting documents</td>
</tr>
<tr>
<td>3.</td>
<td>Draft Project Report in the format suggested at Annexure 2</td>
</tr>
</tbody>
</table>

7.3.5.2. Phase 2 – Sanction of Reimbursement of Land Conversion Fee

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Duly updated and filled in prescribed form for General Details of Applicant at Section 20.1.1 along with supporting documents</td>
</tr>
<tr>
<td>2.</td>
<td>Duly filled in prescribed form for Sanction of Reimbursement of Land Conversion Fee at Section 20.4.2 along with supporting documents</td>
</tr>
<tr>
<td>3.</td>
<td>Self-attested copy of approval order / permission obtained from Revenue Department under Section 109 of Karnataka Land Revenue Act for purchase of land</td>
</tr>
<tr>
<td>4.</td>
<td>Self-attested copy of conversion fee paid</td>
</tr>
<tr>
<td>5.</td>
<td>Self-attested copy of DC / Government conversion order</td>
</tr>
</tbody>
</table>

7.3.6. Time Frame for Filing Application

1. Phase 1 – Issuing of Project approval: The Applicant shall apply for the project approval before commencement of the construction work pertaining to establishment of a New Tourism Project or expansion of an Expansion Tourism Project. Applications received after starting the works for establishment of a New Tourism Project or expansion of an Expansion Tourism Project shall be liable to be summarily rejected.

2. Phase 2 – Sanction of Reimbursement of Land Conversion Fee: The Applicant shall apply for the sanction of reimbursement of land conversion fee after completion of registration of the project with the Department of Tourism.
7.4. Exemption on Motor Vehicle Tax

7.4.1. Policy Provision

As per Section 14.3.4 of Karnataka Tourism Policy 2020-26 –

During the validity period of this Policy, new vehicles including tourist coaches, caravan vehicles, and campervans purchased by Tourism Service Providers in Karnataka, for carrying out tourism-related activities shall be exempted from payment of Motor Vehicle Tax (pro rata to the life time tax applicable for the category of vehicle as per The Karnataka Motor Vehicles Taxation Act, 1957).

The above said exemption is valid only:
1. During the Policy Period 2020-26,
2. For Tourism Projects registered with the Department of Tourism, Government of Karnataka, and
3. On purchase of a maximum of 10 vehicles per Tourism Service Provider per year.

7.4.2. Eligibility

1. Tourism Project must be registered with the Department of Tourism
2. All vehicles for which exemption on motor vehicle tax is being claimed must have been purchased during the operative period of Karnataka Tourism Policy.
3. Reimbursement shall be applicable to a maximum of 10 vehicles per Tourism Service Provider per year.
4. The types of motor vehicles eligible for this concession shall be as per the enabling notifications issued by the Transport Department.

7.4.3. General Terms and Conditions

1. The exemption of motor vehicle tax shall be provided as a reimbursement by the Department of Tourism for the motor vehicle tax paid by the applicant to the Transport Department, Government of Karnataka subject to review and approval of the applicant’s proposal.
2. The concession shall be valid only during the operative period of the Policy.
3. The concession shall be applicable for a limited number of motor vehicles during the Policy Period. This shall be as per the enabling notifications issued by the relevant Department.
4. Each Tourism Service Provider may submit only one application in a calendar year.
5. Reimbursement under exemption on motor vehicle tax shall be made only once a year for a Tourism Service Provider. Hence, even if motor vehicle tax is paid on a quarterly basis, the Tourism Service Provider shall submit their application for all quarters of the year at the same time.
6. The maximum exemption per year for each category of vehicle shall be as per the enabling notifications issued by the Transport Department.
7. Award of concession is subject to availability of budget during the year.

7.4.4. Procedure

1. The Applicant shall pay the applicable motor vehicle tax to Transport Department, Government of Karnataka as per applicable laws. After payment of motor vehicle tax by the Applicant, Transport Department, Government of Karnataka shall provide a certificate confirming receipt of payment.
2. After receipt of the certificate from Transport Department, the Applicant shall submit the application in the format at Section 20.5.1 along with supporting documents to the Department of Tourism for seeking exemption on motor vehicle tax.
3. The Applicant shall apply online through the Department of Tourism website along with the required document as per the checklist mentioned below. Till the time necessary services are ready and operational on the Department of Tourism website, hard copy of the application along with the required documents (as per following checklist) shall be submitted to the Program
Management Division (PMU Division), Department of Tourism. Applications that are incomplete in any respect shall be liable to be summarily rejected.

4. The PMU Division shall carry out the necessary verifications and prepare an Appraisal Report conveying whether the Applicant is eligible or not for the exemption of motor vehicle tax under Karnataka Tourism Policy 2020-26. The PMU Division shall submit the Appraisal Report to the Director, Department of Tourism, for their review and approval.

The Appraisal Report shall be submitted by the PMU Division within **30 days** from the receipt of the proposal from the Applicant.

5. On verification of the documents, if it is in compliance with the Karnataka Tourism Policy 2020-26, then Director, Department of Tourism, shall sanction the approval for exemption of motor vehicle tax paid by the applicant. The pro forma for the sanction order is provider at Section 20.5.2.

The sanction / rejection of the exemption of motor vehicle tax shall be done by Director, Department of Tourism, within **30 days** of the receipt of the Appraisal Report.

6. Upon sanction of the exemption of motor vehicle tax for the concession of Exemption on Motor Vehicle Tax under Karnataka Tourism Policy 2020-26, the Director, Department of Tourism, shall transfer the entire sanctioned amount to the bank account of Applicant.

The disbursal shall be done within **15 days** of the sanction of the exemption of motor vehicle tax. Disbursal shall be done on a first-come-first-serve basis as per the date of sanction of exemption of motor vehicle tax. Disbursal of reimbursement under exemption of motor vehicle tax shall be subject to availability of budget.

### 7.4.5. Documents to be Submitted

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Duly filled in prescribed form for General Details of the Applicant at Section 20.1.1 along with supporting documents</td>
</tr>
<tr>
<td>2.</td>
<td>Duly filled in prescribed form for Exemption on Motor Vehicle Tax at Section 20.5.1 along with supporting documents</td>
</tr>
<tr>
<td>3.</td>
<td>Copy of Purchase Invoice and Registration Documents to be enclosed for each vehicle for which exemption on motor vehicle tax is being claimed</td>
</tr>
<tr>
<td>4.</td>
<td>Certificate from Transport Department, Government of Karnataka for payment of motor vehicle tax for each vehicle for which exemption on motor vehicle tax is being claimed</td>
</tr>
</tbody>
</table>

### 7.4.6. Time Frame for Filing Application

The Applicant shall apply for Exemption on Motor Vehicle Tax after purchase of the vehicle and payment of applicable motor vehicle tax to Transport Department, Government of Karnataka.

## 8. Standard Operating Procedure for Claiming Subsidies

Kindly refer to *Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 1 – Subsidies* for the Standard Operating Procedures for claiming Subsidies under Karnataka Tourism Policy 2020-26

## 9. Standard Operating Procedure for Claiming Incentives

Kindly refer to *Operational Guidelines for Karnataka Tourism Policy 2020-26 Volume 2 – Incentives* for the Standard Operating Procedures for claiming Incentives under Karnataka Tourism Policy 2020-26
10. **Institutional Framework**

The Department of Tourism is committed to institute requisite mechanisms and to facilitate a conducive environment for the implementation of the Karnataka Tourism Policy 2020-26. Institutional arrangements have been put in place to provide facilitation support for approval and clearances, to address inter-departmental issues and monitor the development of Tourism Projects in the State. In this regard, committees have been set up to –

- Approve and monitor the operations of Tourism Projects;
- Approve incentives, subsidies, concessions and other support to projects;
- Improve inter-departmental coordination for timely clearances;
- Monitor the progress of policy implementation; and
- Provide recommendation to the Government to amend / update policy from time to time

These committees shall also accord priority to improving the Ease of Doing Business for Tourism Projects. These Committees shall take a decision in accordance with the current policy and the decision thus taken shall be final and binding on all concerned.

10.1. **District Tourism Committee**

10.1.1. **Constitution of Committee**

The District Tourism Committee will be headed by the Deputy Commissioner and comprises the following members applicable to the respective districts –

- Deputy Commissioner (Chairperson)
- Chief Executive Officer, Zilla Panchayat
- The Commissioner or Chief Officer of City Municipal Corporation or Municipal Council
- Superintendent of Police / Commissioner of Police
- Deputy Conservator of Forest
- The Jurisdictional Executive Engineer, Electricity Supply Company Limited
- The Lead District Manager of the Lead Bank
- The Jurisdictional Joint or Deputy Commissioner of Commercial Taxes
- The Commissioner, Urban Development Authority
- The Assistant Director, Town Planning
- Joint Director, District Industries Centre
- Representative from the Regional Office of Karnataka State Pollution Control Board
- At least 3 representatives from travel, tourism and hospitality sector of the District
- Assistant Director – Tourism / Deputy Director – Tourism / Tourism-in-charge officer (Convener)
- Other invitees from the District as deemed necessary by Deputy Commissioner

10.1.2. **Roles and Responsibilities**

The District Tourism Committee shall perform the following functions for the effective implementation of the Policy –

- Receive applicable proposals for Tourism Projects where the Eligible Project Cost (EPC) is up to INR 5 Crore.
- Forward the received proposal for Tourism Project to the District Tourism In-charge Officer or the Program Management Unit (PMU) Division of Department of Tourism for project appraisal, as applicable. Further to the project appraisal, the District Tourism In-Charge Officer / PMU Division shall forward its Appraisal Report to District Tourism Committee. The Appraisal Report shall convey whether the project is eligible or not for the applicable incentives, subsidies or concessions under the Policy.
- Based on the Appraisal Report prepared by the District Tourism In-charge officer or the Program Management Unit (PMU) Division of Department of Tourism, as applicable, the District Tourism
Committee shall sanction approval for applicable incentives, subsidies and concessions for eligible Tourism Projects where the EPC is up to INR 5 Crore.

- Facilitate approvals and sanctions from other government agencies as may be required for the implementation of Tourism Project
- Monitor the progress of implementation of approved Tourism Projects
- Resolve issues related to project implementation to avoid delays in implementation of Tourism Projects where EPC is up to INR 5 Crore

10.1.3. Meetings of the Committee

The District Tourism Committee shall meet once every month or as per requirements during the Policy Period. There should be at least 2 non-governmental representatives from the travel, tourism and hospitality sector during each meeting of the District Tourism Committee.

10.2. Empowered Committee for Tourism

10.2.1. Constitution of Committee

The Empowered Committee for Tourism will be headed by the Hon’ble Minister for Tourism, Government of Karnataka and comprises the following members –

- Hon’ble Minister for Tourism, Government of Karnataka (Chairperson)
- Additional Chief Secretary / Principal Secretary to Government, Department of Tourism
- Additional Chief Secretary / Principal Secretary to Government, Commerce & Industries Department
- Additional Chief Secretary / Principal Secretary to Government, Urban Development Department
- Additional Chief Secretary / Principal Secretary to Government, Rural Development and Panchayat Raj Department
- Principal Secretary to Government, Infrastructure Development Department
- Principal Secretary to Government, Finance Department
- Principal Secretary to Government, Department of Information & Public Relations
- Principal Secretary to Government, Department of Youth Empowerment & Sports
- Managing Director, Karnataka State Industrial & Infrastructure Development Corporation Limited
- Principal Chief Conservator of Forest, Forest Department
- Director, Commerce & Industries Department
- Commissioner / Director, Department of AYUSH
- Chairman, Karnataka Eco-Tourism Development Board
- Chief Executive Officer, Karnataka Maritime Board
- Managing Director, Jungle Lodges and Resorts
- Managing Director, Karnataka State Tourism Development Corporation
- Managing Director, Karnataka Tourism Infrastructure Limited
- Representative from Karnataka Tourism Society
- Representative from Indian Association of Tour Operators or equivalent national-level association from travel and tourism sector
- Representative from Federation of Hotel & Restaurant Associations of India or equivalent national-level association for hotels and hospitality sector
- Director, Department of Tourism (Convener)
- Other members as required on a case-to-case basis may be co-opted as special invitees

10.2.2. Roles and Responsibilities

The Empowered Committee for Tourism, chaired by Hon’ble Minister for Tourism, Government of Karnataka shall perform the following functions for the effective implementation of the Policy –

- Receive applicable proposals for Tourism Projects where the Eligible Project Cost (EPC) is INR 5 Crore or more.
• Forward the received proposal for Tourism Project to the Program Management Unit (PMU) Division of Department of Tourism for project appraisal, as applicable. Further to the project appraisal, the PMU Division shall forward its Appraisal Report to Empowered Committee. The Appraisal Report shall convey whether the project is eligible or not for the applicable incentives, subsidies or concessions under the Policy.

• Based on the Appraisal Report prepared by the Program Management Unit (PMU) Division of Department of Tourism, the Empowered Committee shall sanction approval for applicable incentives, subsidies or concessions for eligible Tourism Projects where the EPC is INR 5 Crore or more.

• Coordinate and ensure timely issue of Government Orders by various departments

• Be the authority to interpret the Policy and the incentives, subsidies and concessions offered under the Policy

• Recommend enabling mechanisms from time to time for smooth implementation of the Policy

• Resolve issues related to project implementation to avoid delays in implementation of Tourism Projects where EPC is INR 5 Crore or more.

• On a case-to-case basis, approve tailor-made support and benefits to be extended to Mega Tourism Projects.

• Resolve any issues related to pending clearances on account of non-resolution of inter-departmental issues

• Co-opt members and stakeholders whose consent or expertise is required for sanction of approval for incentives, subsidies, and concessions for projects

• Periodically review the list of Eligible Tourism Projects and suitable inclusions / deletions / modifications may be made as per market demand and suggestions of the industry.

• Provide grants or other fiscal assistance for high-potential start-ups in the tourism sector and sanction the Department of Tourism to collaborate with said start-ups

10.2.3. Meetings of the Committee

The Empowered Committee for Tourism shall meet once every month or as per requirements during the Policy Period. There should be at least 2 non-governmental representatives from the travel, tourism and hospitality sector during each meeting of the Empowered Committee for Tourism.

11. Focus Tourism Destinations

The list of Focus Tourism Destinations identified under Karnataka Tourism Policy 2020-26 is as follows:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>District</th>
<th>Focus Tourism Destinations¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Bagalkot</td>
<td>Aihole, Badami, Pattadakal, Kudala Sangama</td>
</tr>
<tr>
<td>2.</td>
<td>Ballari</td>
<td>Ballari, Sandur</td>
</tr>
<tr>
<td>3.</td>
<td>Belagavi</td>
<td>Belagavi, Gokak, Kittur, Saundatti</td>
</tr>
<tr>
<td>4.</td>
<td>Bengaluru Rural</td>
<td>Dobbaspeth, Doddaballapura</td>
</tr>
<tr>
<td>5.</td>
<td>Bengaluru Urban</td>
<td>N/A</td>
</tr>
<tr>
<td>6.</td>
<td>Bidar</td>
<td>Bidar, Basavakalyan</td>
</tr>
<tr>
<td>7.</td>
<td>Chamarajanagar</td>
<td>Entire District</td>
</tr>
<tr>
<td>8.</td>
<td>Chikkaballapur</td>
<td>Chikkaballapur, Gauribidanur, Muddenahalli, Nandi Hills</td>
</tr>
<tr>
<td>9.</td>
<td>Chikkamgaluru</td>
<td>Entire District</td>
</tr>
<tr>
<td>10.</td>
<td>Chitradurga</td>
<td>Chitradurga, Hiriyr</td>
</tr>
<tr>
<td>11.</td>
<td>Dakshina Kannada</td>
<td>Entire District</td>
</tr>
</tbody>
</table>

¹ Where the name of district and FTD is the same, the FTD refers to the city / town of the same name in the district
### 12. Mega Tourism Projects

**Mega Tourism Project** shall mean Tourism Project with an EPC of above INR 100 Crore. The Empowered Committee has been authorized to on a case-to-case basis, approve tailor-made support and benefits to be extended to Mega Tourism Projects.

Applicants should contact Tourism Investment Facilitation Cell, Department of Tourism for any queries or support related to registration as a Tourism Project / Tourism Service Provider.

### 13. Expenses

All expenses towards the preparation and submission of the application forms and supporting documents for availing the incentive, subsidy or concession shall be borne by the Applicant for the concerned Tourism Project or by the concerned Tourism Service Provider, as applicable.

### 14. Right to Modify / Amend

1. Department of Tourism, Government of Karnataka reserves the right to add, modify or delete any part of the guidelines at any time in public interest or to ease the implementation of the policy.
2. Department of Tourism may, in appropriate cases after careful consideration of pros and cons, give relief as regard to application or non-application of any particular provision of these guidelines.

3. Department of Tourism may, if it so wishes, add any additional condition(s) or modify any existing conditions for availing of incentives, subsidies and concessions under the Karnataka Tourism Policy 2020-26.

15. **Right to Issue Clarification**

Department of Tourism, Government of Karnataka shall have the authority to issue necessary clarifications in case any clarification is required regarding implementation of these guidelines.

16. **Rectification of Mistake**

With a view to rectify any mistake apparent on the record in computation of amount of subsidy / financial assistance under the Karnataka Tourism Policy 2020-26, Department of Tourism may rectify its order and recover the excess amount, if any, along with simple interest @ 10% from such Tourism Project / Tourism Service Provider. In case of non-payment of the amount due, it will be recovered as under Karnataka Public Moneys (Recovery of Dues) Act or other applicable acts of the Government of Karnataka.

17. **Recovery**

The amount disbursed towards any incentive, subsidy or concession shall be recoverable forth with penal interest as decided by the authority on the following events –

a. The Applicant has engaged in corrupt practices or fraudulent practices.

b. If the Tourism Project goes out of commercial operation for a period exceeding 6 months at a time during the Policy Period for any reason other than events that are beyond the control of entrepreneur / management such as earthquake, floods, landslide, pandemic, fire due to reasons not attributable to project entity, terrorism, action of government agency having material adverse effect, war, hostilities, act of foreign enemy, radioactive contamination, etc.

c. If a Tourism Project has received Capital Investment Subsidy or Interest Subsidy, it shall be mandatory for the Tourism Project to operate for at least 3 years after receiving the first instalment of the subsidy.

If any of the above-mentioned events are to occur, the Applicant for the Tourism Project shall have to return the disbursed amount with a penal interest of 10% simple interest per annum to the Department of Tourism. In case of non-payment of the amount due, it will be recovered as under Karnataka Public Moneys (Recovery of Dues) Act or other applicable acts of the Government of Karnataka. Further, the Department of Tourism shall initiate legal proceedings against Applicants found to have engaged in corrupt practices or fraudulent practices.

18. **Interpretation**

All matters of interpretation, dispute, contention under this Policy shall be referred to Additional Chief Secretary / Principal Secretary / Secretary Tourism, Government of Karnataka. The decision taken by the Additional Chief Secretary / Principal Secretary / Secretary Tourism shall be final and binding.

19. **Miscellaneous**

1. All Tourism Projects and Tourism Service Providers are solely liable for any liabilities or legal proceedings arising from their operations. Any approval given by the Department of Tourism towards incentives, subsidies or concessions under Karnataka Tourism Policy 2020-26 is not a substitute for any statutory approval. Sanction of approvals and / or disbursement of any incentives, subsidies, or concessions under Karnataka Tourism Policy 2020-26 shall not create any liability or obligation upon the Department of Tourism or the Government of Karnataka towards the operation and management of tourism projects. Granting incentives, subsidies or concessions
under Karnataka Tourism Policy 2020-26 does not mean verification of the authenticity of products and services and shall not create any liability or responsibility upon the Department of Tourism towards means of acquisition of artefacts or items of display.

2. Applications shall be assessed on the basis of information and representations submitted by the Applicants. Department of Tourism takes no responsibility for any consequences arising from fraudulent practices or corrupt practices of the Applicant.

3. Tourism Projects and Tourism Service Providers can avail incentives, subsidies, and concessions under multiple policies of different departments of Government of Karnataka and/or Government of India. However, if the same component is claimed under different policies, the quantum is limited to the maximum of the component in any one of the Policy.

4. The total quantum of subsidies and concessions availed by a Tourism Project shall not exceed 30% of the EPC of the project.

5. Since Karnataka Tourism Policy 2020-26 has come into operation, the earlier Karnataka Tourism Policy 2015-20 has ceased to have effect. However, entities which have been sanctioned and have partly availed the subsidies and concessions under the previous Policy shall continue to enjoy those benefits as per sanctioned orders.
20. Formats for Applications, Certificates and Sanction Orders

20.1. Formats for Applications - General

20.1.1. Form for General Details of the Applicant

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Unique Application Number</td>
<td>(as provided by Tourism Committee / Department of Tourism Website)</td>
</tr>
<tr>
<td>2.</td>
<td>Purpose of application (select as applicable)</td>
<td>Exemption on Stamp Duty / Concessional Registration Charges / Reimbursement of Land Conversion Fee / Exemption on Motor Vehicle Tax</td>
</tr>
<tr>
<td>3.</td>
<td>Registration Number for Tourism Project / Tourism Service Provider (as applicable)</td>
<td>(as obtained from Department of Tourism, if available)</td>
</tr>
<tr>
<td>4.</td>
<td>Name of the Applicant Entity</td>
<td></td>
</tr>
</tbody>
</table>
| 5.     | Constitution of Applicant Entity | i. Type: __________ (Company / LLP / Partnership / Proprietorship / Trust / Association / Club / Society / HUF etc.)  
ii. Verification documents enclosed (as specified in Annexure 1): __________ (Specified documents to be enclosed) |
| 6.     | Authorized Person for Applicant Entity | i. Name: __________  
ii. Designation: __________ |
| 7.     | Photo of the Authorized Person | (To be enclosed) |
| 8.     | Name of Promoter(s) for Applicant Entity | |
| 9.     | Brief description of business background and experience of Applicant (up to 60 words) | |
| 10.    | Registered office address of the Applicant | Address Line 1: __________  
Address Line 2: __________  
Street: __________  
City / Town / Village: __________  
Taluka: __________  
District: __________  
Pin Code: __________  
State: __________ |
| 11.    | Full address for communication (if different from registered office address) | Address Line 1: __________  
Address Line 2: __________  
Street: __________  
City / Town / Village: __________  
Taluka: __________  
District: __________  
Pin Code: __________  
State: __________ |
| 12.    | Contact details for communication | Telephone Number: __________  
Mobile Number: __________  
Email Address: __________ |
| 13.    | Whether the Applicant belongs to any special category of entrepreneur viz. | Yes / No (category to be specified)  
Category (if yes): Women / SC / ST / Differentlyabled Entrepreneur |
<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Women, SC, ST, or differently abled Entrepreneur</td>
<td>Verification documents to be enclosed (as applicable):</td>
</tr>
<tr>
<td></td>
<td>Note: Verification documents have to be enclosed depending on the type of legal entity of the applicant, the proprietor of the sole proprietorship or all the partners or all the directors of the partnership / LLP / company / society or any other type of legal entity should belong to one of the special categories viz. Women, SC, ST or differently abled entrepreneur</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>i. If Woman entrepreneur(s), any one of the following – passport (first page and last page), PAN card, voter’s identity card, valid permanent driving license or Aadhar card</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. If SC / ST entrepreneur(s), caste certificate from Tehsildar / Deputy Tehsildar</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. If Differently abled entrepreneur(s), certificate from District Health Officer</td>
</tr>
</tbody>
</table>
| 14.    | Bank Details for Applicant                                                   | i. Bank Name: __________  
|        |                                                                             | ii. Branch Name: __________  
|        |                                                                             | iii. Branch Address: __________  
|        |                                                                             | iv. Branch IFSC Code: __________  
|        |                                                                             | v. Account Number (for NEFT): __________  
|        |                                                                             | vi. Name of Account Holder: __________  
|        |                                                                             | vii. Cancelled cheque (to be enclosed)                                                                                               |
| 15.    | Other relevant information                                                  |                                                                                                                                 |

**Note:**
1. All the supporting documents related to the details of particulars provided above should be enclosed.
2. All documents / authorizations / approvals / clearances / licenses / NOCs etc. should be in the name of the Applicant or the Applicant Entity

**Declaration by Applicant**

*(to be provided on letterhead of applicant)*

I/we, __________ (full name) at present __________ (designation) of M/s __________ (name of Applicant) for Tourism Project __________ (name of tourism project) at __________ (location) do hereby solemnly affirm and declare that the particulars stated are true and correct to the best of my knowledge, information and belief.

In case any of the statement / information furnished in the application or document are found to be wrong or incorrect or misleading, I do hereby bind myself and my applicant entity to pay to the Government on demand the full amount received as subsidy / financial assistance in respect of the above-mentioned purpose along with a penal interest of 10% simple interest per annum to the Department of Tourism within 7 (seven) days of the demand made to me in writing. Further, I/we understand that the Department of Tourism may initiate legal proceedings against applicants who are found to have engaged in corrupt practices or fraudulent practices.

I have read and understood all the terms and conditions mentioned in the Karnataka Tourism Policy 2020-26 and hereby agree to abide by them. I further confirm that I shall abide by the same and such other conditions as may be laid down time to time by the Department of Tourism under Karnataka Tourism Policy 2020-26.

Signature(s)
Name: __________
Designation: __________
(With seal of Applicant)
Place: __________
Date: __________
20.2. Formats for Project Approval

20.2.1. Application Form for Project Approval for Tourism Project

**Application for Project Approval for Tourism Project under Karnataka Tourism Policy 2020-26**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Unique Application Number</td>
<td>(as provided by Tourism Committee / Department of Tourism Website)</td>
</tr>
<tr>
<td>2.</td>
<td>Registration Number for Tourism Project</td>
<td>(as obtained from Department of Tourism, if available)</td>
</tr>
<tr>
<td>3.</td>
<td>Name of the Tourism Project</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Is this a New Tourism Project or an Expansion Tourism Project?</td>
<td>Type: New Tourism Project / Expansion Tourism Project / Others (please specify)</td>
</tr>
<tr>
<td>5.</td>
<td>Type of Tourism Project</td>
<td>(Refer Section 3 for list of Eligible Tourism Projects)</td>
</tr>
<tr>
<td>6.</td>
<td>Brief description about Project (up to 100 words)</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>If Expansion Tourism Project, brief description of proposed expansion (up to 100 words)</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Details of Location of the Project</td>
<td>i. Address Line 1: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Address Line 2: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. Street: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. City / Town / Village: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>v. Hobli: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>vi. Taluka: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>vii. District: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>viii. Pin Code: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ix. State: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>x. Building Number / Ward Number of local body: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>xi. Name of local body: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>xii. Name of block: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>xiii. Latitude: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>xiv. Longitude: __________</td>
</tr>
<tr>
<td>9.</td>
<td>Is Project at a Focus Tourism Destination (Refer Section 11)</td>
<td>i. Yes / No</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Focus Tourism Destination (if yes): __________</td>
</tr>
<tr>
<td>10.</td>
<td>Accessibility</td>
<td>i. Nearest airport and distance from the airport: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Nearest railway station and distance from the railway station: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. Nearest national highway / state highway and distance from the highway: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. Nearest bus stand and distance from the bus stand: __________</td>
</tr>
<tr>
<td></td>
<td></td>
<td>v. Nearest shopping centre and distance from the shopping centre: __________</td>
</tr>
</tbody>
</table>
### Operational Guidelines for Karnataka Tourism Policy 2020-26 Vol III - Concessions

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>vi.</td>
<td>Nearest hospital / dispensary and distance from the hospital / dispensary: __________</td>
<td></td>
</tr>
<tr>
<td>vii.</td>
<td>Type of approach road to project site: __________</td>
<td></td>
</tr>
<tr>
<td>viii.</td>
<td>Details of approach road to project site: __________</td>
<td></td>
</tr>
</tbody>
</table>

#### Nearby Tourist Spots

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Tourist Spots</th>
<th>Distance</th>
<th>Tourism Theme</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### If Expansion Tourism Project, provide details of Existing Tourism Project

i. Total Project Cost before undertaking expansion: INR __________
ii. Date of Project Completion: __________
iii. Proof of Project Completion: __________ (documents to be specified and self-attested copy to be enclosed)
iv. Has the project commenced commercial operation: Yes / No
v. Date of commencement of commercial operation: __________
vi. Proof of commercial operation: (to be enclosed)
   a. Copy of first / latest utility bill (electricity bill, water bill, etc.) and proof of payment
   b. Copy of first / latest GST return
   c. Copy of first bill of facility / service provided pertaining to tourism and proof of payment

**Note:** Date of document submitted must be on or after date of commencement
vii. (If applicable) Details of Trade License
   a. Type of Trade License: __________
   b. Name of issuing authority: __________
   c. Date of issue of Trade License: __________
   d. Validity period of Trade License: __________
   e. Copy of Trade License (to be enclosed)

viii. Capacity of project prior to expansion: __________
ix. Proposed capacity of project after expansion: __________

#### Estimated duration to complete construction for Tourism Project

__ years __ months

#### Estimated duration to commence commercial operation for Tourism Project

__ years __ months

#### Total Estimated Project Cost incurred in [establishment of a New Tourism Project / expansion of an Expansion Tourism Project]

i. Total Cost: INR __________
ii. Eligible Project Cost: INR __________ (as per definition of Eligible Project Cost in Section 2)

#### Financial arrangement for Tourism Project (should match Project Report)

i. Self-Contrtribution / Promoter’s Contribution: INR __________
ii. Subsidy / Grants: INR __________
iii. Loan from Bank / Financial Institution: INR __________
iv. Others (please specify): INR __________
v. **Total:** INR __________
<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
</table>
| 17.    | Detail of Term Loan Sanctioned (if any)                                     | i. Name of the bank or the financial institution: ____________  
  ii. Name of the branch: ____________  
  iii. Branch address: ____________  
  iv. Loan account number: ____________  
  v. Amount of term loan sanctioned: ____________  
  vi. Date of term loan sanctioned: ____________  
  vii. Interest rate: ____________  
  viii. Interest amount payable: ____________ (interest repayment schedule breakup to be provided)  
  ix. Total Disbursed Amount: ____________  
  x. Outstanding Loan Amount, as on date: ____________  
  xi. Tenure: ____________  
  xii. Self-attested copy of Loan Sanction letter (to be enclosed)  
  xiii. Additional Verification documents from Bank / Financial Institution: ____________ (verification documents to be listed here and copies to be enclosed) |
| 18.    | Incentive, subsidy or concession or any other financial assistance previously availed for Tourism Project under any other scheme / policy of Government of Karnataka or Government of India | Total amount of financial assistance received to date: ____________  
  Details of financial assistance received: (particulars to be provided for every financial assistance from government sources)  
  i. Scheme / Policy: ____________  
  ii. Amount of assistance received: ____________  
  iii. Supporting documents: ____________ (documents to be listed here and copies to be enclosed) |
| 19.    | Details of estimated Project Cost (should match Project Report)             | i. Cost of Land: INR ____________  
  ii. Working Capital: INR ____________  
  iii. Cost of Building and Construction: INR ____________  
  iv. Installation of Plant, Machinery, and Utilities: INR ____________  
  v. Other Fixed Assets: INR ____________  
  vi. Creation of Common Infrastructure (like road, power, water, sewerage, etc.) on land where ownership is with the tourism project: INR ____________  
  vii. Cost of Vehicle / Aircraft / Watercraft for Tourism Activities (for Adventure Tourism Project, Caravan Tourism Project, Houseboat Project, and Mobile Toilet Vans for Safety and Hygiene Tourism Project only): INR ____________  
  viii. Other Expenditure: INR ____________  
  ix. Total: INR ____________ |
| 20.    | Land Details (Land must be owned by Applicant, except where application is for Adventure Tourism Project and Wayside Amenities Project) | i. Type of Land: Own / Lease (leased land is permitted only for Adventure Tourism Project and Wayside Amenities Project)  
  ii. Name of entity / individual to whom the land was allotted: ____________  
  iii. Land Area (in square feet): ____________  
  iv. Chain and Triangle Survey (C.T.S.) Number / Survey Number: ____________  
  v. Khatha certificate: (to be enclosed)  
  vi. Land Records: (attach copy of ownership documents)  
  vii. Title Deed of the land / Record of Rights, Tenancy and Crops (RTC) document: (attach copy of sale deed or lease deed) |
### Supporting documents for Project Authorization by local authorities

*(If document is not applicable for project type, please specify that the document is not applicable)*

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>viii.</td>
<td>Latest Encumbrance Certificate (E.C.) Form 15: <em>(attach copy of certificate)</em></td>
<td></td>
</tr>
<tr>
<td>ix.</td>
<td>*(If applicable) Copy of Lease / Rent Agreement: <em>(to be enclosed)</em></td>
<td></td>
</tr>
<tr>
<td>x.</td>
<td>*(If applicable) Documents in support of conversion of land for commercial purpose: <em>(to be enclosed)</em></td>
<td></td>
</tr>
<tr>
<td>xi.</td>
<td>*(If applicable) Amount paid as Land Conversion fee to convert the land from agricultural use to non-agricultural use for development of tourism projects: Rs __________</td>
<td></td>
</tr>
<tr>
<td>xii.</td>
<td>Other details: __________ <em>(documents to be listed here and copies to be enclosed)</em></td>
<td></td>
</tr>
</tbody>
</table>

21. Photos of the land from 3 different angles along with Schedule of the Property

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Photo Id</th>
<th>Particulars of Photo</th>
<th>Latitude</th>
<th>Longitude</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>2</td>
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<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ii. Schedule of property: *(to be enclosed)*

22. Photos of existing Tourism project from 3 different angles *(for Expansion Tourism Project only)*

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Photo Id</th>
<th>Particulars of Photo</th>
<th>Latitude</th>
<th>Longitude</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
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<tr>
<td>2</td>
<td></td>
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</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

23. If Project is Hotel – Budget or Hotel – Premium, details of proposed star classification

For New Tourism Project –

i. Proposed star classification: __________

For Expansion Tourism Project –

i. Current star classification (prior to expansion): __________ *(Classification to be specified and certificate from appropriate authority to be enclosed)*

ii. Proposed star classification after expansion: __________

24. If Project is Heritage Hotel Project, details of

For New Tourism Project –

i. Proposed heritage hotel classification: __________
<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
</table>
|         | proposed heritage hotel classification | For Expansion Tourism Project –  
  i. Current heritage hotel classification (prior to expansion):  
     __________  
     (Classification to be specified and enclose certificate from appropriate authority)  
  ii. Proposed heritage hotel classification after expansion:  
     __________ |
| 26.     | Employment created / estimated to be created by Tourism Project | For New Tourism Project –  
  i. Estimated number of people employed from district where the project is located: __________  
  ii. Estimated number of people employed from within Karnataka: __________  
  iii. Estimated number of people employed from outside Karnataka: __________  

For Expansion Tourism Project –  
  i. Number of people presently employed from district where the project is located: __________  
  ii. Number of people presently employed from within Karnataka: __________  
  iii. Number of people presently employed from outside Karnataka: __________  
  iv. Estimated Number of people employed from district where the project is located after expansion: __________  
  v. Estimated number of people employed from within Karnataka after expansion: __________  
  vi. Estimated number of people employed from outside Karnataka after expansion: __________ |
| 27.     | Other relevant information | Note:  
  1. All the supporting documents related to the details of particulars provided above should be enclosed.  
  2. All documents / authorizations / approvals / clearances / licenses / NOCs etc. should be in the name of the Applicant or the Applicant Entity  

**Declaration by Applicant**  
(to be provided on letterhead of applicant)  
I, __________ (full name) at present __________ (designation) of M/s __________ (name of Applicant) hereby state that I/we intend to undertake the [establishment of a New Tourism Project / expansion of an Expansion Tourism Project] named __________ (name of tourism project) at __________ (location).  
I/we do hereby solemnly affirm and declare that the particulars stated above in the application are true and correct to the best of my knowledge, information and belief. In case I / we have been found to be engaging in corrupt practices or fraudulent practices, I do hereby bind myself and my applicant entity to pay to the Government on demand the full amount received as subsidy / financial assistance in respect of the above-mentioned purpose along with a penal interest of 10% simple interest per annum to the Department of Tourism within 7 (seven) days of the demand made to me in writing. Further, I/we understand that the Department of Tourism may initiate legal proceedings against applicants who are found to have engaged in corrupt practices or fraudulent practices.
I have read and understood all the terms and conditions mentioned in the Karnataka Tourism Policy 2020-26 and hereby agree to abide by them. I further confirm that I shall abide by the same and such other conditions as may be laid down time to time by the Department of Tourism under Karnataka Tourism Policy 2020-26.

Signature(s)
Name: __________
Designation: __________
(With seal of Applicant)
Place: __________
Date: __________
20.2.2. Certificate for Project Approval

No. __________ Office of the __________
Dated: __________

Certificate for Project Approval for Eligible Tourism Project under Karnataka Tourism Policy 2020-26

Subject: Issue of project approval to M/s __________ for __________ project

Reference:
1. Govt. Order No __________ dated: __________
2. Unique Application Number __________ dated __________

*****

This is to certify that:
M/s __________ represented by Sri/ Smt. __________ is a legal entity of the type __________ (type of legal entity). The applicant has proposed to undertake the development of a [New Tourism Project / Expansion Tourism Project] of category __________ (project category) at __________ (location) in __________ district for developing __________ project serving the tourism industry.

The project proposal has been certified for the development of __________ project as a [New Tourism Project / Expansion Tourism Project] as per Karnataka Tourism Policy 2020-26 by [District Tourism Committee / Empowered Committee for Tourism] in its meeting held on __________

The necessary clearances, permissions, and approvals may be obtained as required by law before and after commencing the project. This certificate is valid for a period of [2 years / 3 years] from the date of issue of this order.

The particulars given by the applicant were verified with the available voucher / records / supporting documents and information furnished by the applicant. If found that the certificate has been obtained by furnishing incomplete or false documentation or if the applicant has been found to be indulging in corrupt practices or fraudulent practices, this certificate gets cancelled automatically. This certificate does not guarantee any subsidy / financial assistance unless the project adheres to the guidelines issued by Department of Tourism, Government of Karnataka from time to time.

Convener
District Tourism Committee / Empowered Committee for Tourism

To,
M/s __________

Copy to:
1. Sub Registrar, __________ taluka and __________ district
2. __________
3. Office copy
20.3. Formats for Exemption on stamp duty and Concessional Registration Charges

20.3.1. Application Form for Issue of Exemption on Stamp Duty and Concessional Registration Charges Certificate for Loan Documents

**Application for Issue of Exemption on Stamp Duty and Concessional Registration Charges Certificate for Loan Documents for Eligible Tourism Project under Karnataka Tourism Policy 2020-26**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Unique Application Number</td>
<td>(as provided by Tourism Committee / Department of Tourism Website)</td>
</tr>
<tr>
<td>2.</td>
<td>Registration Number for Tourism Project</td>
<td>(as obtained from Department of Tourism)</td>
</tr>
<tr>
<td>3.</td>
<td>Name of Tourism Project</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Type of Tourism Project</td>
<td></td>
</tr>
</tbody>
</table>
| 5.     | Order for Project approval for Tourism Project                             | i. Certificate Number: __________  
ii. Date of issue of certificate: __________  
(dd/mm/yyyy)                                          |
| 6.     | Name of bank / financial institution / Government                          |                                                                                                                                          |
| 7.     | Branch name and address                                                    |                                                                                                                                          |
| 8.     | Details of Term loan sanctioned                                            | i. Amount: __________  
ii. Date sanctioned: __________  
iii. Loan account number: __________                                |
| 9.     | Details of Working capital loan sanctioned                                 | i. Amount: __________  
ii. Date sanctioned: __________  
iii. Loan account number: __________                            |
| 10.    | Supporting Documents (to be enclosed)                                      | i. Self-attested copy of loan sanction order issued by bank / financial institution / Government |
| 11.    | Other relevant information                                                 |                                                                                                                                          |

**Note:**
1. All the supporting documents related to the details of particulars provided above should be enclosed.
2. All documents / authorizations / approvals / clearances / licenses / NOCs etc. should be in the name of the Applicant or the Applicant Entity

**Declaration by Applicant**

(to be provided on letterhead of applicant)

I, __________ (full name) at present __________ (designation) of M/s __________ (name of Applicant) hereby state that I/we intend to undertake the [establishment of a New Tourism Project / expansion of an Expansion Tourism Project] named __________ (name of tourism project) at __________ (location).

I/we do hereby solemnly affirm and declare that the particulars stated above in the application are true and correct to the best of my knowledge, information and belief. In case I / we have been found to be engaging in corrupt practices or fraudulent practices, I do hereby bind myself and my applicant entity to pay to the Government on demand the full amount received as subsidy / financial assistance in respect of the above-mentioned purpose along with a penal interest of 10% simple interest per annum to the Department of Tourism within 7 (seven) days of the demand made to me in writing. Further, I/we understand that the Department of Tourism may initiate legal proceedings against applicants who are found to have engaged in corrupt practices or fraudulent practices.
I have read and understood all the terms and conditions mentioned in the Karnataka Tourism Policy 2020-26 and hereby agree to abide by them. I further confirm that I shall abide by the same and such other conditions as may be laid down time to time by the Department of Tourism under Karnataka Tourism Policy 2020-26.

Signature(s)
Name: __________
Designation: __________
(With seal of Applicant)
Place: __________
Date: __________
20.3.2. Certificate for Exemption on Stamp Duty and Concessional Registration Charges for Loan Documents for Eligible Tourism Project

No. __________  
Office of the __________  
Dated: __________

Certificate for Exemption on Stamp Duty for Loan Documents for Eligible Tourism Project

under Karnataka Tourism Policy 2020-26

Subject: Issue of certificate for Exemption on Stamp Duty and Concessional Registration Charges to M/s __________

Reference:
1. Govt. Order No __________ dated: __________
2. Revenue Department Notification No __________ dated: __________
3. Unique Application Number __________ dated __________
4. Certificate Number __________ dated __________

******

M/s __________ represented by Sri/ Smt. __________ is a legal entity of the type __________ (type of legal entity). The applicant has proposed to undertake the development of a [New Tourism Project / Expansion Tourism Project] of category __________ (project category) at __________ (location) in __________ district for developing __________ project serving the tourism industry.

The project proposal has been certified for the development of __________ project as a [New Tourism Project / Expansion Tourism Project] as per Karnataka Tourism Policy 2020-26 by [District Tourism Committee / Empowered Committee for Tourism] in its meeting held on __________ vide certificate cited at reference (4).

The applicant has been sanctioned term loan / working capital loan of INR __________ by __________ (mention name of bank / financial institution / Government) for __________ tourism activities.

The applicant is eligible for 50% exemption on stamp duty and 100% exemption on registration charges on loan agreement / credit deeds / mortgage / hypothecation deeds executed in respect of loan sanctioned as stated above.

If found that the concession has been obtained by furnishing incomplete or false documentation or fails to abide by the terms and conditions set forth in the Karnataka Tourism Policy 2020-26 and its operational guidelines, the Department of Tourism shall initiate recovery as per the Karnataka Tourism Policy 2020-26 and its operational guidelines.

The certificate is issued as per Government notification cited at reference (1) above

Convener
District Tourism Committee

To,
M/s __________
Copy to,
1. Sub Registrar __________ district
2. __________
3. Office copy
### Application Form for Issue of Exemption on Stamp Duty and Concessional Registration Charges Certificate for Land Documents for Eligible Tourism Project under Karnataka Tourism Policy 2020-26

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Unique Application Number</td>
<td>(as provided by Tourism Committee / Department of Tourism Website)</td>
</tr>
<tr>
<td>2.</td>
<td>Registration Number for Tourism Project</td>
<td>(as obtained from Department of Tourism)</td>
</tr>
<tr>
<td>3.</td>
<td>Name of Tourism Project</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Type of Tourism Project (Refer Section 3)</td>
<td>i. Certificate Number: __________ ii. Date of issue of certificate: __________ (dd/mm/yyyy)</td>
</tr>
<tr>
<td>6.</td>
<td>Details of Location of the Project</td>
<td>i. Order Number: __________ ii. Order Date: __________ (dd/mm/yyyy)</td>
</tr>
<tr>
<td>7.</td>
<td>Type of Deed</td>
<td>Lease / Lease cum Sale / Absolute Sale</td>
</tr>
<tr>
<td>8.</td>
<td>Extent of land / plot</td>
<td>__________ sqm / __________ sq. ft / __________ acres</td>
</tr>
<tr>
<td>9.</td>
<td>Value of land / plot</td>
<td>INR __________</td>
</tr>
<tr>
<td>10.</td>
<td>Supporting Documents (to be enclosed)</td>
<td>i. Self-attested copy of unregistered lease deed / lease cum sale deed ii. Self-attested copy of land / plot allotment letter</td>
</tr>
<tr>
<td>11.</td>
<td>DC / Government Conversion Order</td>
<td>i. Order Number: __________ ii. Order Date: __________ (dd/mm/yyyy)</td>
</tr>
<tr>
<td>12.</td>
<td>Village Name</td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Survey Number</td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Name of Title holder</td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>Extent of Land (in acres)</td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>Land value</td>
<td>INR __________</td>
</tr>
<tr>
<td>17.</td>
<td>Supporting Documents (to be enclosed)</td>
<td>i. Self-attested copy of approval order / permission obtained from Revenue Department under Section 109 of Karnataka Land Revenue Act for purchase of land</td>
</tr>
</tbody>
</table>
Sl. No. | Particulars | Details
--- | --- | ---
**Option 3 – For Direct Purchase of Converted Land**
18. | Purchased from | Title Holder: __________
   Date of Purchase: __________ (dd/mm/yyyy)
19. | Village Name |
20. | Survey Number |
21. | Extent of Land (in acres) |
22. | Land value |
23. | Supporting Documents (to be enclosed) | i. Self-attested Copy of land conversion documents issued by the Revenue Department
   ii. Self-attested copy of draft sale deed

**Option 5 – For Absolute Sale Deed**
24. | Extent of land / plot | __________ sqm / __________ sq. ft / __________ acres
25. | Value of land / plot | INR __________
26. | Supporting Documents (to be enclosed) | i. Self-attested copy of draft absolute sale deed
   ii. Self-attested copy of land / plot allotment letter

**Note:**
1. All the supporting documents related to the details of particulars provided above should be enclosed.
2. All documents / authorizations / approvals / clearances / licenses / NOCs etc. should be in the name of the Applicant or the Applicant Entity

**Declaration by Applicant**
(to be provided on letterhead of applicant)

I, __________ (full name) at present __________ (designation) of M/s __________ (name of Applicant) hereby state that I/we intend to undertake the [establishment of a New Tourism Project / expansion of an Expansion Tourism Project] named __________ (name of tourism project) at __________ (location).

I/we do hereby solemnly affirm and declare that the particulars stated above in the application are true and correct to the best of my knowledge, information and belief. In case I / we have been found to be engaging in corrupt practices or fraudulent practices, I do hereby bind myself and my applicant entity to pay to the Government on demand the full amount received as subsidy / financial assistance in respect of the above-mentioned purpose along with a penal interest of 10% simple interest per annum to the Department of Tourism within 7 (seven) days of the demand made to me in writing. Further, I/we understand that the Department of Tourism may initiate legal proceedings against applicants who are found to have engaged in corrupt practices or fraudulent practices.

I have read and understood all the terms and conditions mentioned in the Karnataka Tourism Policy 2020-26 and hereby agree to abide by them. I further confirm that I shall abide by the same and such other conditions as may be laid down time to time by the Department of Tourism under Karnataka Tourism Policy 2020-26.

Signature(s)
Name: __________
Designation: __________
(With seal of Applicant)
20.3.4. Certificate for Exemption on Stamp Duty and Concessional Registration Charges for Land Documents for Eligible Tourism Project

No. __________ Office of the __________
Dated: __________

Certificate for Exemption on Stamp Duty for Land Documents for Eligible Tourism Project

under Karnataka Tourism Policy 2020-26

Subject: Issue of certificate for Exemption on Stamp Duty and Concessional Registration Charges to M/s __________

Reference:
1. Govt. Order No__________ dated: __________
2. Revenue Department Notification No__________ dated: __________
3. Unique Application Number __________ dated __________
4. Certificate Number __________ dated __________

*****

M/s __________ represented by Sri/ Smt. __________ is a legal entity of the type __________ (type of legal entity). The applicant has proposed to undertake the development of a [New Tourism Project / Expansion Tourism Project] of category __________ (project category) at __________ (location) in __________ district for developing __________ project serving the tourism industry.

The project proposal has been certified for the development of __________ project as a [New Tourism Project / Expansion Tourism Project] as per Karnataka Tourism Policy 2020-26 by [District Tourism Committee / Empowered Committee for Tourism] in its meeting held on __________ vide certificate cited at reference (4).

The entity [has been allotted / has purchased] land / plot to the extent of __________ acres in __________ taluka for developing __________ tourism project of category __________.

The applicant is eligible for 50% exemption on stamp duty and 100% exemption on registration charges on lease deeds, lease-cum-sale, and absolute sale deeds executed for tourism project as stated above.

If found that the concession has been obtained by furnishing incomplete or false documentation or fails to abide by the terms and conditions set forth in the Karnataka Tourism Policy 2020-26 and its operational guidelines, the Department of Tourism shall initiate recovery as per the Karnataka Tourism Policy 2020-26 and its operational guidelines.

The certificate is issued as per Government notification cited at reference (1) above.

Convener
District Tourism Committee

To,
M/s __________
Copy to,
1. Sub Registrar __________ district
2. __________
3. Office copy
20.4. Formats for Reimbursement of Land Conversion Fee

20.4.1. Application Form for Sanction of Reimbursement of Land Conversion Fee

**Application for Reimbursement of Land Conversion Fee for Eligible Tourism Project under Karnataka Tourism Policy 2020-26**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
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</thead>
<tbody>
<tr>
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<td>Unique Application Number</td>
<td>(as provided by Tourism Committee / Department of Tourism Website)</td>
</tr>
<tr>
<td>2.</td>
<td>Registration Number for Tourism Project</td>
<td>(as obtained from Department of Tourism)</td>
</tr>
<tr>
<td>3.</td>
<td>Name of Tourism Project</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Type of Tourism Project</td>
<td>(Refer Section 3)</td>
</tr>
</tbody>
</table>
| 5.      | Order for Project approval for Tourism Project  | i. Certificate Number: ____________  
ii. Date of issue of Certificate: ____________ (dd/mm/yyyy)                                                     |
| 6.      | Details of Location of the Project              | i. Address Line 1: ____________  
i. Address Line 2: ____________  
i. Street: ____________  
v. City / Town / Village: ____________  
v. Hobli: ____________  
v. Taluka: ____________  
vii. District: ____________  
viii. Pin Code: ____________  
ix. State: ____________  
x. Building Number / Ward Number of local body: ____________  
x. Name of local body: ____________  
xii. Name of block: ____________  
xiii. Latitude: ____________  
ixiv. Longitude: ____________ |
| 7.      | DC / Government Conversion Order                | i. Order Number: ____________  
ii. Order Date: ____________ (dd/mm/yyyy)                                                                         |
| 8.      | Village Name                                    |                                                                                                                   |
| 9.      | Survey Number                                   |                                                                                                                   |
| 10.     | Name of Title holder                            |                                                                                                                   |
| 11.     | Extent of Land (in acres)                       |                                                                                                                   |
| 12.     | Amount paid as Land Conversion fee to convert   | INR ____________                                                                                                   |
|         | the land from agricultural use to non-agricultural use for development of tourism projects |                                                                                                                   |
| 13.     | Supporting Documents (to be enclosed)           | i. Self-attested copy of approval order / permission obtained from Revenue Department under Section 109 of Karnataka Land Revenue Act for purchase of land  
ii. Self-attested copy of conversion fee paid  
iii. Self-attested copy of DC / Government conversion order                                                                 |
| 14.     | Other relevant information                      |                                                                                                                   |

**Note:**

3. All the supporting documents related to the details of particulars provided above should be enclosed.
4. All documents / authorizations / approvals / clearances / licenses / NOCs etc. should be in the name of the Applicant or the Applicant Entity

**Declaration by Applicant**
(to be provided on letterhead of applicant)

I, __________ (full name) at present __________ (designation) of M/s __________ (name of Applicant) hereby state that I/we have undertaken the [establishment of a New Tourism Project / expansion of an Expansion Tourism Project] named __________ (name of tourism project) of type __________ at __________ (location) and the Tourism Project is registered with the Department of Tourism with the registration number __________.

I/we undertake that I/we intend to avail Reimbursement of Land Conversion Fee as per the provisions of Karnataka Tourism Policy 2020-26 and its operational guidelines. The total amount paid as Land Conversion fee to convert the land from agricultural use to non-agricultural use for development of the tourism project named __________ (name of tourism project) is INR __________ (amount in words and figures).

I/we do hereby solemnly affirm and declare that the particulars stated above in the application are true and correct to the best of my knowledge, information and belief. In case I / we have been found to be engaging in corrupt practices or fraudulent practices, I do hereby bind myself and my applicant entity to pay to the Government on demand the full amount received as subsidy / financial assistance in respect of the above-mentioned purpose along with a penal interest of 10% simple interest per annum to the Department of Tourism within 7 (seven) days of the demand made to me in writing. Further, I/we understand that the Department of Tourism may initiate legal proceedings against applicants who are found to have engaged in corrupt practices or fraudulent practices.

I have read and understood all the terms and conditions mentioned in the Karnataka Tourism Policy 2020-26 and hereby agree to abide by them. I further confirm that I shall abide by the same and such other conditions as may be laid down time to time by the Department of Tourism under Karnataka Tourism Policy 2020-26.

Signature(s)
Name: __________
Designation: __________
(With seal of Applicant)
Place: __________
Date: __________
20.4.2. Sanction Order for Reimbursement of Land Conversion Fee for Eligible Tourism Project

Sanction Order for Reimbursement of Land Conversion Fee for Eligible Tourism Project
under Karnataka Tourism Policy 2020-26

Subject: Issue of sanctioning reimbursement of land conversion fee to M/s __________

Reference:
1. Govt. Order No__________ dated: __________
2. Revenue Department Notification No__________ dated: __________
3. Unique Application Number__________ dated __________

*****

M/s __________ represented by Sri/ Smt. __________ is a legal entity of the type__________ (type of legal entity). The applicant has undertaken the development of a [New Tourism Project / Expansion Tourism Project] named __________ (name of project) of category __________ (project category) at __________ (location) in __________ district serving the tourism industry and the project is registered with the Department of Tourism vide Registration Number __________.

The entity has paid the Land Conversion fees of INR __________ in accordance with Land Conversion Order cited at reference (2) and submitted the copy of challan for having paid the conversion fees.

It is certified that the M/s __________ requirement of land for has been examined in detail and found that __________ acres of land has been identified for setting up the said tourism project. It is eligible for reimbursement of payment of land conversion fee for converting the above land from agricultural to non-agricultural tourism purpose, in terms of Government Order cited at reference (1) above.

Accordingly, as per Karnataka Tourism Policy 2020-26 and its operational guidelines, the Tourism Project is sanctioned INR __________ (in figures and words) as reimbursement of land conversion fee to the extent of 100% of the fee paid to the Government.

The particulars given by the applicant were verified with the available voucher / records / supporting documents and information furnished by the applicant. In this tourism project, the applicant took effective steps as contemplated in the terms and conditions for sanction of reimbursement of land conversion fee under the Karnataka Tourism Policy 2020-26 and its operational guidelines.

If found that the reimbursement has been obtained by furnishing incomplete or false documentation, or if the applicant has been found to be indulging in corrupt practices or fraudulent practices, or the tourism project fails to abide by the terms and conditions set forth in the Karnataka Tourism Policy 2020-26 and its operational guidelines, the Department of Tourism shall initiate recovery as per the Karnataka Tourism Policy 2020-26 and its operational guidelines.

The certificate is issued as per Government notification cited at reference above

Director,
Department of Tourism,
Government of Karnataka
To,
M/s __________

Copy to,
1. __________
2. __________
3. Office copy
## 20.5. Formats for Exemption on Motor Vehicle Tax

### 20.5.1. Application Form for Exemption on Motor Vehicle Tax for Tourism Service Providers

**Application for Exemption on Motor Vehicle Tax under Karnataka Tourism Policy 2020-26**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Unique Application Number</td>
<td>(as provided by Tourism Office / Department of Tourism Website)</td>
</tr>
<tr>
<td>2.</td>
<td>Registration Number for Tourism Service Provider</td>
<td>(as obtained from Department of Tourism)</td>
</tr>
<tr>
<td>3.</td>
<td>Name of the Applicant</td>
<td></td>
</tr>
</tbody>
</table>
| 4.     | Authorized Person for Applicant                                             | i. Name: __________________
|        |                                                                              | ii. Designation: __________________                                                        |
| 5.     | Full address for communication (if different from registered office address)| Address Line 1: __________________
|        |                                                                              | Address Line 2: __________________
|        |                                                                              | Street: __________________
|        |                                                                              | City / Town / Village: __________________
|        |                                                                              | Taluka: __________________
|        |                                                                              | District: __________________
|        |                                                                              | Pin Code: __________________
|        |                                                                              | State: __________________
| 6.     | Telephone number for communication                                          |                                              |
| 7.     | Mobile number for communication                                             |                                              |
| 8.     | Email address for communication                                             |                                              |
| 9.     | Details of vehicles bought by Applicant for tourism related activities during the operative period of the Policy for which Exemption on Motor Vehicle Tax is being claimed |
|        | (Note: Maximum of 10 vehicles per tourism service provider can avail the concession) |

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Registration Number</th>
<th>Class of Vehicle</th>
<th>Date and Place of Purchase</th>
<th>Purchase Invoice Number (supporting document to be enclosed)</th>
<th>Date and Place of Registration (supporting document to be enclosed)</th>
<th>Proposed Tourism Related Activity for Vehicle</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

*Copy of Purchase Invoice and Registration Documents to be enclosed for each vehicle*

### 10. Details of payment of Motor Vehicle Tax for vehicles listed in Sl. No. 9 –

(Note: Maximum of 10 vehicles per tourism service provider can avail the concession)

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Registration Number</th>
<th>Class of Vehicle</th>
<th>Amount Paid as Motor Vehicle Tax (supporting document to be enclosed)</th>
<th>Date of Payment</th>
<th>Payment Confirmation Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sl. No.</td>
<td>Particulars</td>
<td>Details</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
<td>---------</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Certificate for proof of payment issued by Transport Department to be enclosed for each vehicle.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Total amount paid as Motor Vehicle Tax for which reimbursement is being claimed:</td>
<td>INR __________</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Other relevant information</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:**
1. All the supporting documents related to the details of particulars provided above should be enclosed.
2. All documents / authorizations / approvals / clearances / licenses / NOCs etc. should be in the name of the Applicant or the Applicant Entity

**Declaration by Applicant**

*(to be provided on letterhead of applicant)*

I/We __________ (full name) at present __________ (designation) M/s __________ (name of Applicant) hereby state that I/we have registered as a Tourism Service Provider under category __________ (category). I/we have been allocated the registration number __________ by the Department of Tourism.

I/we undertake that I/we intend to avail exemption on motor vehicle tax as per the provisions of Karnataka Tourism Policy 2020-26 and its operational guidelines. The total amount of exemption on Motor Vehicle Tax sought is INR __________.

I/we hereby undertake that the vehicles which receive exemption on motor vehicle tax shall be utilised only for tourism related activities.

I/we certify that the information furnished with our application is true and correct to the best of my knowledge and belief. I hereby undertake to abide by the terms and conditions prescribed under the provisions of Karnataka Tourism Policy 2020-26 and its operational guidelines.

Further, I/we agree that if we do not abide by the terms and conditions listed under the Karnataka Tourism Policy 2020-26 and its operational guidelines, I/we are liable to pay an amount equivalent to the Reimbursement of Land Conversion Fee availed, along with simple interest at the rate of 10% per annum. I/we will also pay any additional recovery / penalty as per the provisions of the Department of Tourism, Government of Karnataka, in respect of the exemption availed. I/we also understand that in case of non-payment of the amount due, it will be recovered as under Karnataka Public Moneys (Recovery of Dues) Act or other applicable acts of the Government of Karnataka.

Signature(s)
Name & Designation
Seal of Applicant

Place: 
Date:
20.5.2. Sanction Order for Exemption on Motor Vehicle Tax for Tourism Service Provider

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Registration Number</th>
<th>Date and Place of Purchase</th>
<th>Date and Place of Registration</th>
<th>Date of Payment of Motor Vehicle Tax</th>
<th>Amount of Motor Vehicle Tax Paid</th>
<th>Motor Vehicle Tax Payment Confirmation Number(s)</th>
<th>Amount of Reimbursement of Motor Vehicle Tax Sanctioned</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
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<td>3</td>
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<td>5</td>
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</tr>
</tbody>
</table>

Accordingly, M/s __________ is sanctioned a total amount of INR __________ as reimbursement of Motor Vehicle Tax paid to the Government.

M/s __________ has submitted that the above-mentioned vehicles that receive exemption on Motor Vehicle Tax shall be utilised only for tourism related activities. In case the vehicle is used for any other activity other than tourism related activities and M/s __________ does not adhere to the rules of the Department of Tourism or Transport Department, the concession shall be withdrawn immediately.

Sanction Order for Exemption on Motor Vehicle Tax for Tourism Service Provider under Karnataka Tourism Policy 2020-26

Subject: Issue of sanctioning reimbursement for exemption on motor vehicle tax for Tourism Service Provider of category __________

Reference:
1. Govt. Order No __________ dated: __________
2. Transport Department Order No __________ dated: __________
3. Unique Application Number __________ dated __________

*****

M/s __________ represented by Sri/ Smt. __________ is a legal entity of the type __________ (type of legal entity). The applicant is engaged in the business of tourism trade and is registered with the Department of Tourism vide Registration Number __________. The applicant has submitted an application cited in reference (3) for reimbursement of Motor Vehicle Tax of INR __________ paid by the applicant to the Transport Department, Government of Karnataka.

The particulars given by the applicant were verified with the available voucher / records / supporting documents and information furnished by the applicant. In this tourism project, the applicant took effective steps as contemplated in the terms and conditions for sanction of Exemption on Motor Vehicle Tax under the Karnataka Tourism Policy 2020-26 and its operational guidelines.

The entity is eligible for Exemption of Motor Vehicle Tax during the operative period of the Karnataka Tourism Policy 2020-26.

As per Karnataka Tourism 2020-26, M/s __________ is sanctioned for reimbursement of Motor Vehicle Tax for the following vehicles —
If found that the reimbursement has been obtained by furnishing incomplete or false documentation or fails to abide by the terms and conditions set forth in the Karnataka Tourism Policy 2020-26 and its operational guidelines, the Department of Tourism shall initiate recovery as per the Karnataka Tourism Policy 2020-26 and its operational guidelines. The certificate is issued as per Government notification cited at reference (1) above.

To,
M/s __________

Copy to,
1. __________
2. __________
3. Office copy
### Annexure 1 Verification Documents to be Submitted for various types of Applicant

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Type of Applicant</th>
<th>List of Verification Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Sole Proprietorship</td>
<td>i. Registration certificate</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Certificate / License issued by Municipal Authorities under Shop and Establishment Act</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. GST registration certificate of Proprietor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. PAN of the Proprietor</td>
</tr>
<tr>
<td></td>
<td>Partnership Firm</td>
<td>i. Registration Certificate</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Partnership Deed</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. PAN of the Partnership Firm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. GST registration certificate of Partnership Firm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>i. Power of Attorney authorizing the individual submitting the application</td>
</tr>
<tr>
<td>2.</td>
<td>Limited Liability Partnership (LLP)</td>
<td>i. Certificate of Incorporation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Copy of LLP Agreement</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. PAN of LLP</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. GST registration certificate of LLP</td>
</tr>
<tr>
<td></td>
<td></td>
<td>v. Power of Attorney authorizing the individual submitting the application</td>
</tr>
<tr>
<td>3.</td>
<td>Company (Private Limited or Public Limited)</td>
<td>i. Certificate of Incorporation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Memorandum &amp; Articles of Association</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. PAN of Company</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. GST registration certificate of Company</td>
</tr>
<tr>
<td></td>
<td></td>
<td>v. Power of Attorney / Board Resolution authorizing the individual submitting the application</td>
</tr>
<tr>
<td>4.</td>
<td>Trust / Association / Club / Society</td>
<td>i. Copy of registration certificate with competent authority in India</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Declaration of Trust / Bye law of Trust / Association / Club / Society, as applicable</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. PAN of Trust / Association / Club / Society, as applicable</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. GST registration certificate of Trust / Association / Club / Society, as applicable</td>
</tr>
<tr>
<td></td>
<td></td>
<td>v. Power of Attorney authorizing the individual submitting the application</td>
</tr>
<tr>
<td>5.</td>
<td>Hindu Undivided Family (HUF)</td>
<td>i. PAN of HUF</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. Deed of declaration of HUF</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii. Identity proof of Karta / Existing authorized signatories</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iv. GST registration certificate of HUF</td>
</tr>
</tbody>
</table>

**Note:**

1. Unless specified otherwise, all of the documents must be submitted by the Applicant
### Annexeure 2 Structure of Project Report

The Project Report submitted with the application for subsidy shall be structured as follows –

1. **Table of Contents for Project Report**

<table>
<thead>
<tr>
<th>Chapter No.</th>
<th>Chapter Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Project at a Glance</td>
<td>Brief overview of project in 1-2 pages</td>
</tr>
<tr>
<td>2.</td>
<td>About the Applicant</td>
<td>Details of applicant</td>
</tr>
<tr>
<td></td>
<td>• Details of Entrepreneurship experience of applicant</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Major projects undertaken and agreements / contracts entered into by applicant</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Type of Firm (Sole Proprietorship / Partnership / Company)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Details of the Promoter / Promoters</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Project Rationale</td>
<td>Reason behind undertaking the project</td>
</tr>
<tr>
<td>4.</td>
<td>Project Description covering</td>
<td>Description of the project</td>
</tr>
<tr>
<td></td>
<td>Project features viz Location of the project, components and facilities proposed for the project</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Project Particulars (as per table in Sl. No. 2 below)</td>
<td>Details of project particulars in the format below along with other necessary details</td>
</tr>
<tr>
<td>6.</td>
<td>Market Viability and Business Model</td>
<td>Overview of market viability of the tourism project and proposed business model for revenue and expenses</td>
</tr>
<tr>
<td>7.</td>
<td>Financial Viability of the Project</td>
<td>Overview of the financial viability of the project with Projected Financials</td>
</tr>
<tr>
<td>8.</td>
<td>Details of architects, consultants appointed</td>
<td>Details of architects, consultants appointed, if any, with their scope of work and credentials</td>
</tr>
<tr>
<td>9.</td>
<td>Details of technical arrangements</td>
<td>Source of technology, equipment, material, etc</td>
</tr>
<tr>
<td>10.</td>
<td>Proposed schedule of implementation</td>
<td>Quarterly schedule of implementation with the backup for the same</td>
</tr>
<tr>
<td>11.</td>
<td>Proposed details regarding means of finance / source of funding viz Equity, Debt</td>
<td>Details of proposed financial arrangement along with detailed phase wise / quarter wise requirements of funds for the project and sources of equity for the project</td>
</tr>
<tr>
<td>12.</td>
<td>Details of Project Location</td>
<td>Site selected for the proposed project &amp; advantage of the same</td>
</tr>
<tr>
<td></td>
<td>• If the project would enjoy any incentives in terms of duties and taxes, relevant notifications issued by government.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Details of connectivity of the proposed project with major points – Air, Rail, Roads etc</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Details of approach road</td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Details of Plant &amp; Machinery</td>
<td>Details of imported/indigenous requirements</td>
</tr>
<tr>
<td>Sl. No.</td>
<td>Project Particulars</td>
<td>Details</td>
</tr>
<tr>
<td>--------</td>
<td>----------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>15.</td>
<td>Estimated Manpower requirements</td>
<td>Overview of manpower requirements for project and how availability shall be managed.</td>
</tr>
<tr>
<td>16.</td>
<td>Measures for Sustainability</td>
<td>Overview of measures for sustainability undertaken in this project</td>
</tr>
<tr>
<td>17.</td>
<td>Measures for Responsible Tourism and Community Participation</td>
<td>Overview of measures for responsible tourism and community participation undertaken in this project</td>
</tr>
<tr>
<td>18.</td>
<td>Insurance arrangements</td>
<td></td>
</tr>
<tr>
<td>19.</td>
<td>Proposed arrangement for administration of tourism project</td>
<td></td>
</tr>
<tr>
<td>20.</td>
<td>Details of competitors for the proposed project</td>
<td></td>
</tr>
<tr>
<td>21.</td>
<td>Assistance sought from Department of Tourism for undertaking the Project</td>
<td>Details of assistance sought from Department of Tourism under Karnataka Tourism Policy 2020-26</td>
</tr>
<tr>
<td>22.</td>
<td>Details of benefits from Government authorities previously availed by Applicant</td>
<td>Details of benefits from Government authorities previously availed by Applicant</td>
</tr>
</tbody>
</table>
| 23.    | Project Estimates prepared by Architect / Technical Consultant | Detailed project estimates and expenditures prepared by an architect / technical consultant. The architect / technical consultant must –  
• Have at least 3 years of experience in undertaking civil construction work  
• Be a member of a national-level body such as Indian Institute of Architects or equivalent |
<p>| 24.    | Estimated Eligible Project Cost for Project         | Details of estimated costs for items eligible for consideration under Eligible Project Cost as defined in Karnataka Tourism Policy 2020-26 and its operational guidelines as defined in Section 2. |</p>
<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Project Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.</td>
<td>Number of Floors</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Number of Lettable Rooms</td>
<td>AC Rooms: __________                       Non-AC Rooms: __________</td>
</tr>
<tr>
<td>6.</td>
<td>Number of Beds</td>
<td>Single: __________                           Double: __________</td>
</tr>
<tr>
<td>7.</td>
<td>Main Hall</td>
<td>Area (in square feet): __________          Seating capacity: __________</td>
</tr>
<tr>
<td>8.</td>
<td>Other Halls</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>9.</td>
<td>Meeting Rooms</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>10.</td>
<td>Kitchens</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>11.</td>
<td>Restaurants</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>12.</td>
<td>Stores</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>13.</td>
<td>Swimming Pools</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>14.</td>
<td>Vehicle Parking</td>
<td>Number of Units: __________                Area (in square feet): __________ Seating capacity: __________ (If more than one, details are required for each unit)</td>
</tr>
<tr>
<td>15.</td>
<td>Vehicle / Aircraft / Watercraft for Tourism Activities (for Adventure)</td>
<td>Number of Units: __________</td>
</tr>
<tr>
<td>Sl. No.</td>
<td>Project Particulars</td>
<td>Details</td>
</tr>
<tr>
<td>--------</td>
<td>------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td><strong>Tourism Project, Caravan Tourism Project, Houseboat Project, and Mobile Toilet Vans for Safety and Hygiene Tourism Project only</strong></td>
<td>Detail of Unit: __________ Utilization purpose: __________ Capacity: __________ <em>(If more than one, details are required for each unit)</em></td>
</tr>
<tr>
<td>16.</td>
<td>Other infrastructure created that is necessary to run and operate the Tourism Project (example: water purification plant, DG sets, air condition, lifts, sewage treatment plant, rainwater harvesting, solar heating, solar lighting, borewells, electrical installations)</td>
<td>Number of such Infrastructure Units: __________ Detail of Unit: __________ Area (in square feet): __________ Utilization purpose: __________ Capacity: __________ <em>(If more than one, details are required for each infrastructure unit)</em></td>
</tr>
<tr>
<td>17.</td>
<td>Details of Plant, Machinery &amp; Utilities installed, which is necessary to run and operate the Tourism Project</td>
<td>Number of Plant, Machinery &amp; Utilities: __________ Detail of Plant, Machinery &amp; Utilities: __________ Area (in square feet): __________ Utilization purpose: __________ Capacity: __________ <em>(If more than one, details are required for each Plant, Machinery &amp; Utilities)</em></td>
</tr>
<tr>
<td>18.</td>
<td>Details of Common Infrastructure (road, power, water, sewerage, etc.) on land where ownership is with Tourism Project</td>
<td>Type of Common Infrastructure: __________ Area (in square feet): __________ Utilization purpose: __________ Capacity: __________ <em>(If more than one, details are required for each Common Infrastructure)</em></td>
</tr>
</tbody>
</table>
Annexure 3 Revised Guidelines for Classification, Re-Classification of Hotels

Tourism Projects and Tourism Service Providers are requested to verify the latest version of the guidelines from the website of Ministry of Tourism, Government of India (https://tourism.gov.in/)

Annexure 4 Guidelines for Approval and Classification of Heritage Hotels

Tourism Projects and Tourism Service Providers are requested to verify the latest version of the guidelines from the website of Ministry of Tourism, Government of India (https://tourism.gov.in/)

Annexure 5 Guidelines for Project Approval and Classification of Tented Accommodation

Tourism Projects and Tourism Service Providers are requested to verify the latest version of the guidelines from the website of Ministry of Tourism, Government of India (https://tourism.gov.in/)

Annexure 6 Handbook on Barrier Free and Accessibility

Tourism Projects and Tourism Service Providers are requested to verify the latest version of the guidelines from the website of Central Public Works Department (https://cpwd.gov.in/)
2.
3.
4.
5.
3.
6. The tourist establishment shall provide the following amenities:
   - Accommodation in the form of hotels, rest houses, camp grounds, and other
     tourist accommodations
   - Restaurants providing meals
   - Toilets
   - Shopping centers

7. These concessions shall be granted to the tourist establishments that
   comply with the specified standards.

8. The standards for the concessions shall be as follows:
   - Accommodation: star-rated
   - Restaurants: 24-hour service
   - Toilets: clean and well-maintained
   - Shopping centers: variety of goods

9. The tourist establishment shall provide the following:
   - Accommodation for tourists
   - Restaurants for tourists
   - Toilets for tourists
   - Shopping centers for tourists

10. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

II. Additional Guidelines:

11. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

12. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

13. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

14. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

15. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

16. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities

17. The tourist establishment shall ensure:
    - Compliance with the standards
    - Maintenance of the facilities
    - Provision of the necessary amenities
18. The government shall ensure that the tourism sector is not exploited by opportunists. Adequate safeguards must be put in place to prevent misuse of funds. The government shall ensure that the funds are utilized in a transparent manner.

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26. The government shall ensure that the tourism sector is not exploited by opportunists. Adequate safeguards must be put in place to prevent misuse of funds. The government shall ensure that the funds are utilized in a transparent manner.

27. The government shall ensure that the tourism sector is not exploited by opportunists. Adequate safeguards must be put in place to prevent misuse of funds. The government shall ensure that the funds are utilized in a transparent manner.

For more information, visit: http://www.karnatakaturism.org.
28. A departmental officer shall ensure that the location, direction, and area of the concession are clearly marked and accessible to the public. The department shall maintain a register of all concessions (website) in the department.

29. The departmental officer shall ensure that all concessions are recorded in the register and that the register is updated on a regular basis.

30. The department shall ensure that all concessions are maintained in a clean and safe condition.

31. The departmental officer shall ensure that all concessions are open to the public every day except Sunday.

32. The department shall ensure that all concessions are operated in accordance with the rules and regulations of the department.


dated: 12/1/2016
[Signature]
[Official, Department]

Note:
1. The department shall ensure that all concessions are open to the public every day except Sunday.
2. The department shall ensure that all concessions are maintained in a clean and safe condition.
3. The department shall ensure that all concessions are operated in accordance with the rules and regulations of the department.
4. The department shall ensure that all concessions are accessible to the public.
Annexure 8 Notification No. CUM E/61/MNOU/ 2020 dated 09.03.2021 issued by Revenue Department, Government of Karnataka for Exemption on Stamp Duty and Concessional Registration Charges